

A E N O



Installation and Operation Manual for the AENO AP3 Air Purifier

(Model AAP0003)

Introduction

This manual contains a detailed description of the AENO AP3 air purifier as well as instructions for its preparation, operation and maintenance.

Copyrights

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Responsibility and Technical Support

This document has been prepared in accordance with all necessary requirements and contains detailed information on the operation of the device which is current at the date of issue.

This manual as well as the quick start guide are an integral part of the device and should always be available to the user as reference documentation.

ASBISc reserves the right to modify the device and to make edits and changes to this document without prior notice to users and shall not be liable for possible negative consequences resulting from the use of an outdated version of the document, nor for any possible technical or typographical errors or omissions, or incidental or consequential damages that may result from the transmission of this document or the use of devices.

In the event of discrepancies in the language versions of the document, the Russian version of this manual shall take precedence.

ASBISc makes no warranty with respect to the material herein, including but not limited to merchantability and fitness for a particular purpose.

If you have any technical questions, please contact your local ASBISc representative or the technical support department at aeno.com. The most common problems encountered are described in section 7 "Troubleshooting" of this document.

You can download the latest version of this manual at aeno.com/documents.

User information, including personal data, is protected from unauthorized access and disclosure in accordance with GDPR requirements. You can read the Privacy Policy at aeno.com/privacy-policy.

Conformance to Standards



The device is CE certified and meets the requirements of the following European Union directives and regulations:

- Directive 2014/30/EU regulates the electromagnetic compatibility of equipment;
- Directive 2014/35/EU on low voltage;
- Directive 2009/125/EU on environmental design requirements for energy-using products.



The device complies with the UKCA labeling requirements necessary to sell the device in the United Kingdom.



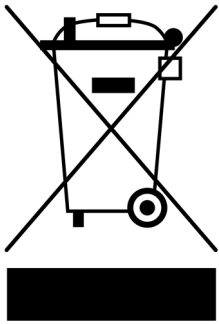
The device has passed all assessment procedures established in the technical regulations of the Customs Union and complies with the norms of the Customs Union countries.



The device meets the requirements of the Directives RoHS 2011/65/EU, 2015/863/EU on the restriction of hazardous substances.



National Mark of Conformity of Ukraine, indicating that the device meets all required technical regulations.



The crossed out trash can symbol is used to label electrical and electronic equipment and indicates separate collection.


The symbol is given in accordance with the Waste Electrical and Electronic Equipment (WEEE)* Directive 2012/19/EU and indicates that this equipment requires separate collection at the end of its life and must be disposed of separately from unsorted municipal waste.

To protect the environment and human health, dispose of used electrical and electronic equipment according to approved safe disposal guidelines.



Class III protection against electric shock. The conditions of use of the equipment are not limited.

*Waste electrical and electronic equipment, or WEEE, means used electrical or electronic equipment, including all the components, assemblies and expendables that are part of the equipment at the time it is taken out of service (including the supplied non-rechargeable/rechargeable batteries (if available), components containing mercury, etc.).

				
EN	RU	AR	BG	CS
DE	ES	ET	FR	HR
HU	HY	IT	KA	KK
LT	LV	PK	RO	SK
SR	UK	UZ	ZH	

Warnings and Restrictions

Please read the information in this section of the document carefully before you start installing and operating the device.

WARNING! The warnings, precautions and instructions in this document may not include all possible hazards. Use common sense when using the device.

Safe use guidelines

The device is designed for:

- adults;
- children, under the supervision of those responsible for their safety;
- people with disabilities who are physically able to operate and maintain the device in accordance with this user manual.

The device should be operated only in a domestic environment and in the manner described in this user manual. Failure to follow the operating instructions in this manual may result in personal injury or property damage.

WARNING! There is a UV-LED inside the device. It is not allowed to disassemble the device and turn it on when it is disassembled, it is dangerous to your eyesight.

1. The device is designed for use in the home, offices and other similar environments. Do not use it in an industrial environment.

2. Place the device on a dry and clean horizontal surface, making sure there is no chance of it toppling over. Never tilt the device while it is operating.
3. Do not install the device near open flames, hot surfaces, or heating appliances. Protect from direct sunlight and other potential heat sources.
4. Do not use the device in an area where combustible materials such as hairspray, sprays, deodorants, etc. are sprayed.
5. Do not use the device in rooms with extreme temperature fluctuations, in a humid atmosphere, or where it may be exposed to splashing water, dripping or condensation (for example, over an electric kettle), to avoid fire and/or electric shock.
6. Do not place the device in the following locations:
 - in a draft – near air conditioners, doors, windows, exhaust fans, etc;
 - over the sink or stove;
 - in rooms with air temperatures below -20°C ;
 - in confined spaces (e.g., in a closet or under a closet);
 - in places where the device can be blocked, e.g., by curtains or furniture.
7. The device does not remove carbon monoxide or radon. Do not use it to remove the effects of combustion processes or air pollution by hazardous chemicals. Do not use the device in an area where the air contains particles of oil.
8. The device cannot be used to replace a vent or hood while cooking.
9. Before connecting the device to the mains, check that the rated voltage indicated in the technical documentation corresponds to the electrical voltage of the outlet.
10. Before turning the device on, make sure that there is no packaging material on the filter and that the filter is installed according to the instructions.
11. Connect the device only to a grounded power outlet. Do not use an extension cord.
12. Connect the power cord to and from the power outlet only with dry hands.
13. Place the power cord so that it cannot be accidentally stepped on or snagged.
14. Do not place the power cord on anything with a sharp edge and do not place anything on top of the cord.
15. Make sure that the power cord does not hang over the edge of furniture or touch surfaces that could damage the insulation.
16. Do not wrap the power cord around the device casing.
17. If the power cord is damaged, first unplug the power outlet, then unplug the device. The power cable should only be replaced by a service technician.

18. Always unplug the power cord after using or cleaning the device.
19. Use only attachments, accessories, materials or replacement parts recommended or supplied by ASBISc.
20. Do not immerse the device in water or other liquids.
21. If the device has fallen into water, do not touch it under any circumstances and unplug it immediately.
22. Never use a device or adapter that has been in water. Have them checked by an authorized service center.
23. If you notice a malfunction, stop using the device immediately and contact the service center.
24. The device and its components should only be repaired by a service center technician. Never try to repair the device on your own.
25. Do not make any modifications to the device or accessories.
26. Do not block the air intake or exhaust ports with your fingers or with any object.
27. Do not put anything on the top of the device.
28. If the device has not been in operation for a long time, bacteria can build up on the filters. Check the filters and, if they are very dirty, replace them.
29. To clean the device use a cotton cloth dampened with a little water, followed by a dry cloth. Clean only after turning off and unplugging the device.
30. Do not use strong chemicals or abrasive materials for cleaning.
31. Keep packaging out of reach of children and pets (risk of injury or suffocation).

Warnings related to the use of ionization

The maximum allowable concentration of ozone in the air of the working area is 0.1 mg/m^3 , the threshold of human sense of smell is approximately 0.01 mg/m^3 *. If there is a smell of ozone in the room, turn off the device and ventilate the room.

In some cases, inhaling small amounts of ozone can cause short-term effects such as coughing, shortness of breath, and difficulty breathing. If these symptoms occur, you should consult a physician for recommendations on how to use the device.

*Information obtained from public sources.

Warnings related to the use of UV radiation

This type of decontamination is not harmful to the environment. Nevertheless, UV radiation that is not protected by the device casing can have an adverse effect on human health. Therefore, extreme caution should be exercised when operating the UV lamps and follow all instructions contained herein.

