AENO

Activating devices in the AENO mobile application

Version 1.0.1
December 2021

AENO

Contents

To connect devices in the AENO mobile application please follow the steps below:
1. unpack the device and connect it to a power source;
2. install the AENO mobile application on your smartphone. Sign in to your account;
3. establish a connection to the device in the application.

A. Installing the AENO mobile application and logging in to your account

Connect your smartphone to the Internet and download the free AENO mobile application from Google Play or Apple Store*.

To log in to the application, register a new account (see point **A.1** below) or log in to an existing account (see point **A.2** below).
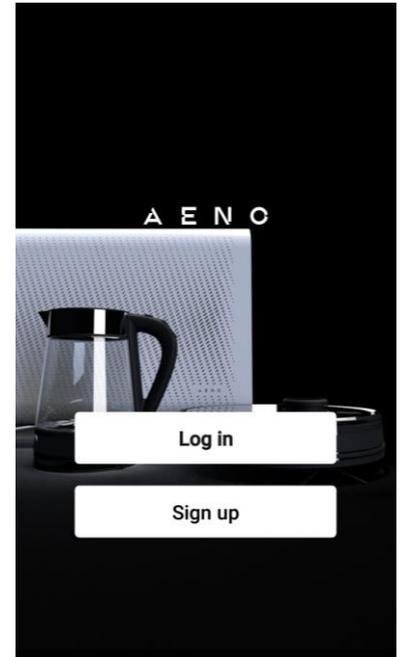
A.1 Registering a new account

Accept the terms of the User Agreement and Privacy Policy.
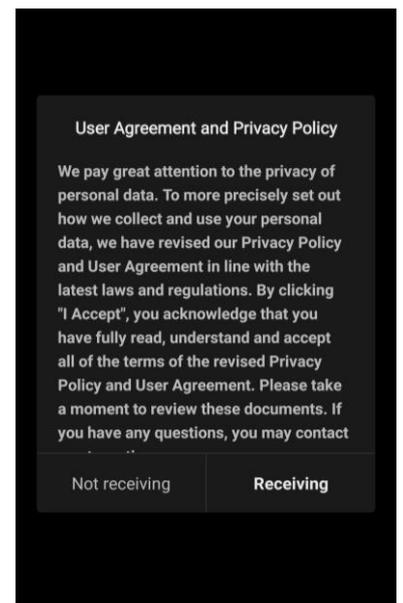
*Google Play is a trademark of Google Inc. and Apple Store is a registered trademark of Apple Inc.
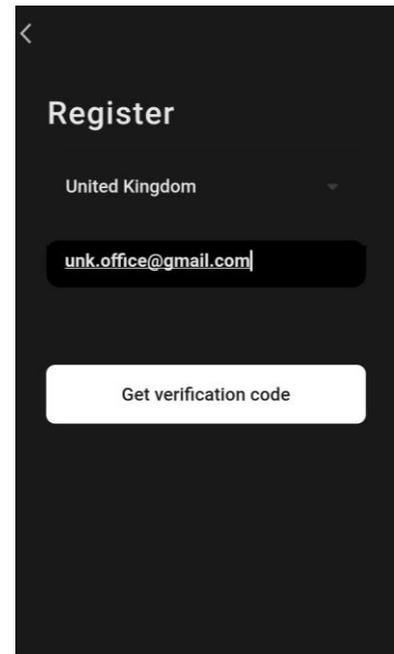
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Fill in your login information:
- select a country;
- enter your email address.

Click the "Get verification code" button.

A registration confirmation code will be generated and sent to your email.

Register

United Kingdom

unk.office@gmail.com

Get verification code

Enter the code received in the registration window of the mobile application.

If you have not got a verification code to your e-mail we recommend you do the following:
- Make sure you enter the correct email address.
- If you don't see a confirmation code in your email inbox, check your spam folder.
- If there is no confirmation code in the email, your firewall may have blocked the email. Try registering your account with a different email address.

If none of the above methods worked, please contact our support team via the contact form on **aeno.com**. In your appeal, please provide your email address and the exact time you tried to register.
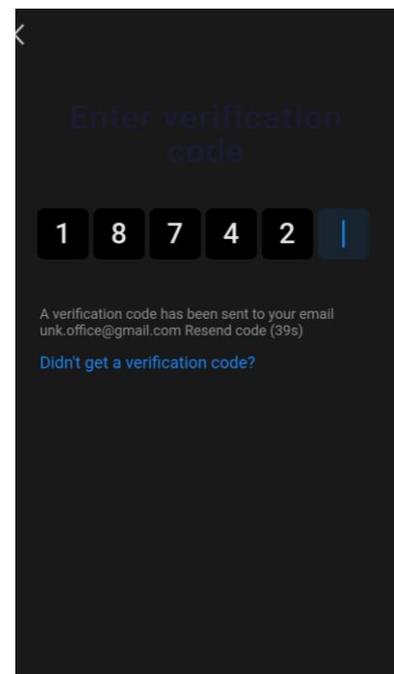
After successfully entering the confirmation code, perform the following steps:
- Set a password (6–20 characters, including letters and numbers).
- Click the "Done" button.

Give your consent to access the data. If you refuse, some of the data associated with the use of the product will not be available.

Give your consent to receive notifications and promotional applications. You will not receive notifications from the app if you opt out.

Click the "Go to App" button.

Enter verification code

1 8 7 4 2 |

A verification code has been sent to your email
unk.office@gmail.com Resend code (39s)

Didn't get a verification code?

A.2   Logging into an existing account

- Choose a country.
- Enter your email address.
- Enter your password and click the "Login" button.

NOTE. If necessary, you can recover your password by clicking on the "Forgot your password?". An email will be sent to the email address associated with the account with instructions on how to change your password.
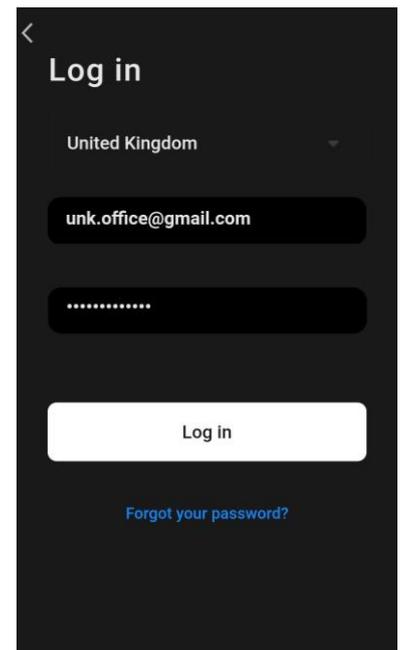
A.3   Application menu

After successfully logging into the app, buttons to access the Home, Smart scenarios, and Profile tabs will be available at the bottom of the screen.

A.3.1 The "Home" tab

The "Home" tab displays devices and rooms. In this tab you can:

- to add the house address;
- manage the created houses (click on the house name at the top left of the screen to bring up the menu);
- switch between rooms (click the tab with the name of the desired room);
- add devices (click the "+" at the top right of the screen or the "Add device" button in the tab that does not have any devices added);
- enable/disable devices (click on the ⏻ icon next to the device image);
- open the device control panel (click on the image of the device);

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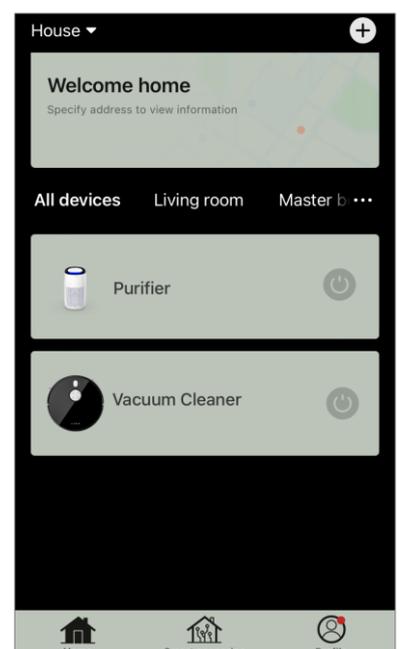
- view weather data (to do this, you need to specify the address of the house when creating it or by clicking on the line "Specify address to view information" at the top of the screen);
- change the display view of connected devices to a list or table, go to the management of devices and rooms (click on the icon "•••" on the right side of the screen).

Other device management options are also available in the tab.

A.3.2 The "Smart Scenarios" tab

The "Smart Scenarios" tab is intended for creating algorithms for device operation and automating their start-up.

A.3.3 The "Profile" tab

The Profile tab gives you access to your account and its settings, house management, and message center.

B. Connecting devices to the app

The devices should be connected to a 2.4 GHz Wi-Fi network. The 5 GHz frequency is not supported by AENO devices.
During connection, it is recommended to be as close as possible to the device and the router to ensure a stable Wi-Fi signal.

B.1 Air purifier AENO AAP0001S

B.1.1 Connection process

When connecting, make sure that your smartphone is no more than 2 meters away from the AENO air purifier.

In the "Home" section, click on the icon $\oplus$ in the upper right corner of the screen or on the "Add device" button (the button is available if there are no added devices in the application).
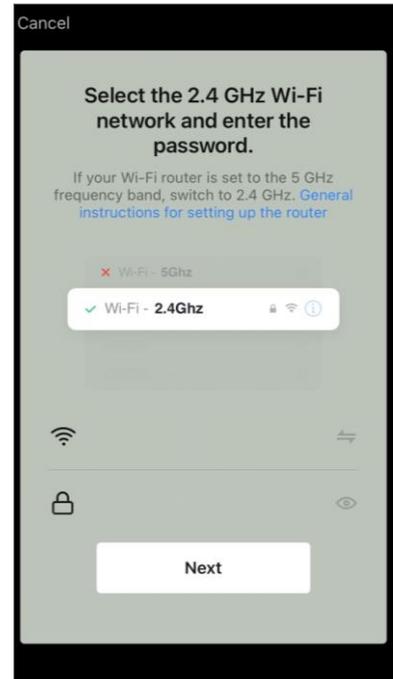

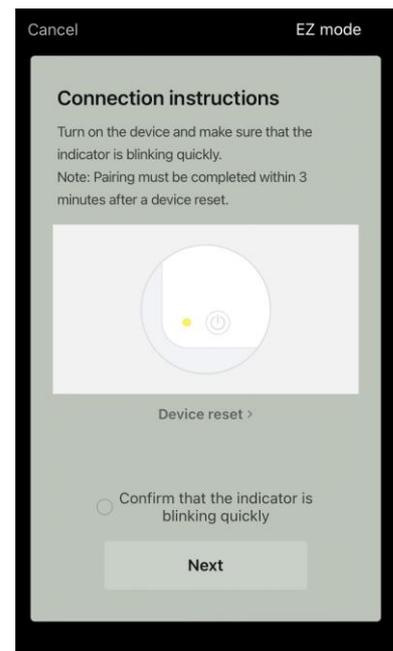In the window that opens, click on the "Air Purifier" icon.
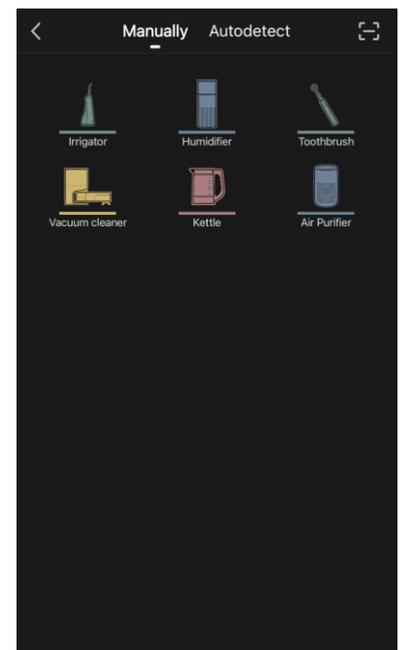
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In the next window, enter the name and password of your 2.4 GHz Wi-Fi network if these fields are not filled in automatically. Click Next.

NOTE. If a system prompts you to turn on any features on your smartphone, follow the recommendations in the prompts.

Make sure that EZ mode is selected in the upper right corner.

NOTE. When EZ (simple mode) is enabled, the device connects directly to your home router. When AP (Access Point) mode is enabled, the device creates an access point that connects to your smartphone and your home router.

Inspect the control panel of the air purifier. Typically, the first time you turn on your device, the Wi-Fi icon 📶 on the device control panel blinks for the first time. If the icon blinks, go to the next point in the instructions. If the Wi-Fi icon is not flashing, press and hold the TIMER button for about 7 seconds until it starts flashing.
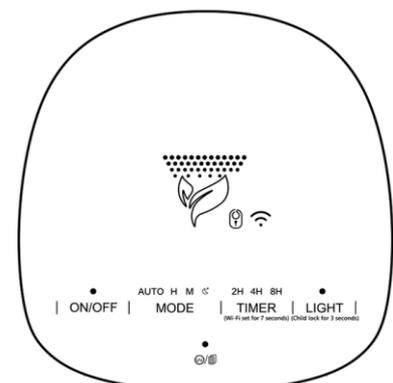
On the Wiring Instructions screen, check the "Confirm that the indicator is blinking" box. Click "Next".
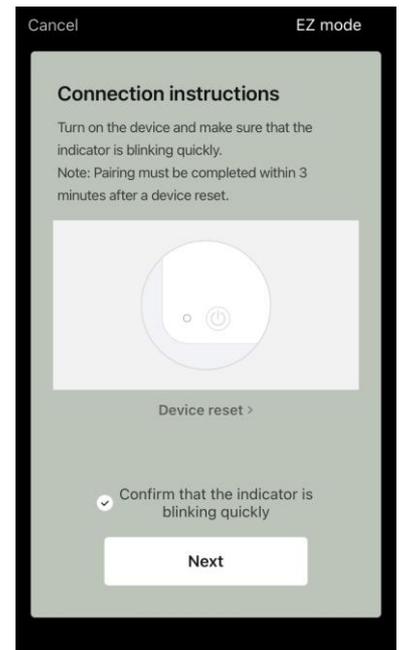
Wait until the message "Added" appears. Click the "Done" button in the upper right corner of the screen.
Then you can control your device from the app. For information on remote control scenarios, see the full manual at **aeno.com/documents**.
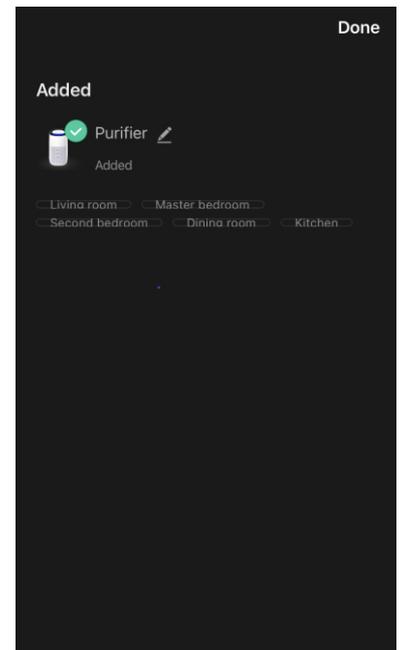
WARNING! If the connection fails, make sure that the device is connected to a power source and turned on, and the Wi-Fi icon on the device control panel is blinking. Additionally, check the Wi-Fi router settings by following the instructions at **aeno.com/router-help**. Or reboot the router and then repeat the connection process.

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B.1.2 Air purifier control panel

The control panel allows you to view information about the air purifier's operation, change settings, and control the unit.

To open the control panel of the **AENO** air purifier, click on its image in the "Home" tab.
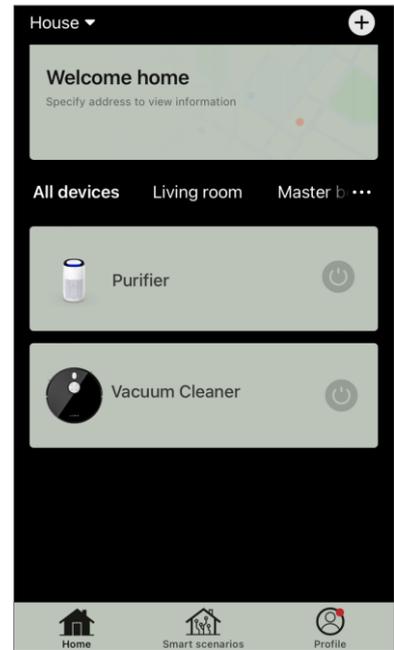
The following information is available in the air purifier control panel window:

• assessment of outdoor and indoor air quality and pollution according to PM index 2.5. (see Table 1 "Values of PM index 2.5");

• data on the temperature and precipitation outside;

• remaining filter life (in percent) for timely replacement;

• the operating mode of the device (see Table 2 "Operating modes");

• graph of changes in the air pollution index (daily).

NOTE. The PM index of 2.5 is an indicator of air pollution. Reflects the content of fine particles of 2.5 microns or less in the air and is measured in µg/m³. Fine particles in the lungs and circulatory system can cause serious respiratory problems.

Table 1 "Values of the PM 2.5 Index"

| Air quality	PM index value 2.5	Commentary
Great	≤50 µg/m^3	Air pollution is not a danger to human health
Normal	51 to 150 µg/m^3	People who are sensitive to air pollution may be adversely affected by pollutants*. The health of the majority of the population is not negatively affected by air pollution
Bad	More than 151 µg/m^3	People who are especially sensitive to air pollution can experience serious health problems. In general, the negative impact of air pollution on their health can be felt by most people*.