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1 General Description and Specifications

1.1 Device purpose

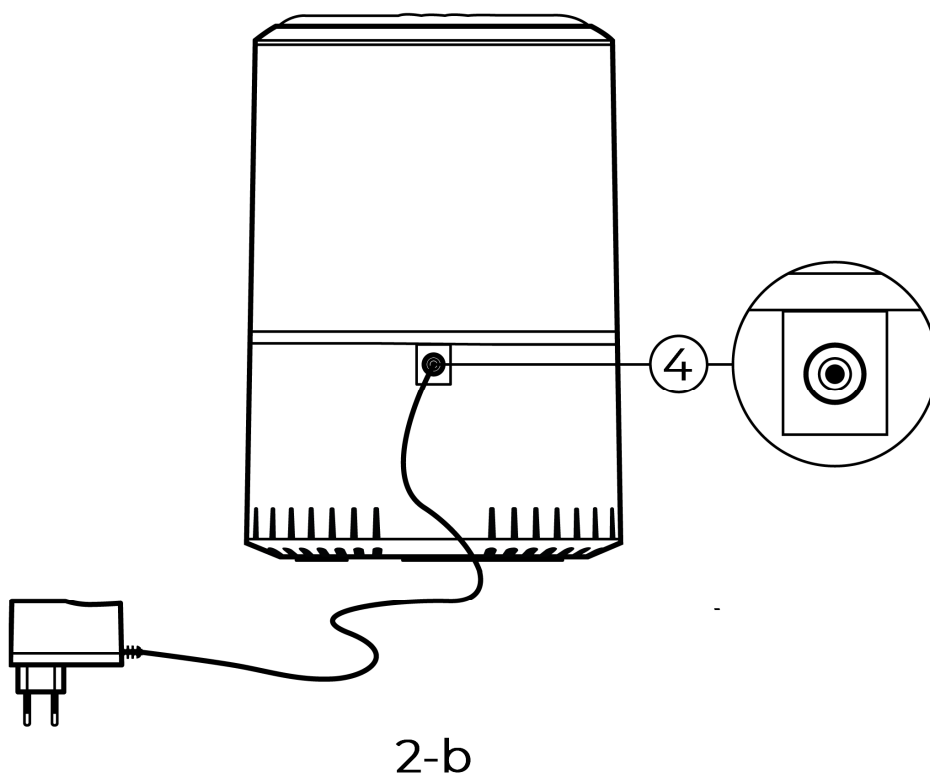
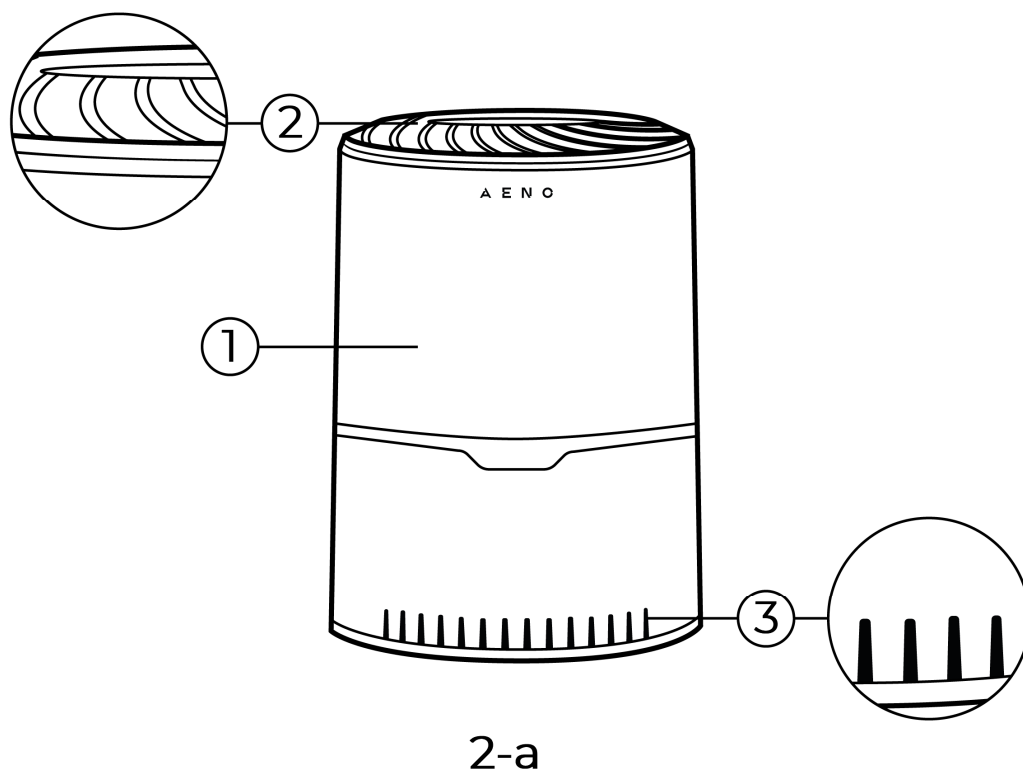
The AENO air purifier is designed to clean indoor air from allergens, including flower pollen, fungal spores, dust particles, smoke, pet hair, as well as to eliminate unpleasant odors.

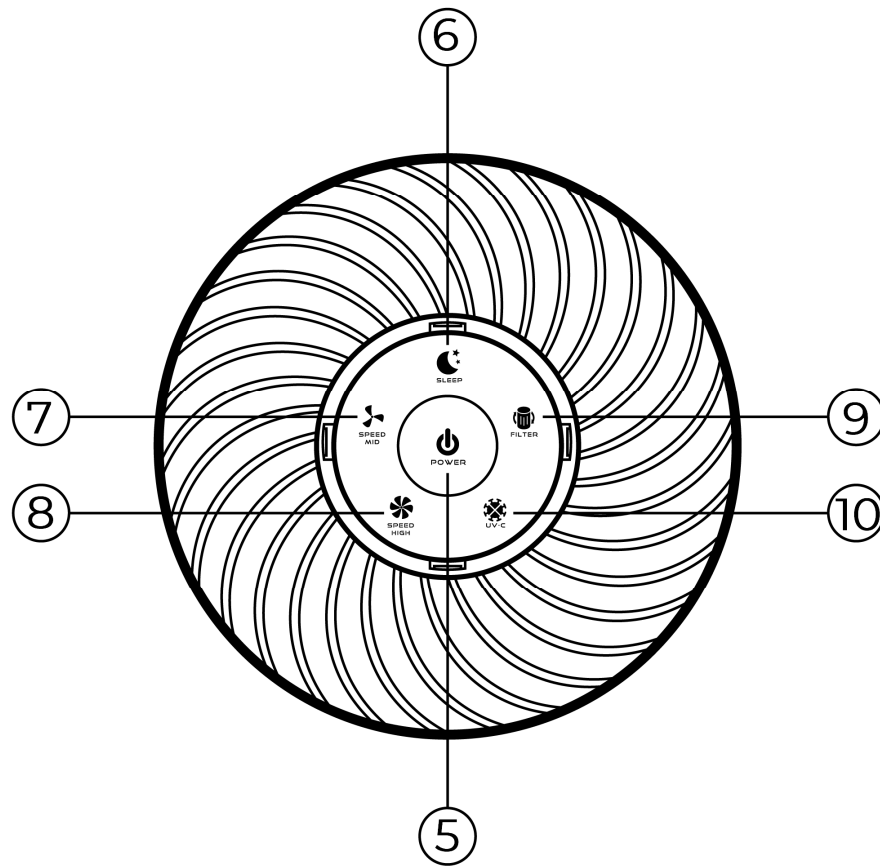
The air purifier provides multi-stage air purification through state-of-the-art technology.