*Ingestion of fine particles in the human body can lead to serious respiratory and cardiovascular diseases.

In the upper right corner of the control panel is an icon ✎ for accessing additional device settings (see the full manual at **aeno.com/documents** for information on additional remote control settings).

The menu at the bottom of the control panel allows you to operate the device using the following buttons.

The **"Turn on/off"** button ⏻ turns the device on and off.

The **"Mode"** button allows you to select the operating mode of the device. The following options are available:

- Low speed or sleep mode
- average speed;
- high speed;
- auto (automatic mode, in which the speed varies depending on the degree of air pollution)
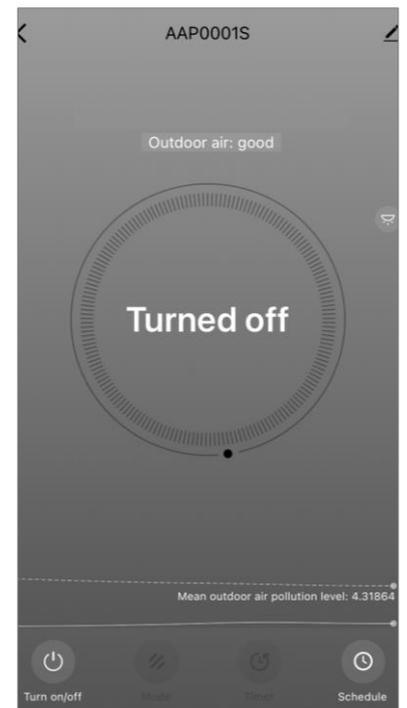
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Table 2 "Operating modes"

| Mode	Fan speed (rpm)
Low Speed or Sleep Mode	49
Average speed	8
High speed	15
Auto	Automatic mode, in which the speed of operation varies depending on the degree of air pollution

The **"Timer"** button ⊙ allows you to start a timer to turn off the device (after 2, 4 or 8 hours).

The **"Settings"** button lists the functions that can be activated through the app: UV disinfection, child lock, backlight, filter status reset. Also click the button to access the list of schedules for the device.

NOTE. The UV disinfection function is only available from the mobile app. There are no buttons on the control panel to control the UV disinfection function.
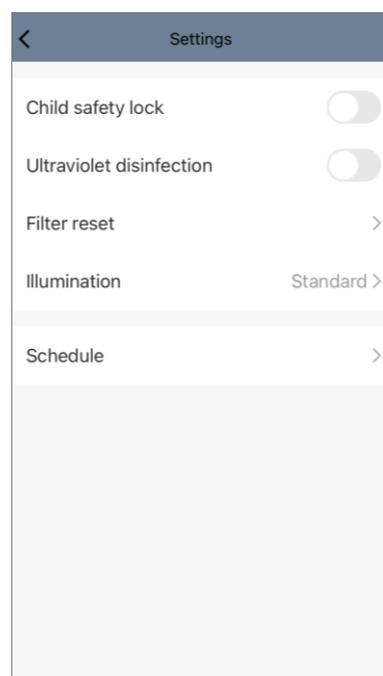
If the device is off, the **Settings** button changes to the **Schedule** button. Clicking the button opens the list of configured schedules for the device. You can also add a new chart in the window.
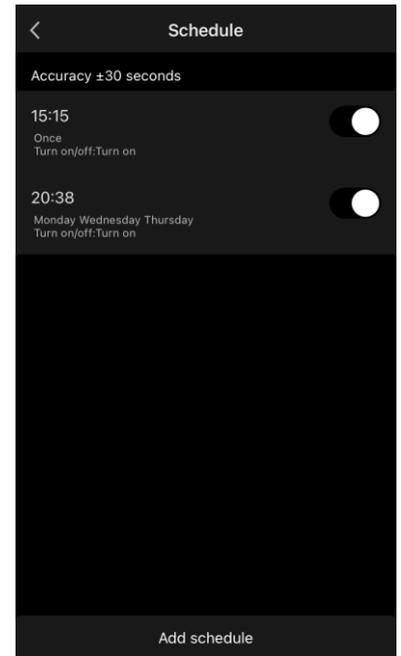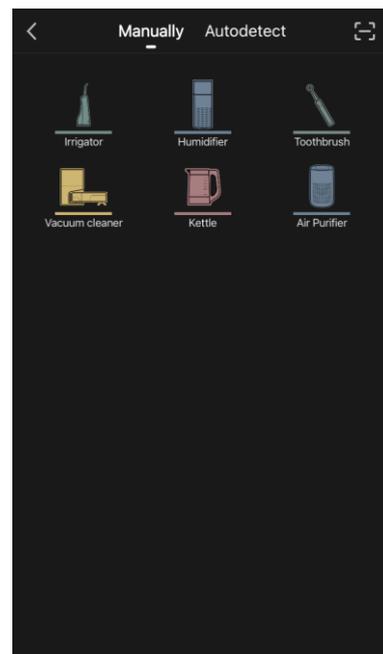
B.2 Air purifier AENO AAP0002S

B.2.1 Connection process

When connecting, make sure that your smartphone is no more than 2 meters away from the AENO air purifier.

In the "Home" section, click on the icon ⊕ in the upper right corner of the screen or on the "Add device" button (the button is available if there are no added devices in the application).
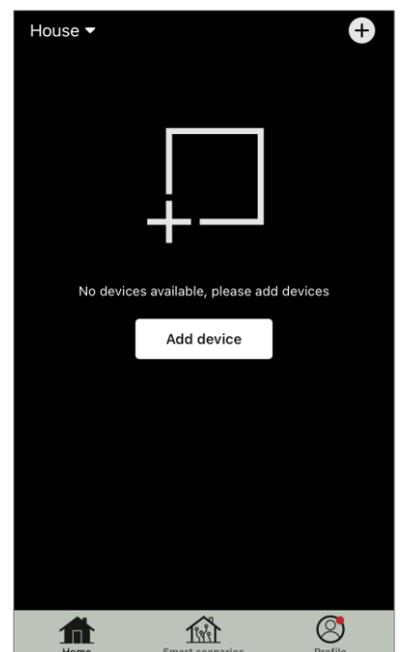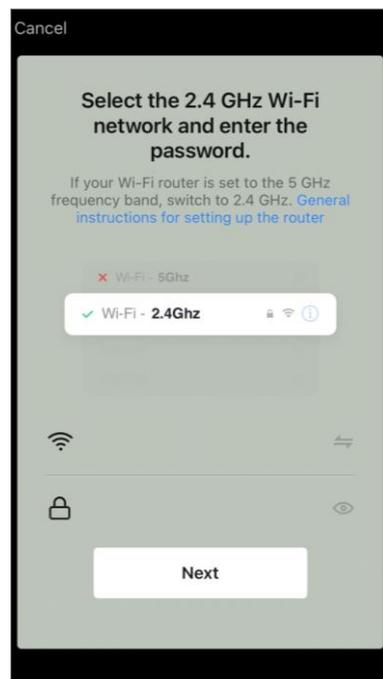
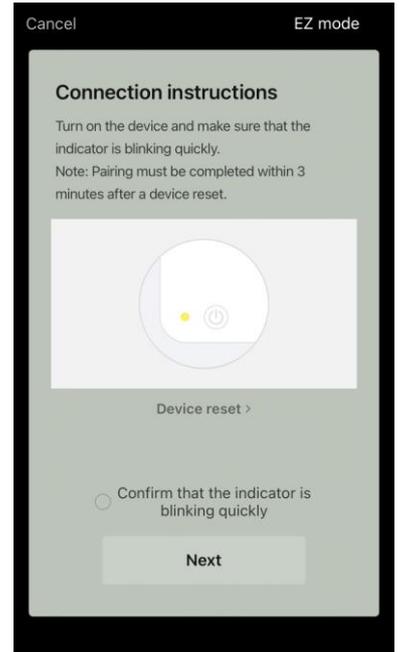In the window that opens, click on the "Air Purifier" icon.

In the next window, enter the name and password of your 2.4 GHz Wi-Fi network if these fields are not filled in automatically. Click Next.

NOTE. If a system prompts you to turn on any features on your smartphone, follow the recommendations in the prompts.

Make sure that EZ mode is selected in the upper right corner.
NOTE. When EZ (simple mode) is enabled, the device connects directly to your home router. When AP (Access Point) mode is enabled, the device creates an access point that connects to your smartphone and your home router.
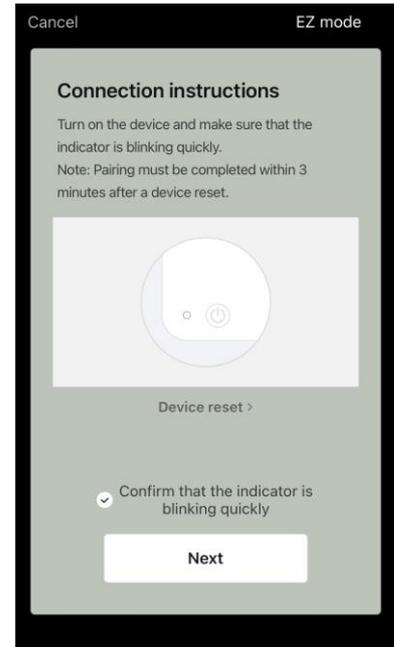

Inspect the control panel of the air purifier. Typically, the first time you turn on your device, the Wi-Fi button ⓦ blinks.
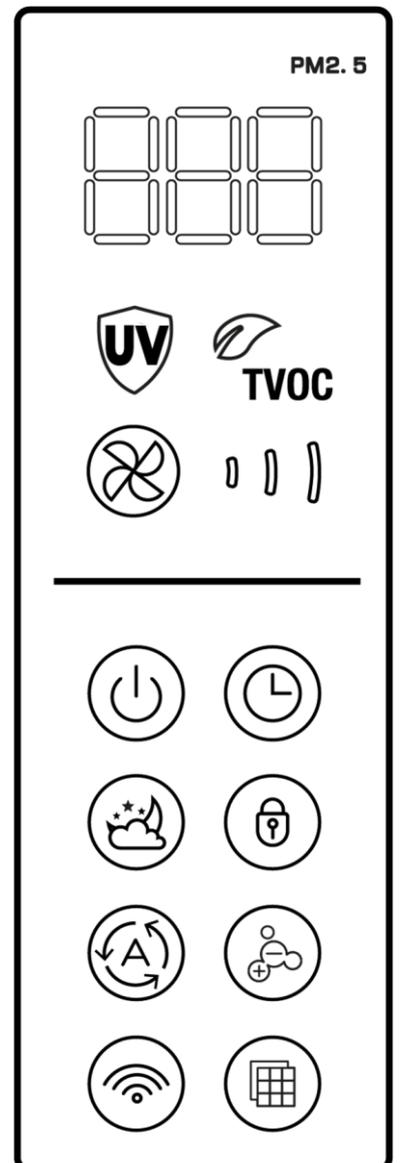
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On the Wiring Instructions screen, check the "Confirm that the indicator is blinking" box. Click "Next".

Wait for the message "Added" to appear. Click the "Done" button in the upper right corner of the screen.
If the device does not connect, press and hold the Wi-Fi button for about 3 seconds until the device beeps. Repeat the connection process as described above.
Then you can control your device from the app.
For information on remote control scenarios, see the full manual at **aeno.com/documents**.
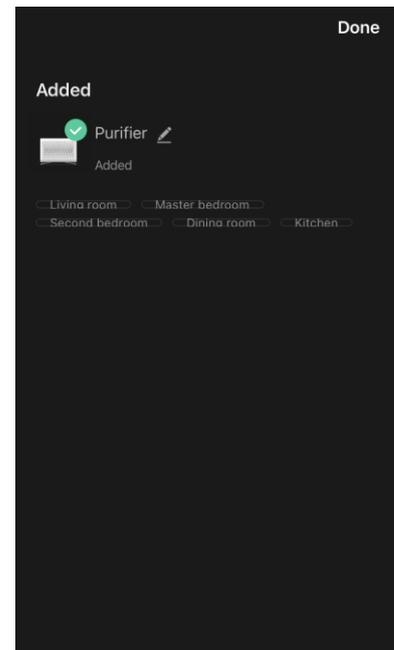
WARNING! If the connection fails, make sure that the device is connected to a power source and turned on, and the Wi-Fi icon on the device control panel is blinking. Additionally, check the Wi-Fi router settings by following the instructions at **aeno.com/router-help**. Or reboot the router and then repeat the connection process.

B.2.2 Air purifier control panel

The control panel allows you to view information about the air purifier's operation, change settings, and control the unit.

To open the control panel of the **AENO** air purifier, click on its image in the "Home" tab.
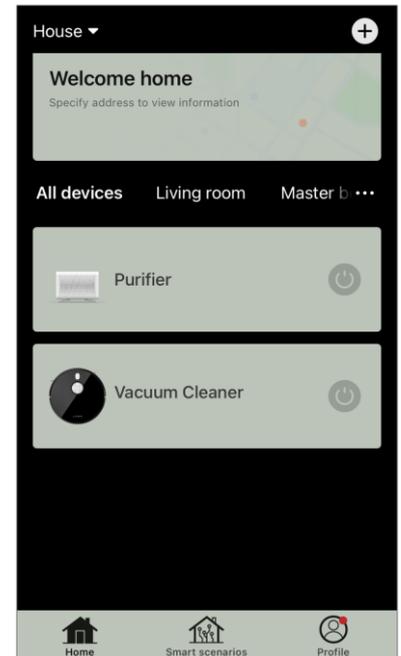
The following information is available in the control panel window of the air purifier:

- assessment of outdoor and indoor air quality and pollution according to PM index 2.5. (see Table 3 "Values of PM index 2.5");
- data on the temperature and precipitation outside;
- the remaining life of the HEPA filter (in percentages) for timely replacement;
- the operating mode of the device (see Table 4 "Operating speed");
- graph of changes in the air pollution index (daily).
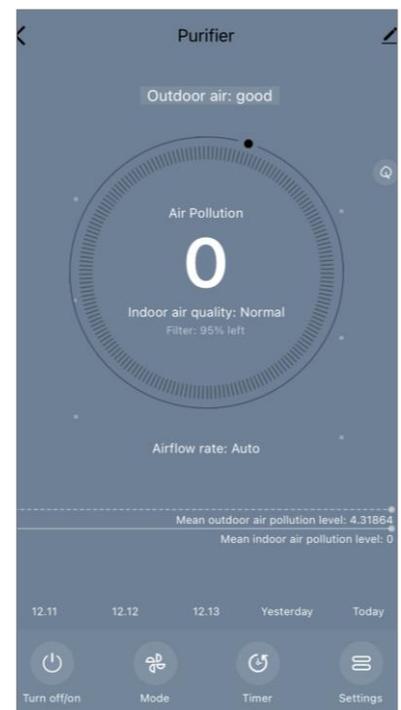
NOTE. The PM 2.5 index is a measure of air pollution. Reflects the content of fine particles of 2.5 microns or less in the air and is measured in $\mu g/m^3$. Fine particles in the lungs and circulatory system can cause serious respiratory problems.

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Table 3 "Values of the PM 2.5 Index"

Air quality	PM index value 2.5	Commentary
Great	≤50 µg/m³	Air pollution is not a danger to human health
All right	51 to 150 µg/m³	People who are sensitive to air pollution may be adversely affected by pollutants*. The health of the majority of the population is not negatively affected by air pollution
Bad	More than 151 µg/m³	People who are especially sensitive to air pollution can experience serious health problems. In general, the negative impact of air pollution on their health can be felt by most people*.

*Ingestion of fine particles in the human body can lead to serious respiratory and cardiovascular diseases.

In the upper right corner of the control panel is an icon ✎ for accessing additional device settings (see the full manual at **aeno.com/documents** for information on additional remote control settings).

The menu at the bottom of the control panel allows you to operate the device using the following buttons.

The **"Turn off/on"** button ⏻ turns the device on and off.

The **"Mode"** button ⊗ allows you to select the speed of the device. The following options are available:

- auto (automatic mode, in which the speed varies depending on the degree of air pollution);
- low speed;
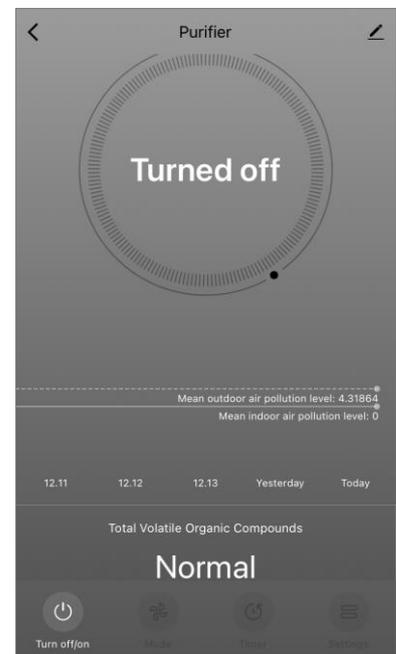- average speed;
- high speed;
- sleep mode.

Table 4 "Speed of operation"

Mode	Fan speed (rpm)
Sleep mode	37
Low speed	5
Average speed	8
High speed	10
Auto	Automatic mode, in which the speed of operation varies depending on the degree of air pollution

The **"Timer"** button ⊚ allows you to start a timer to turn off the device (after 2, 4 or 8 hours).