NOTE. This air purifier is not a substitute for regular cleaning, nor can it replace the kitchen hood during cooking.

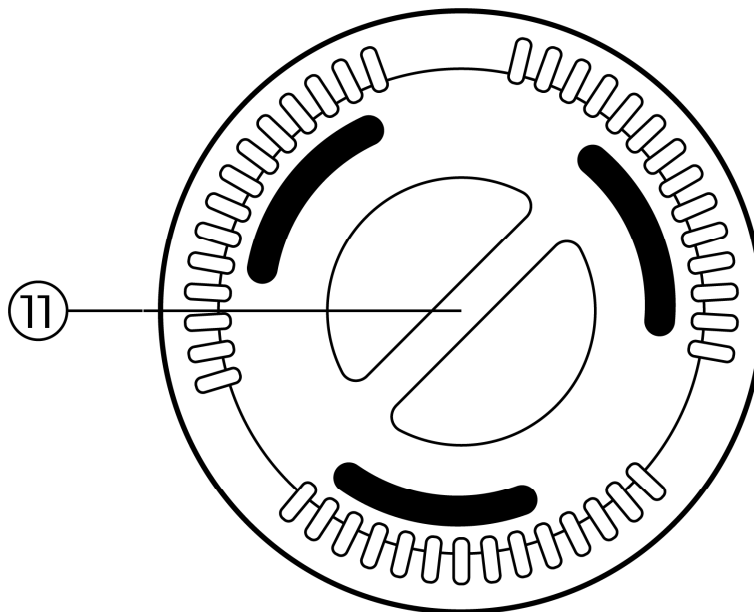


Figure 1 – Appearance

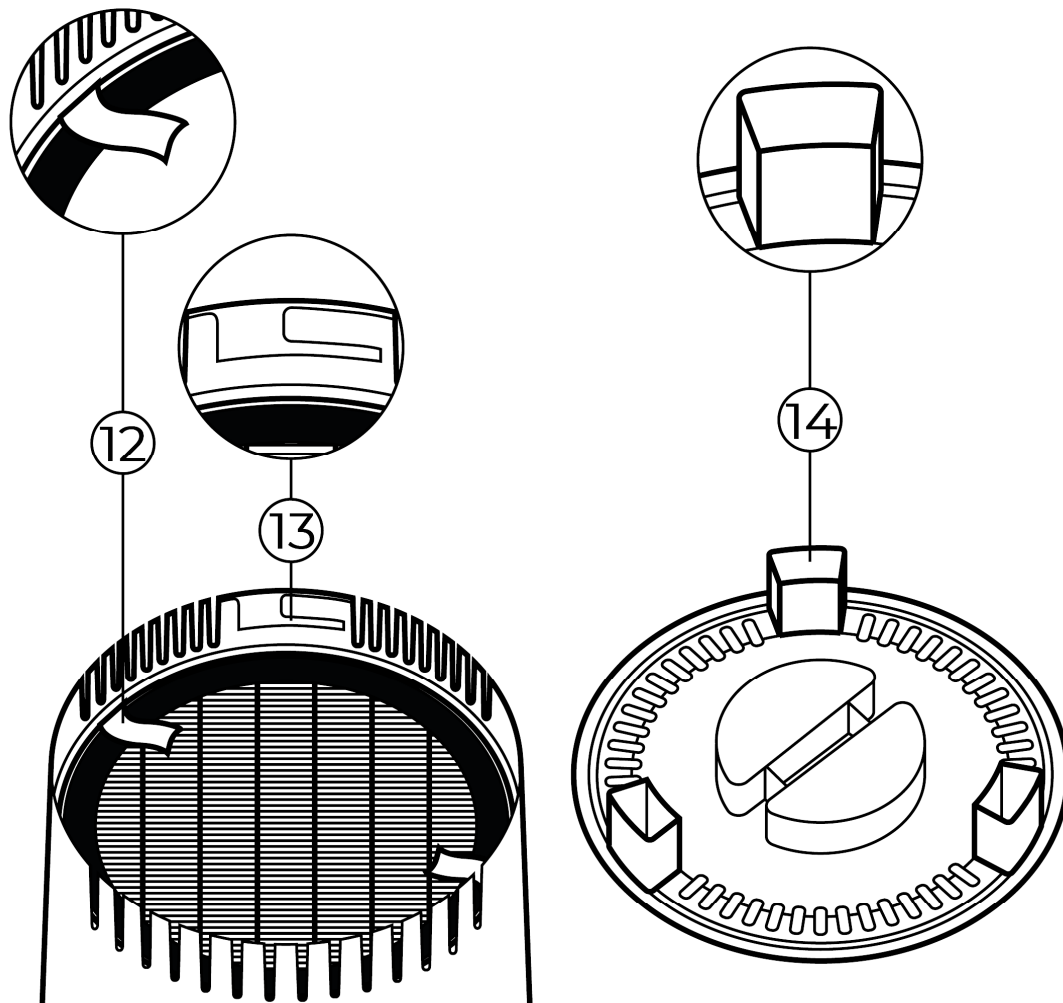




2-c



2-d



2-e

Figure 2 – Elements of the device

Elements of the device (see Figure 2):

- 1 – device casing
- 2, 3 – air inlet and outlet openings
- 4 – power cord connection port
- 5–10 – dashboard buttons
- 11 – bottom cover handle
- 12 – fabric loops of the combined filter
- 13, 14 – bottom cover latches

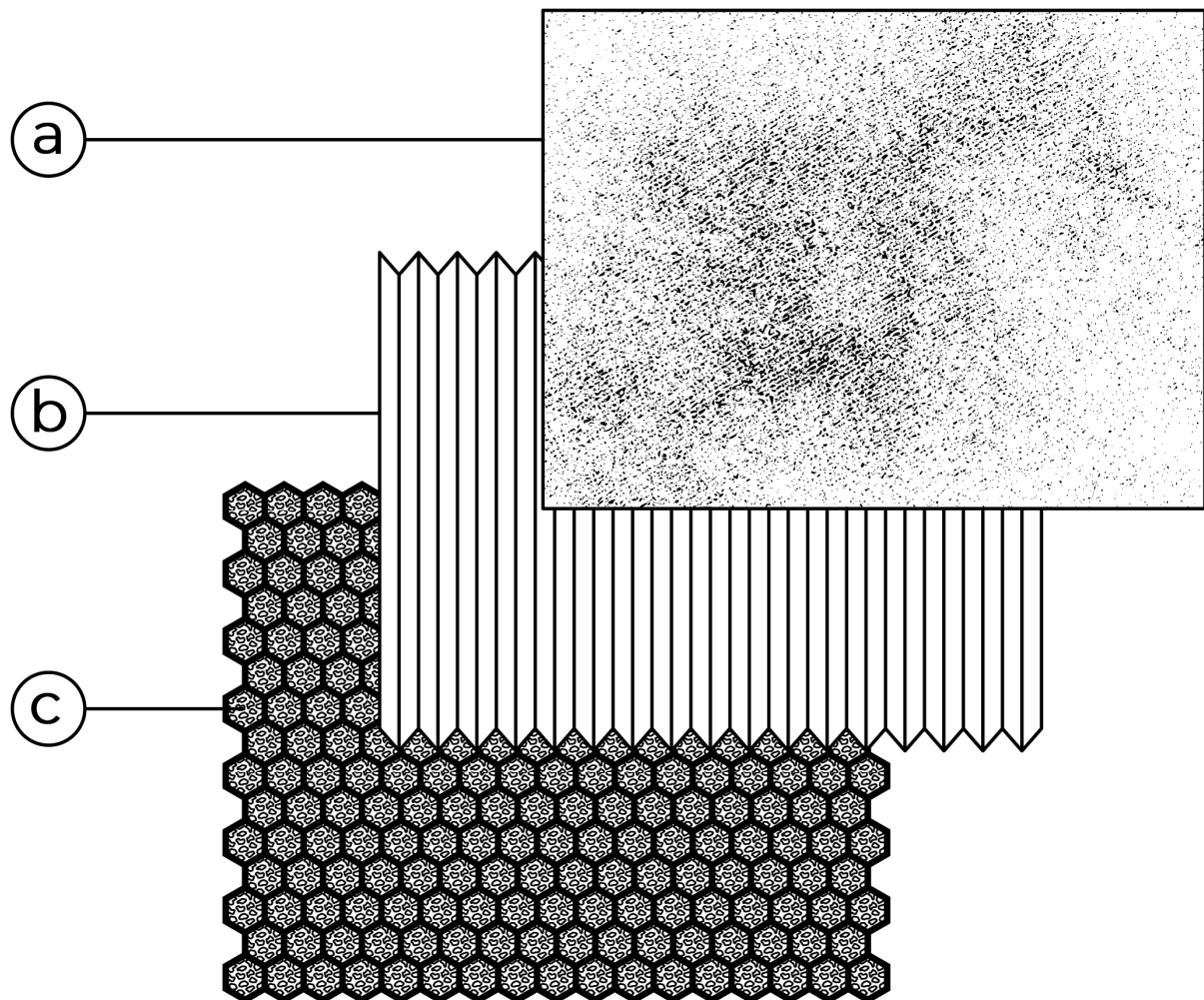


Figure 3 – Composition of the combined filter

The combination filter consists of a pre-filter (a), H13 class HEPA filter (b), charcoal filter (c) (see Figure 3).

Pre-filter: captures particles as small as >0.2 mm (pet hair, hair, etc.).

H13 class HEPA filter: captures particles as small as >0.25 micrometers. Removes fine dust, pollen, bacteria and parasitic fungal spores from the air. The cleaning efficiency is at least 99.95 %*.

Carbon filter: removes unpleasant odors, harmful gases and volatile compounds.

*Information obtained from public sources.

Additional air cleaning and disinfection options

Ionizer: produces negative ions, attracts residual dirt.

UV lamp: Produces Type C ultraviolet radiation, with a wavelength of 275 nm.

Ultraviolet radiation in the spectral range of 205–315 nm neutralizes microorganisms such as bacteria, viruses and fungi*.

*Information obtained from public sources.

1.2 Technical Specification

Table 1 – Basic technical specifications

Parameter	Meaning
Model	AAP0003
Managing	Touchpad
Types of cleaning	Combined filter Ionizer UV lamp
Nominal device parameters	Input voltage: 12 V (DC) Input current: 1 A
Nominal parameters of the adapter	Input voltage: 110–240 V (AC) Input current: 0.35 A Input power: 12.0 W Frequency: 50/60 Hz
Power consumption	Standby mode: 0.5 W Sleep mode (low speed): 4.9 W Average speed: 6.1 W High speed: 8.8 W
Filter	Type: Combination, 3 in 1 Contents: Pre-filter, H13 grade HEPA filter*, charcoal filter Service life: 2200 hours Weight: 380 g Size: 196×63×196 mm
UV lamp	Type: UV-C LED* Power: 1.2 W UV wavelength: 275 nm Service life: up to 50,000 hours
Air ionizer	Power: 0.4 W
Noise level during operation	Up to 40 dB (at 1 meter)

Parameter	Meaning
Operating modes (fan speed)	Sleep mode (low speed) (950 rpm \pm 5 %) Average speed (1090 rpm \pm 5 %) High speed (1250 rpm \pm 5 %)
Serviced area	Up to 20 m ²
Air purification time in the serviced area	0.5 hours
Productivity (CADR)	110 m ³ /h
Indicators	Filter change indicator
Operating conditions	Temperature: -20...+50 °C Relative humidity: 20-75 % (no condensation)
Storage conditions	Temperature: -30...+55 °C Relative humidity: 30-80 % (no condensation)
Installation	On a flat, horizontal surface
Casing material	ABS plastic*
Colour	White
Size (L×W×H)	205×205×295 mm
Protection class against electric shock	Class III*
Casing protection degree	IP33*
Network cable	Length: 1.2 m Marking: 22AWG/2C 2468
Weight	Net: 1.9 kg Gross: 2.54 kg
Warranty period	2 years
Service life	2 years
Certificates	CE, RoHS, UKCA, EAC, UA.TR

*See section 8 "Glossary" for an explanation.

1.3 Scope of Supply

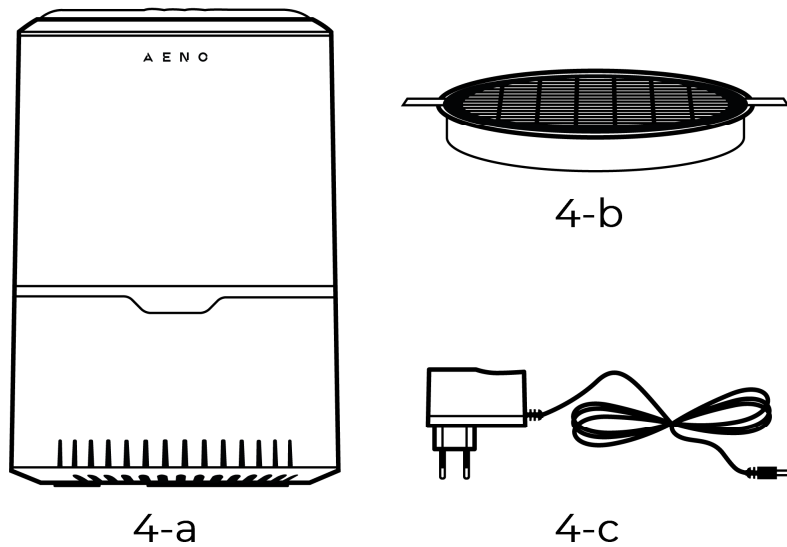


Figure 4 – Scope of Supply*

The AENO AP3 air purifier is supplied with the following items (see Table 2).

Table 2 – Scope of Supply

Name	Quantity
AENO air purifier (see Figure 4-a)	1 pc.
Combined filter (see Figure 4-b)	1 pc.
Power adapter (see Figure 4-c)	1 pc.
Quick start guide	1 pc.
Warranty card	1 pc.

1.4 Packaging and Labeling

Air purifier AP3 brand AENO™ is supplied in an individual cardboard package of 220×220×395 mm, containing the full name, markings and main technical specifications, as well as date of manufacture and manufacturer information.

*Images of components are for illustrative purposes only.