The **"Settings"** button opens the device schedule and the list of functions that can be activated via the app: UV disinfection, child lock, ionization, filter reset.

> **NOTE.** The UV disinfection function is only available from the mobile app. There are no buttons on the control panel to control the UV disinfection function.

B.3 Robot vacuum cleaner AENO ARC0001S

B.3.1 Connection process

> **WARNING!** Make sure you are connecting your device to a 2.4 GHz Wi-Fi network. The 5 GHz frequency is not supported by AENO devices.

• Connect the docking station to the power supply. Slide the side switch of the cleaner to the "ON" position and place the cleaner on the docking station.
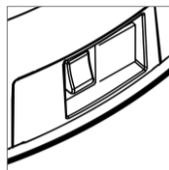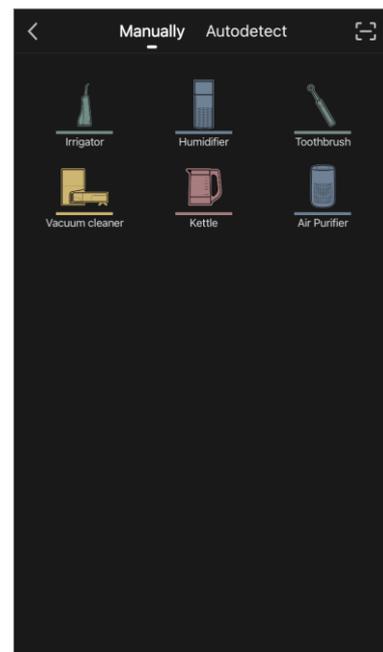
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In the "Home" tab of the app, tap "+" or "Add device" (the button is available if there are no devices added to the app).
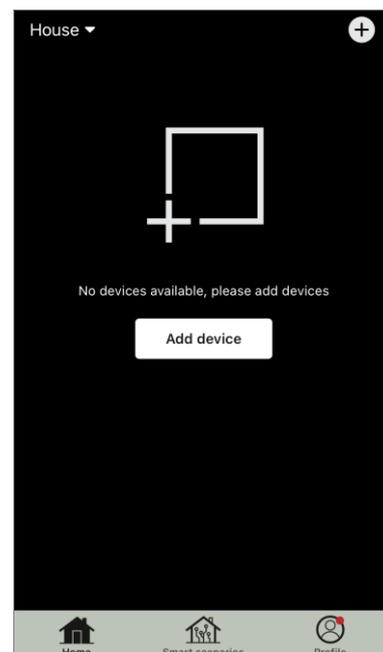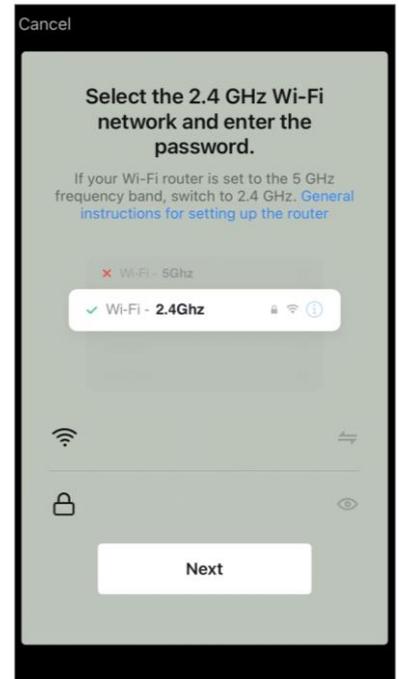

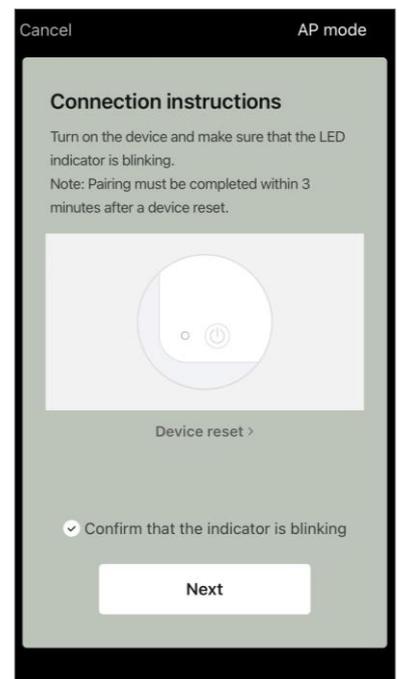Select the "Vacuum cleaner" icon in the window that opens.

NOTE. If a system prompts you to turn on any features on your smartphone, follow the prompts.

Enter your Wi-Fi network name and password if these fields are not filled in automatically.

Make sure that AP mode is selected in the upper right corner.

On the control panel of the Rainbow, press and hold the Start/Stop button until the Wi-Fi indicator light flashes.

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On the "Connection instructions" screen check the "Confirm that the indicator is blinking" box and click "Next".

> **NOTE.** During connection, it is recommended to be as close as possible to the device and the router to ensure a stable Wi-Fi signal.

Connect your smartphone to the Wi-Fi hotspot named "Smart Life – XXXX". Go back to the app and tap "Connect".

Wait until the message "Device successfully added" appears.

WARNING! If the connection fails, make sure the device is turned on, check the Wi-Fi router settings at **aeno.com/router-help**, then repeat the connection process.

Then you can control your device from the app.
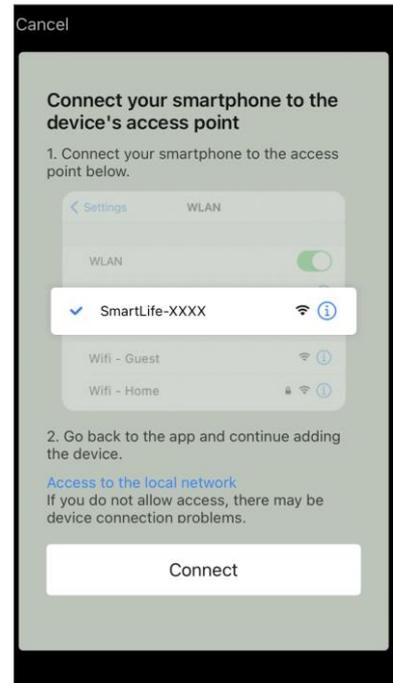
B.3.2 Robot vacuum cleaner control panel

The control panel allows you to view information about the vacuum cleaner's operation, change settings, and operate it.

To open the **AENO** vacuum cleaner control panel, click on its image in the list of connected devices in the "Home" tab.

The following information is available in the vacuum cleaner control panel window:
- the current state of the vacuum cleaner;
- room map;
- cleaning time and area;
- battery level.

The menu at the bottom of the control panel allows you to operate the device using the following buttons.

The **"Auto"** button starts the smart cleaning mode.

The **"Pin and go"** button directs the device to the specified point for cleaning.

The **"Room"** button allows you to select the room to clean.

You can use the **"Zone"** button to start cleaning within one or more cleaning zones.

The **"To base"** button directs the device to the docking station.

There are buttons available on the map screen:
- **"Set up restricted areas"** – to indicate on the map one or more zones where cleaning should not be performed);
- **"Map Setup"** – for adjusting room boundaries, controlling cleaning modes in rooms;
- **"Settings"** – to control the basic functions of the vacuum cleaner.

In the upper right corner of the control panel there is an icon ✎ for accessing additional settings of the device (see **C.1** below for more information about additional settings).

For an example of creating scenarios for device management, see **E** below.
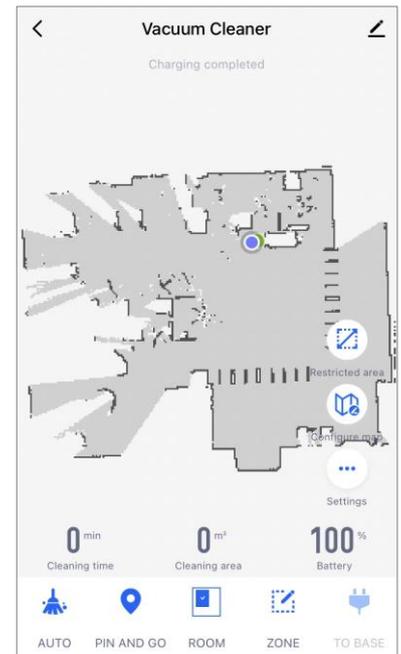
## B.4 Robot vacuum cleaner AENO ARC0002S/ARC0003S

B.4.1 Connection process

> **WARNING!** Make sure you are connecting your device to a 2.4 GHz Wi-Fi network. The 5 GHz frequency is not supported by AENO devices.