1.5 Device management

1.5.1 Device control panel

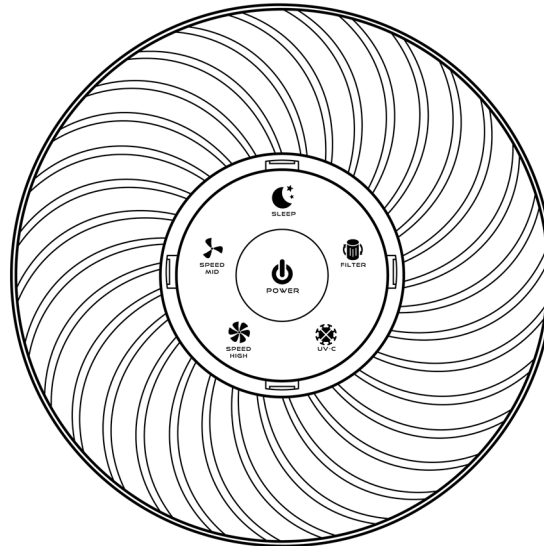








Figure 5 – Device control panel


On the AENO AP3 air purifier control panel there are 6 indicator buttons which are used to control the device.

Table 3 – Device control panel buttons

Symbol	Description
	"POWER" button to turn on and off the operating mode of the device
	Button-indicator "SLEEP"
	Button-indicator "SPEED MID"
	Button-indicator "SPEED HIGH"
	Button-indicator "FILTER"
	Button-indicator "UV-C"

NOTE. Do not force the buttons, as this may damage the device.

1.5.2 Monitoring the need for filter replacement

After 2200 hours of operation, the device emits a series of short beeps and the indicator of the  "FILTER" button starts flashing. This means that the combined purifier filter is dirty and needs to be replaced.

To stop the LED from flashing, press and hold the "FILTER" button for 3 seconds and then replace the filter following the instructions in section 3.2.2 of this manual.

If you do not replace the dirty filter, the purifier will continue to work, but the quality of the air purification will not be satisfactory.

1.5.3 Ionization mode


When you turn on/off the device with the "POWER" button, the ionization mode is simultaneously activated/deactivated. No additional buttons on the control panel are required.

The ionizer releases negative ions into the air. These ions attach to the smallest particles of dirt, transferring an electric charge to them. The charged particles then stick together and become larger.

In this way, the ionization mode helps the device filters to trap particles that would otherwise be too small to filter.

Ionization also produces ozone. It deactivates viruses, mold spores and other harmful microorganisms by damaging their membranes and genetic material.

1.5.4 UV disinfection mode

To turn on/off the air disinfection (disinfection) mode, press the button  "UV-C". Press the button to turn on/off the UV lamp of the device. During the UV disinfection of the room, the button-indicator lights up.

*Information obtained from public sources.

2 Installation and operation

To ensure proper operation of the AENO AP3 air purifier, proceed as follows:

- Unpack the device (see point 2.1) and plug it in using the power adapter.
- Operate the device via the touch panel (see point 1.5).

WARNING! When connecting, operating and storing the AENO air purifier, follow the rules for safe use of the device (see "Limitations and Warnings" section).

2.1 Unpacking and preparing for work

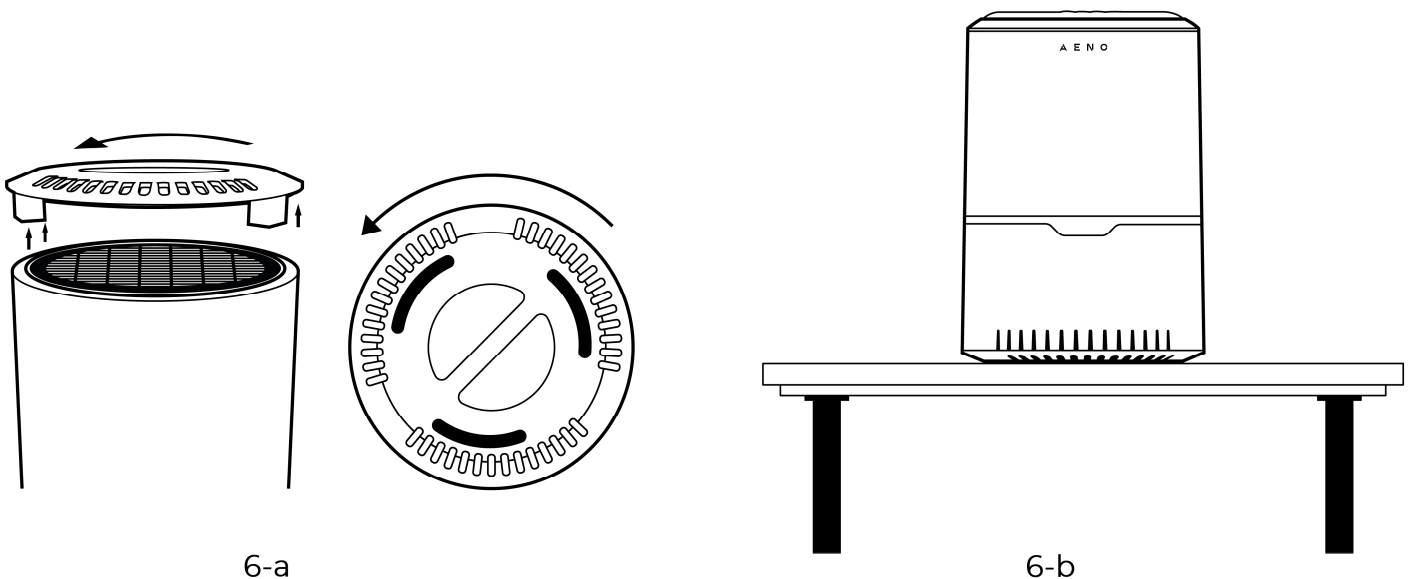
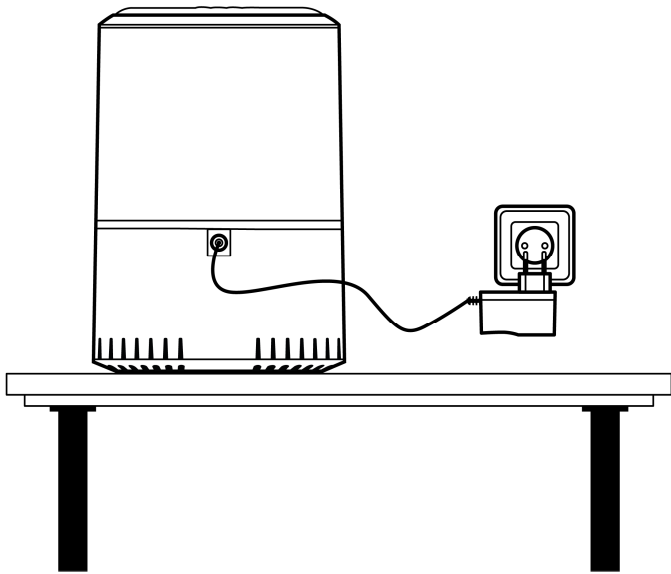
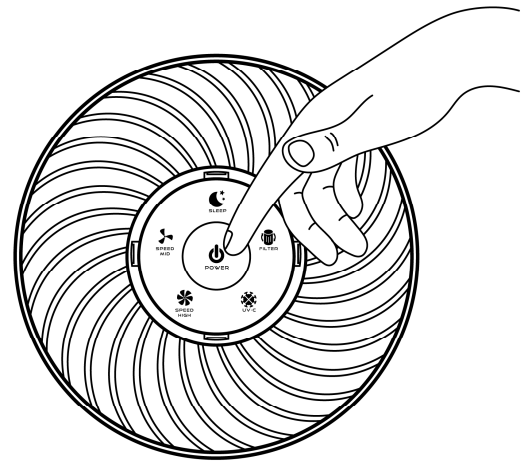


Figure 6 – Unpacking and Installation

- Carefully open the package and remove the device and accessories.
- Open the bottom cover of the device (see Figure 6-a) and make sure that there is no plastic filter package. If plastic packaging is present, remove the filter from the device, remove the packaging and place the filter back in the device. Close the cover of the device.
- Install the device in the selected location on a flat, stable, horizontal surface (see Figure 6-b).




7-a



7-b

Figure 7 – Preparing for work

- Insert the plug of the power adapter into the socket on the back of the device casing and the plug of the power adapter into the wall outlet (see Figure 7-a).
- Press the "POWER"  button on the device control panel (see Figure 7-b).

WARNING! Use only the power adapter provided. Use of other adapters may damage the device.

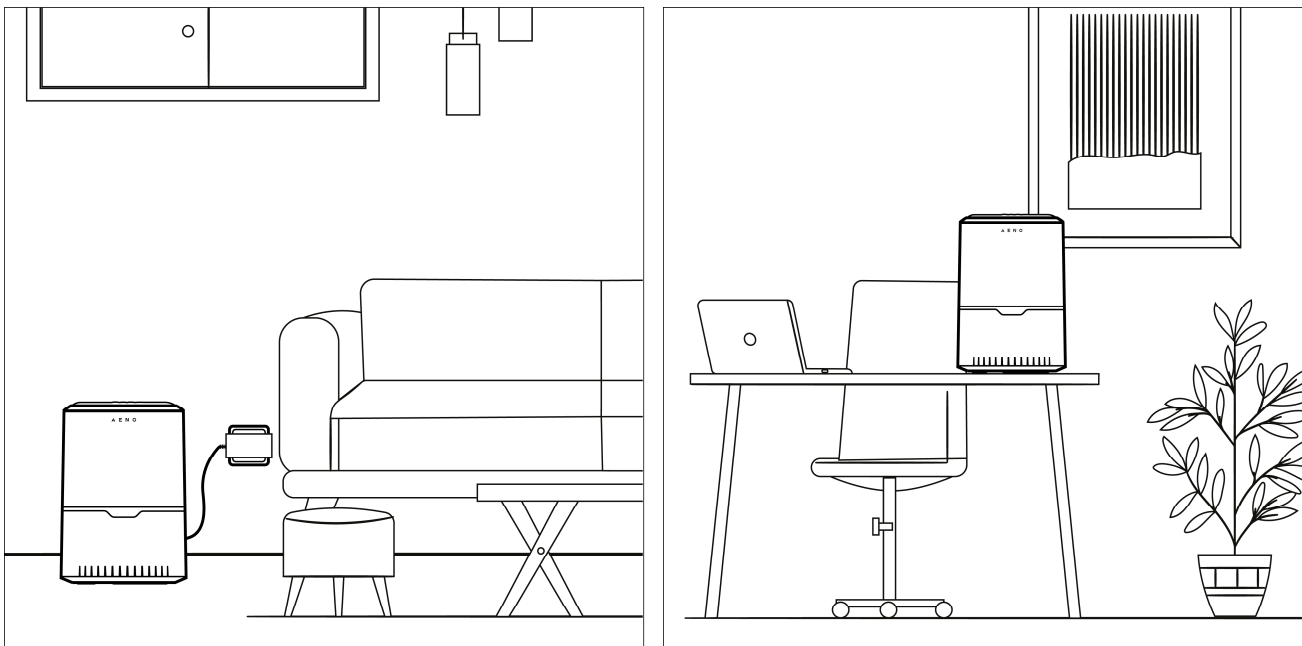



Figure 8 – Examples of device placement




The air purifier enters standby mode after being plugged in. You can now control the device using the touch control panel.

2.2 Turning the device on and off

After connecting to the mains all the indicators on the control panel light up blue for a few seconds and a short beep sounds. Then the lights go out and the device enters standby mode.

Press the  "POWER" button to enter the activation mode. If you press this button again, the device will stop and return to standby mode.

After activating the activation mode, select the operating mode of the device by pressing one of the buttons:

-  "SLEEP" ("Sleep Mode", low speed);
-  "SPEED MID";
-  "SPEED HIGH".

Buttons are used to change the fan speed. The higher the fan speed, the faster the air in the room is purified. In "SPEED HIGH" mode, the air in a room of up to 20 m² will be purified in about 0.5 hours.

The fan speeds in each mode are listed in Table 1 "Basic Technical Specifications".

3 Maintenance and Repair

To maintain optimum condition and stable operation of the device, it is recommended that you periodically perform the following steps:

- cleaning of the device casing and filter;
- filter change.

WARNING! Make sure the device is turned off and unplugged before performing maintenance.

3.1 Cleaning the device casing and filter

Use a damp cloth to wipe off dirt and dust on the device casing. For heavy soiling, apply a neutral detergent to the cloth and clean the soiling. Then wipe the device casing with a damp cloth and wipe it dry.

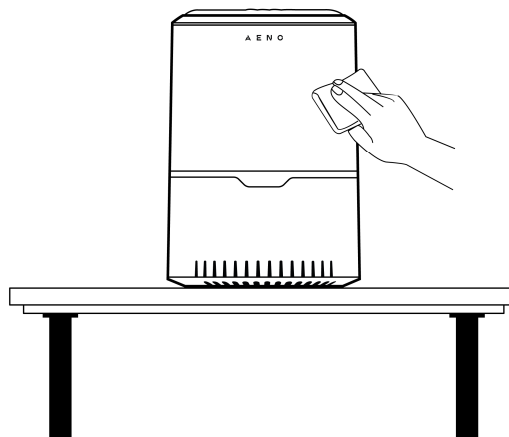


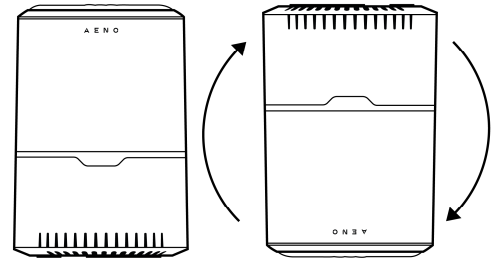
Figure 9 – Cleaning the device casing

3.2 Cleaning and replacing the combined filter

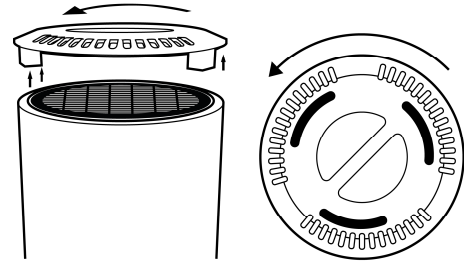
3.2.1 Cleaning the filter

Clean the filter at least every 1,000 hours of operation and do not use the filter at the end of its life. The device filter needs to be replaced every 2,200 hours of operation (2–4 months). Remember: the cleaner the filter is, the more efficiently the device works.

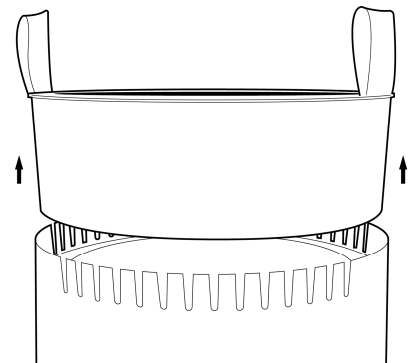
To clean the filter, turn it over and place it on a horizontal surface.