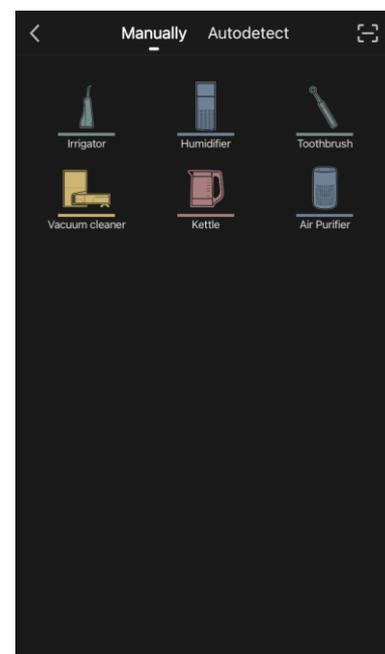Connect the Docking Station to the power supply and place the Rainbow on the Docking Station.

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In the "Home" tab of the app, tap "+" or "Add device" (the button is available if there are no devices added to the application).
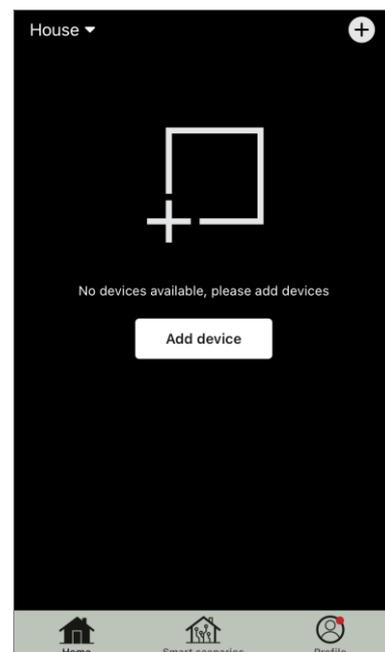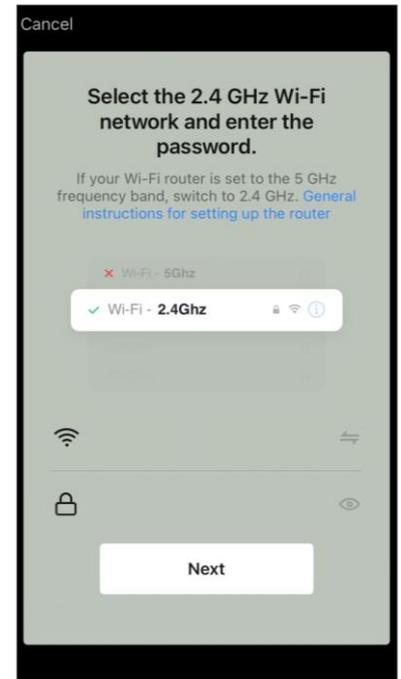
In the window that opens select the "Vacuum cleaner" category.

**NOTE.** If a system prompts you to turn on any features on your smartphone, follow the prompts.

Enter your Wi-Fi network name and password if these fields are not filled in automatically.

Make sure that AP mode is selected in the upper right corner.

Press the Start/Stop button to turn on the cleaner. After 15 seconds on the control panel, press and hold the Wi-Fi button until the button light starts flashing.
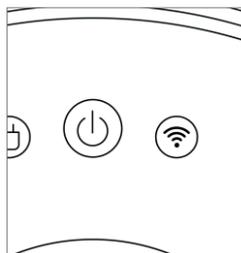
Then on the "Connection instructions" screen check the "Confirm that the indicator is blinking" box and click "Next".
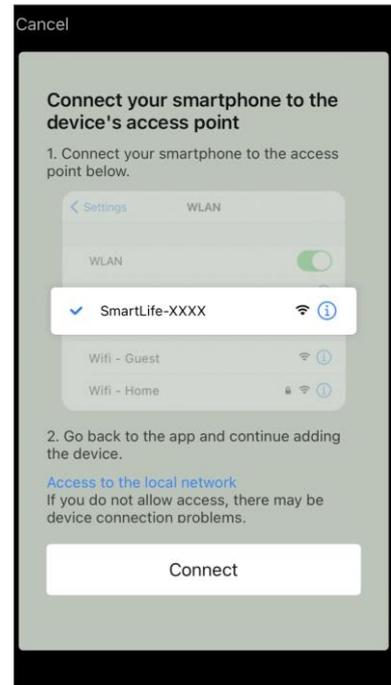
AENO

Connect your smartphone to the Wi-Fi hotspot named "Smart Life – XXXX".

Go back to the app and tap "Connect".

Wait until the message "Device successfully added" appears.

WARNING! If the connection fails, make sure the device is turned on, check the Wi-Fi router settings at **aeno.com/router-help**, then repeat the connection process.

Then you can control your device from the app.

B.4.2 Robot vacuum cleaner control panel

The following information is available in the vacuum cleaner control panel window:

- the current state of the vacuum cleaner;
- room map;
- cleaning time and area;
- battery level.

The menu at the bottom of the control panel allows you to operate the device using the following buttons.

The **"Auto"** button starts the smart cleaning mode.

The **"Pin and go"** button directs the device to the specified point for cleaning.

The **"Room"** button allows you to select the room to clean.

You can use the **"Zone"** button to start cleaning within one or more cleaning zones.

The **"To base"** button directs the device to the docking station.

There are buttons available on the map screen:

- **"Setup forbidden zones"** – to indicate on the map one or more zones that should not be cleaned (separate zones for dry and wet cleaning), and to place one or more virtual walls on the map;
- **"Map Setup"** – for adjusting room boundaries, controlling cleaning modes in rooms.
- **"Settings"** – to control the basic functions of the vacuum cleaner.
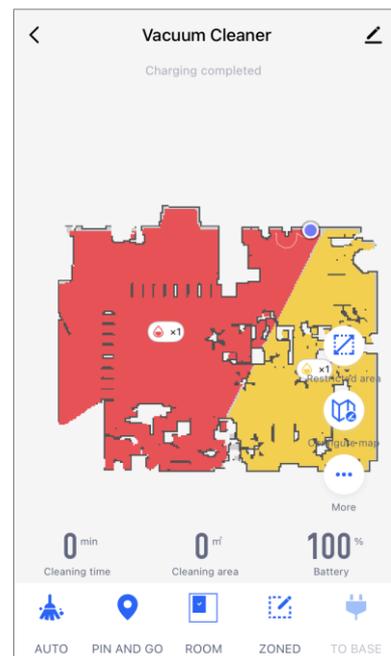
In the upper right corner of the control panel there is an icon ✎ for accessing additional settings of the device (see **C.1** below for more information about additional settings).
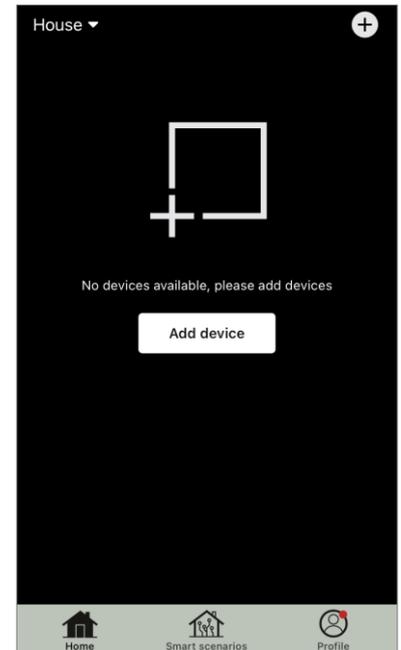
For an example of creating scenarios for device management, see **E** below.

B.5 Electric smart kettle AENO AEK0007S

B.5.1 Connection process

Place the kettle on the stand. Plug the power cord into a power outlet.

In the "Home" tab of the app, tap "+" or "Add device" (the button is available if there are no devices added to the app).

In the window that opens, select the "Kettle" category.
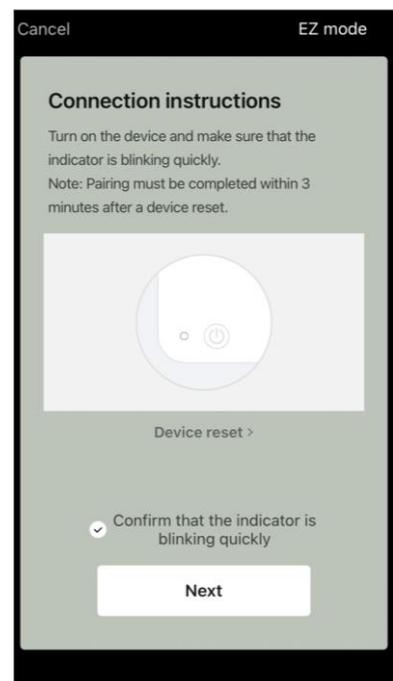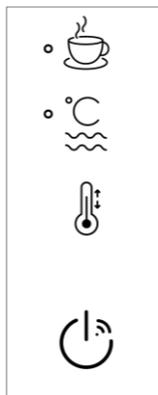**NOTE.** If a system prompts you to turn on any features on your smartphone, follow the prompts.