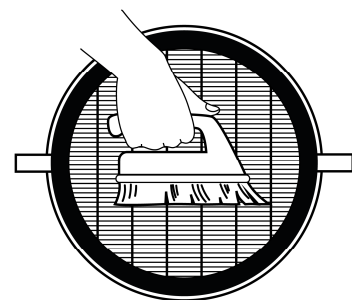
Remove the bottom cover of the device by turning the handle counterclockwise.



Remove the filter from the purifier casing by gently pulling on the fabric loops.



Place the filter on a horizontal surface (such as a table), placing it on paper or other backing material so as not to damage the table surface. To remove dust or large pieces of dirt from the filter surface, use a soft brush or damp cloth with a neutral cleaning agent.



After cleaning one surface, remove debris from the liner, turn the filter over, and clean the other surface.

Do not put pressure on the filter surfaces, as they are easy to ruin. Avoid intense friction. Be especially careful when cleaning the surface of the charcoal filter.

WARNING! Do not immerse the device or filter in water or expose it to a stream of water.

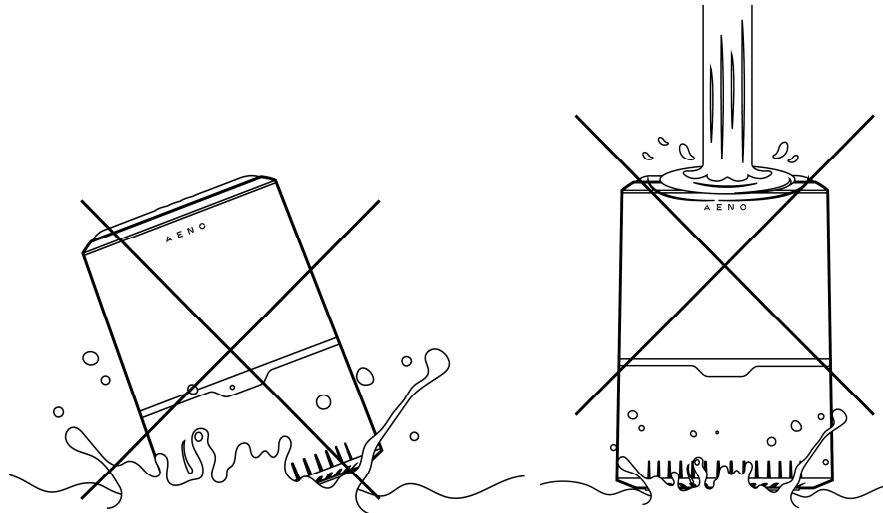
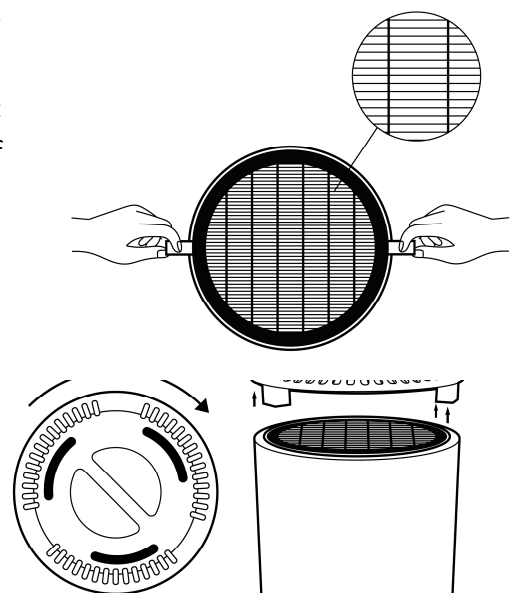


Figure 10 – Prohibition of contact with water

Allow the filter to completely dry for at least 24 hours in a dry, sunny place before reinstalling it. Do not use a clothes dryer, hair dryer, oven, etc.

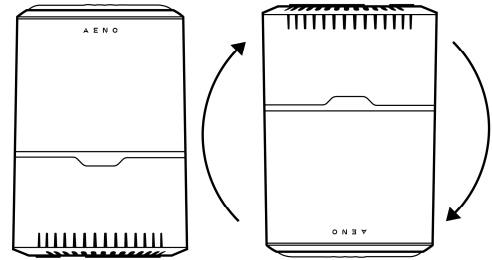
After drying, put the filter back in place by holding it by the fabric loops. Place the HEPA surface facing outward and the carbon surface facing inward. Make sure that the fabric loops remain freely accessible for later removal of the filter.

Install the bottom cover on the device by turning it clockwise.

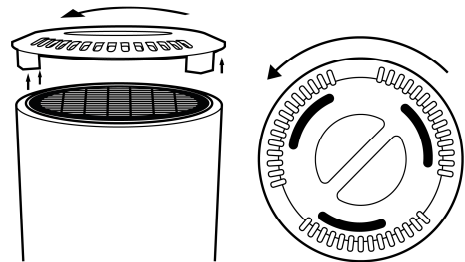


3.2.2 Changing the filter

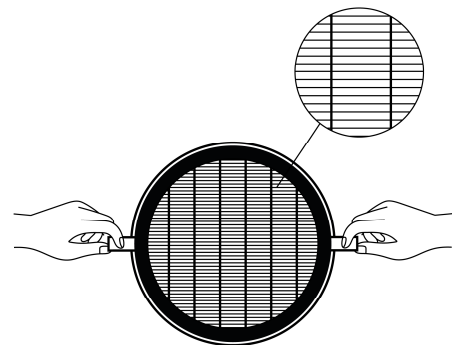
To change the filter, turn the device upside down and place it on a horizontal surface.



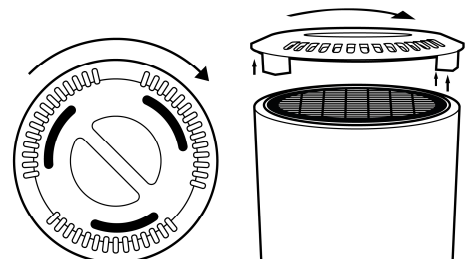
Remove the bottom cover by turning it counterclockwise.



Remove the worn filter from the purifier casing by pulling on the fabric loops. Remove the new filter from the packaging and place it in the device casing with the HEPA surface facing outward and the carbon surface inward, gently holding it by the fabric loops. Make sure that the fabric loops remain freely accessible for later removal of the filter.



Install the bottom cover on the device by turning it clockwise.



Press the  "FILTER" button on the device control panel to zero and start the countdown of the new filter.

4 Warranty

The service life of the device is two (2) years. The manufacturer's warranty for the device is two (2) years from the date of retail sale. The manufacturer's warranty on accessories is two (2) years from the date of retail sale.

You may have other rights under the laws of your country regarding the sale of consumer goods. This limited warranty does not affect such rights.

The manufacturer guarantees proper functioning of all materials, components and assembly of AENO products™ provided that the rules of operation set out in the "Installation and Operation Manual" of the device are complied with during the warranty period.

For warranty replacement the device must be returned to the retailer along with the receipt verifying the purchase.

The disadvantages of the product are not:

- the smell of new plastic or rubber emitted by the product during the first days of use;
- change of color shade, gloss of equipment parts during operation;
- noises (not exceeding the sanitary norms) related to the operating principles of the individual components of the product, namely:
 - fans;
 - water valves;
 - electrical relays;
 - electric motors;
 - belts;
 - compressors;
- noises caused by natural wear and tear (aging) of materials, namely:
 - crackling during heating/cooling;
 - creaks;
 - minor knocking of moving mechanisms;
- the need to replace consumables and wear parts that have become unusable as a result of their natural wear and tear.