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Enter your Wi-Fi network name and password if these fields are not filled in automatically.
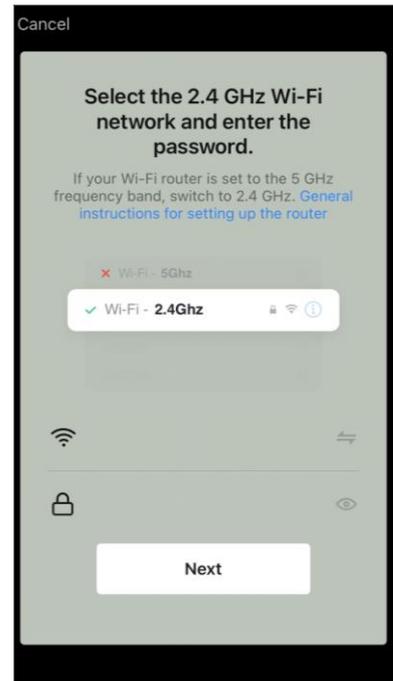
Make sure that EZ mode is selected in the upper right corner.
Press and hold the kettle ON button until the 2 lights start flashing and the device beeps several times.

On the "Connection instructions" screen check the "Confirm that the indicator is blinking" box and tap "Next".
Wait until the message "Device successfully added" appears.

WARNING! If the connection fails, make sure the device is turned on, check your Wi-Fi router settings at **aeno.com/router-help**, and then repeat the connection process.

Then you can control your device from the app.

B.5.2 Electric smart kettle control panel

The following functions are available in the control panel window of the electric kettle.

"Warm time": to set the time interval during which the set temperature will be maintained, press the hour and minute display, use the switch to enable/disable the temperature maintenance mode.

"Temperature setting" allows you to select the desired temperature and switch the operating mode of the kettle (direct heating to the set temperature or boiling followed by cooling to the set temperature).

Icons at the bottom of the control panel allow you to start heating, set the operating schedule, and select the temperature scale unit.

In the upper right corner of the control panel there is an icon ✎ for accessing additional settings of the device (see **C.1** below for more information about additional settings).

For an example of creating scenarios for device management, see **E** below.
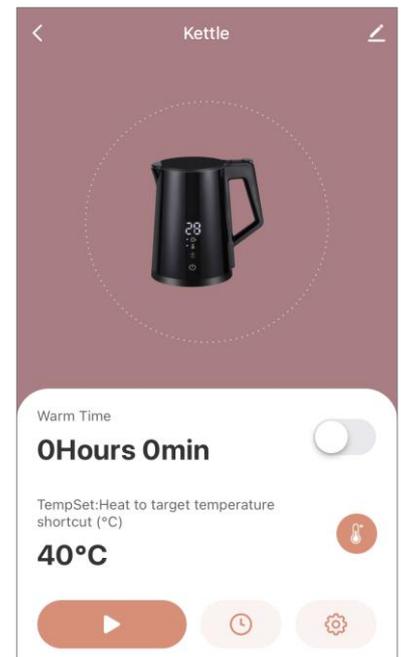
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C. Additional settings

C.1 Advanced device settings menu

The examples and images shown are the same for all devices.

To open the Advanced Device Settings window in the app, tap ✎ in the upper right corner of the device control panel.

You can use the Advanced Setup items to do the following:

- icon ✎ in the line with the device name: edit the display of the device in the application (change the icon, name, location of the device);
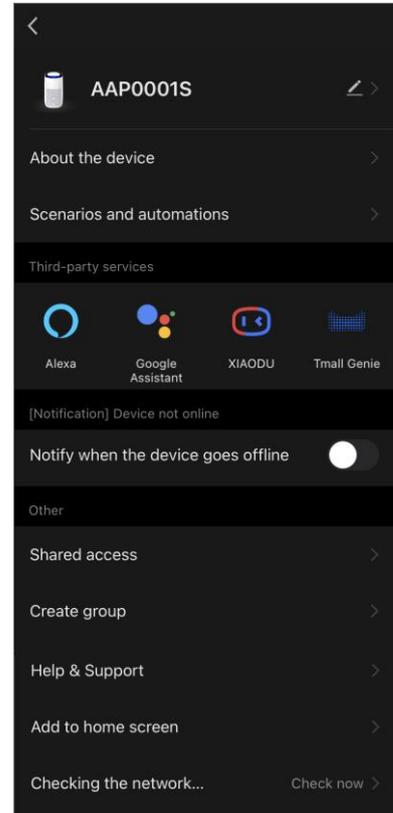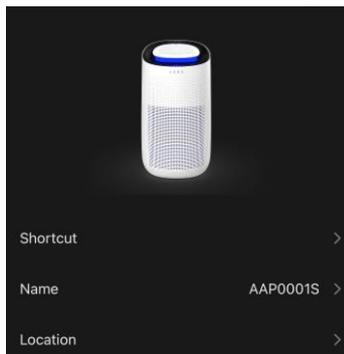
- "About the device": view background information about device operation (unique number (ID), network IP address, time zone, and other data);

- "Scenarios and automations": view the scenarios in which the device is used;

- "Third-party services": integrate the account with Alexa and Google Assistant services for voice control of devices;

- "Notify when the device goes offline": Enable or disable sending notifications when the device logs out of the network;

- "Shared access": arrange access to the device control via another account, e.g. for family members (see point **C.2** below);

- "Create group": combine devices into groups to manage them in a group;

- "Add to home screen: Add a device shortcut to your smartphone's home screen for quick access to the device control panel;

- "Checking the network": start checking the Wi-Fi network, signal strength and network connection status.

- "Device update": Check and install the latest updates for the device or activate the automatic update;

- "Delete device": Delete the device from the mobile app (see point **C.3** below).

C.2   Shared access

In the AENO mobile application a device can only be connected to one account. From this account the user can share access with other users. Through sharing other users can control the device, change modes and operation settings but cannot install or modify device data, create scripts or remove devices from the application.
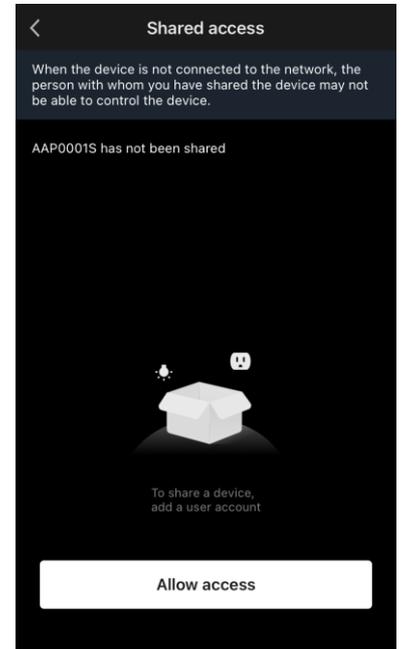
To share the device go to the Advanced Device Settings menu (see point **C.1**) and select "Shared access".

Click "Allow access" and enter the details of the account that will be granted access to the device management: select the country and e-mail address.

Click "Done".

The account that has been shared will be displayed in the "Shared access" window of the device. Click on the line with the added account to change its display (photo and name), set an expiration date, or cancel sharing altogether.

In the accessed account, the device will appear in the "Shared Devices" list on the "Home" tab.

The Shared Device Advanced Settings menu (the ✎ icon on the control panel) allows you to:

• connect voice assistants;

• enable or disable notification when the device leaves the network;

• get information about the placement of the device;

• go to the help and support page;

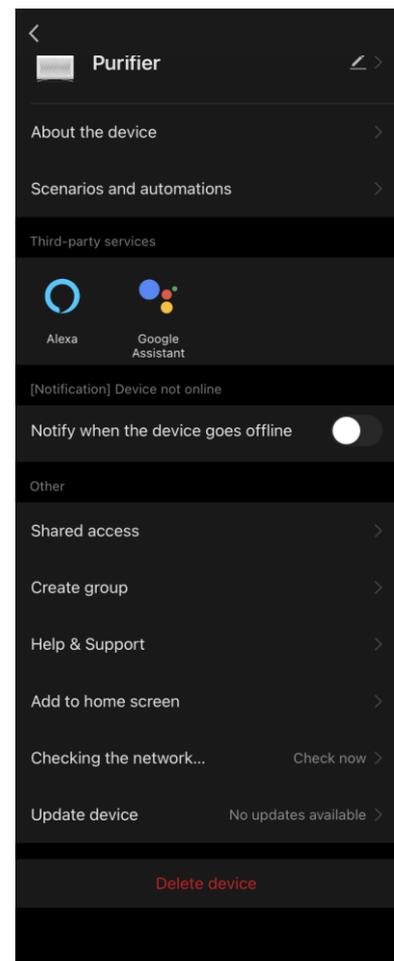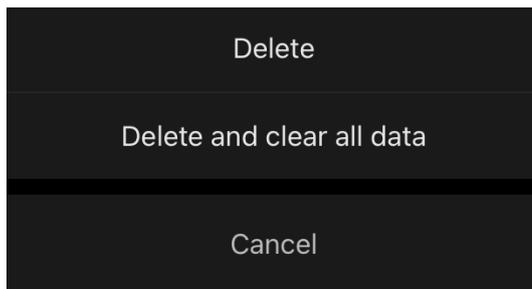• to cancel the shared access granted.
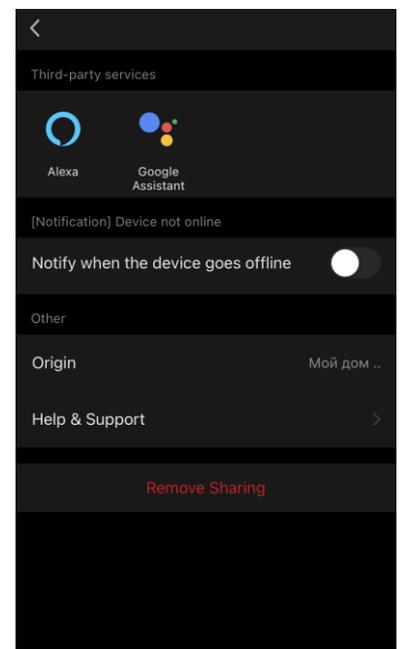
C.3   Removing a device

The examples and images shown are the same for all devices.

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To remove the device from your account go to the advanced settings menu by clicking on the ✎ icon on the device control panel.
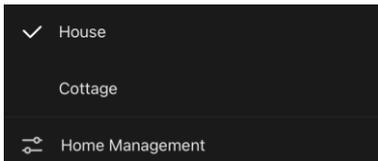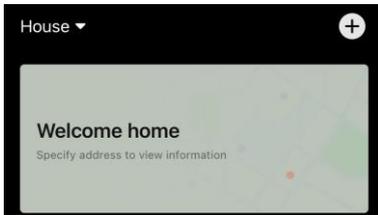
Select the last option on the settings menu – "Delete device".

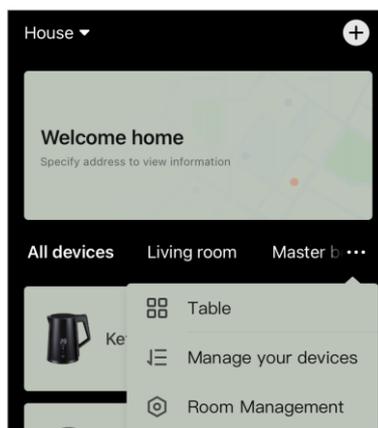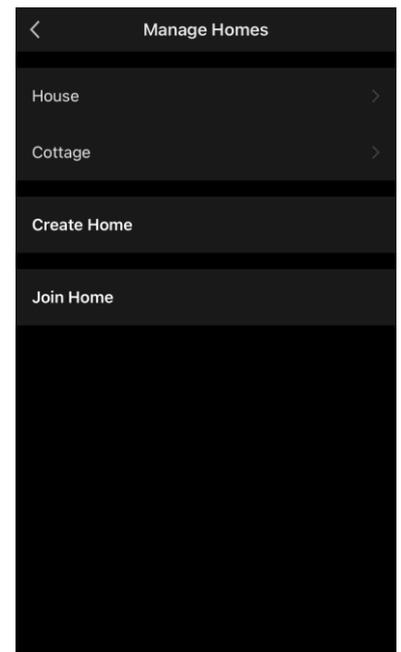To delete all device data from your account click the "Delete device" button and select the delete option.

Delete
Delete and clear all data
Cancel

Purifier

About the device

Scenarios and automations

Third-party services

Alexa   Google Assistant

[Notification] Device not online

Notify when the device goes offline

Other

Shared access

Create group

Help & Support

Add to home screen

Checking the network...   Check now

Update device   No updates available

Delete device

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E. Creating scenarios. Automation

Smart scripts in the **AENO** mobile app are used to automate the operation of devices.

With a script you can run automation algorithms, perform one or more actions with connected devices. Automation triggers scenarios or actions with connected devices automatically, according to a user-defined condition.

For example, you need to turn on the air purifier with UV disinfection function for one hour. The device should run when the children are not home and turn off before they return. Using smart AENO scripts, you can set the sequence of operation of the device.

To create **a script**, go to "Smart Scripts" and press "+".

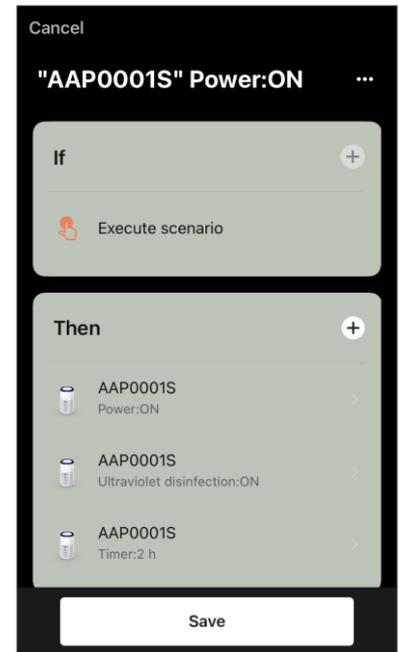From the list that opens, select "Execute scenario".
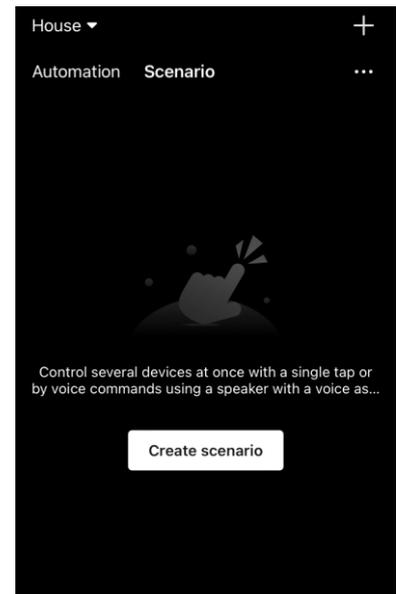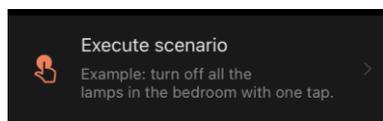
Select one of the items:

- "Turn on device", then specify the device and its action or function;
- "Select scenario" (you can select the available automation);
- "Delay" (a delay of up to 5 hours before the script is executed is available, only one delay can be selected). Click "Next".
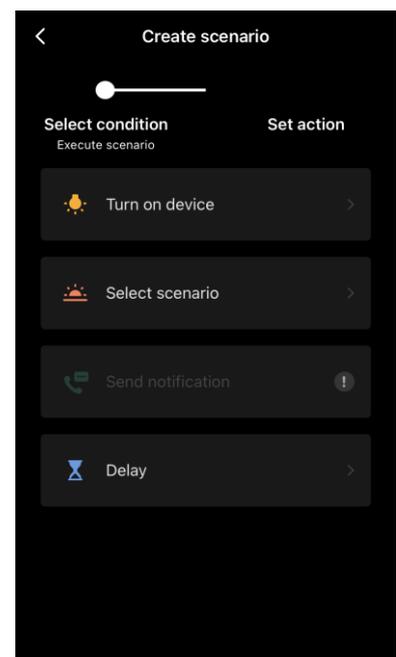
In the window of the created script you can add the necessary actions, change the name of the script, the style and the action period when the script can be run. Confirm the creation of the script by clicking the "**Save**" button. The created scenario will be displayed in the "Smart Scenarios" list.

To create **an automation** in the "Smart Scenarios" section, click the "+" at the top right of the screen. From the list that opens, select one of the items:

• "Chang of weather" (the application is guided by the weather data, for this you need to specify the house address in its settings, see point **D**);

• "Schedule" (the action will be performed according to the set schedule);

• "Device status has changed" (the action will be triggered at the specified state or mode of the device).
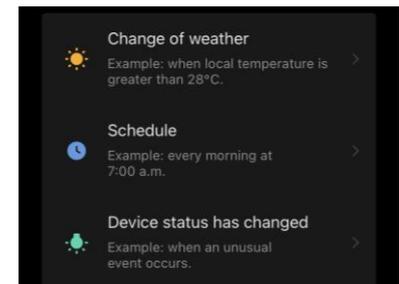
After selecting the conditions, specify the desired action, similar to the creation of a script (start the device, execute the script, send a message, delay).

Created scenarios and automations are displayed in the Smart Scenarios section. Click "•••" on the automation/script panel to view the details of the conditions, add actions or conditions, or change the display style.