4.1 AENO Service Centers

For a list of cities where the manufacturer's service is available visit aeno.com.

4.2 Warranty service procedure

If you discover an assumed flaw or defect in the device, you should contact an authorised service centre before the expiry of the warranty and provide the following:

1. The device with an assumed flaw or defect.
2. Original proof of purchase.

In the absence of an authorized service center the customer should contact the store where the device was purchased.

Warranty service is not available for:

- adjustment, cleaning and other care of the product as specified in this user manual;
- replacement of consumables (batteries, filters, light bulbs, dust bags, etc.) stipulated in this Instruction Manual.

4.3 Limitation of liability

Products with manufacturing defects are subject to warranty service during the warranty period. In this case the warranty period is extended by the duration of the repair.

AENO™ products are **not** eligible for free warranty service if the following damage or defects are found:

- damage caused by force majeure, accidents, negligence, intentional or careless actions (inaction) of the buyer or third parties;
- damage caused by the impact of other objects including but not limited to exposure to moisture, dampness, extreme temperatures or environmental conditions (or their abrupt change), corrosion and oxidation, as well as contact with food or liquids, and the effect of chemicals, animals, insects and the excreta thereof;
- if the body of the device (or its accessories and components) has been opened (the integrity of seals has been violated), or the device has been modified or repaired by any party other than an authorised service centre or using unauthorised spare parts;
- defects or damage caused by improper use of the device, use other than for its intended purpose, including use that contradicts the Installation and Operation Manual;

- defects caused by normal wear of the commodities, including the bags, device bodies, battery packs or Installation and Operation Manual;
- if the serial number (the factory stickers), date of manufacture or model name on the body of the device has been removed, erased, damaged or altered in any way, or is illegible;
- in the case of violation of operating procedures and conditions, as well as the device installation instructions described in the Installation and Operation Manual;
- cracks and scratches as well as other defects resulting from transportation, operation by the purchaser or negligent handling on his part;
- mechanical damage that occurred after the device was transferred to the user, including damage caused by sharp objects, bending, crushing, dropping, etc;
- damage caused by nonconformity with the standards of power supply, telecommunication and cable networks or similar external factors.

This limited warranty is the exclusive and sole warranty provided and is in lieu of all other express and implied warranties. The manufacturer makes no warranty, either express or implied, beyond the description contained herein, including an implied warranty of merchantability and fitness for a particular purpose. It is at the discretion of the purchaser to use a defective, faulty or unacceptable device. The manufacturer shall not be liable for damages to other property due to any defects in the device, loss of usefulness of the device, loss of time, or for any special, incidental, indirect or consequential damages, punitive damages and losses, including but not limited to commercial damages, loss of profits, loss of confidential or other information, loss of business or operational interruption due to the device being found to be faulty, defective and unacceptable for use.

NOTE. The manufacturer does not produce equipment for "vital tasks". Devices for "vital tasks" include life support systems, medical equipment, medical devices used for implantation, commercial transportation, nuclear equipment or systems, and any other applications where equipment failure could result in injury or death of a person, or damage to property.

5 Storage, Transportation and Disposal

The product can be transported at any distance by any type of transport that ensures the safety of the device, in accordance with the rules of cargo transportation operating on a particular type of transport. Do not allow water to get on the packaging and/or the product.

Before storing the device, be sure to clean it and allow it to dry completely. Store the device in a dry, closed room, out of the reach of children and away from heating devices, excluding direct sunlight and moisture.

In accordance with the Waste Electrical and Electronic Equipment (WEEE) regulations, all electrical and electronic products must be collected separately at the end of their service life and cannot be disposed of together with unsorted municipal waste.

Parts of unusable devices must be separated and sorted by material type. Proper collection, recycling and disposal of these devices will help avoid potential environmental and health impacts from the harmful substances they contain.

The device must be taken to a local recycling centre for disposal. Disposal is carried out in accordance with the applicable laws and regulations of the relevant country.

For more information on the recycling of this device, contact your household waste disposal service.

If the user cannot take the device to a specialised collection and recycling facility, it can also be handed over to a hardware and building supply shop, the local department of the governmental emergency management agency, or a similar institution. Do not dispose of the device together with unsorted municipal waste, as this would be harmful to the environment.

To dispose of the device, hand it over to your local recycling facility.

For more information on the recycling of this device, contact your household waste disposal service.

6 Other information

Manufacturer details

Name	ASBISc Enterprises PLC
Address	43 Kolonakiou Street, Diamond Court, Agios Athanasios, 4103 Limassol, Cyprus.
Contact info	Tel.: +357-25857090, fax: 357-25-857288, asbis.com.

Importing company details

Name	ASBISc Enterprises PLC
Address	43 Kolonakiou Street, Diamond Court, Agios Athanasios, 4103 Limassol, Cyprus.
Contact info	Tel.: +357-25857090, fax: 357-25-857288, asbis.com.

Details of the organisation that provides warranty service and deals with quality claims

Name	ASBISc Enterprises PLC
Address	43 Kolonakiou Street, Diamond Court, Agios Athanasios, 4103 Limassol, Cyprus.
Contact info	Tel.: +357-25857090, fax: 357-25-857288, asbis.com.

Information about the certificates and declarations of conformity obtained

Directives	<p>Directive 2014/30/EU regulates the electromagnetic compatibility of equipment.</p> <p>Low Voltage Directive 2014/35/EU.</p> <p>Directive 2009/125/EU on environmental design requirements for energy-using products.</p> <p>RoHS Directive 2011/65/EU, 2015/863/EU on the restriction of hazardous substances</p>
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The addresses of the service centers can be found at aeno.com under "Service and warranty".

7 Troubleshooting

Table 4 shows typical problems that occur when connecting and configuring the device, and possible ways to fix them

Table 4 – Typical Errors and Troubleshooting Methods

Nº	Problem	Possible causes	Solution
1	The device does not turn on	The outlet to which the device is plugged is de-energized or defective. There is damage to the power cord or plug. Filter has reached the end of its service life	Check the mains voltage or make sure the outlet is in good condition. Inspect the power plug and cord for continuity. Make sure that the "FILTER" button is not blinking
2	Dust is not removed well	There are obstacles preventing air intake or exhaust	Check whether the surface of the filter is not clogged, the packaging has been removed, and the device is not blocked by curtains or furniture
3	The device emits a loud noise during operation	The device is tilted, there are foreign objects in the fans	Check to see if the device casing is tilted or if there is anything stuck in its fan blades. If the noise is still too loud, try to reduce the speed of the device with the "SPEED MID" button. Use "SLEEP" mode to operate the device at night
4	Filter change indicator continues	Zeroing of the filter run time did not occur	Press and hold the "FILTER" button for at

N°	Problem	Possible causes	Solution
	to blink even after cleaning or replacing the filter		least 3 seconds. The filter run time will be reset and the LED will go off

WARNING! If none of the possible solutions solves the problem, contact your supplier or service center. Please do not disassemble or attempt to repair the device on your own.

8 Glossary

Class III	Electrical safety class in which the conditions of use of the equipment are not restricted.
IP33	Protection against the action of foreign objects with a diameter greater than 2.5 mm, conductors, small tools (hand-held). Droplet protection, angle of incidence up to 60°.
HEPA class H13 filter	Air filter for air purification systems, with a purification efficiency of at least 99.95 %.
ABS plastic	Shock-resistant technical plastic, widely used in the manufacture of household products.
UV-C	Shortwave type C ultraviolet radiation, with a wavelength of 100–240 nm and a frequency of 1.07–3 GHz.