

A E N O

C R E A T I N G T H E F U T U R E



AENO™ Toothbrush Operation Manual

Models ADB0001S, ADB0002S

Version 1.0.1 | November 2023

Introduction

The AENO™ Toothbrush is intended for daily oral hygiene.

This Manual contains a detailed description of the device, as well as instructions for setup, use, and cleaning.

Copyright

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The AENO trademark is owned by ASBIS GROUP OF COMPANIES (hereinafter referred to as ASBISC).

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Any possible mention of other companies, brands, and equipment in this document is for the sole purpose of explaining and describing the operation of the device and does not infringe on any intellectual property rights.

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Responsibility and Technical Support

This document has been prepared in accordance with all necessary legal requirements and contains detailed, complete, and comprehensible information on the use and maintenance of the device. The information is up-to-date as of the date indicated in the document. Strict adherence to the instructions contained herein is a basic requirement for the correct, reliable and safe operation of the device.

This Manual, as well as the Quick Start Guide, are an integral part of the device and shall always be available to the user as reference documentation.

ASBISC reserves the right to modify the device and make changes to this document without prior notice to users and shall not be liable for any negative consequences resulting from the use of an outdated version of the document, nor for any possible technical or typographical errors or omissions, nor for any incidental or consequential damages that may result from the transfer of this document to or use of the device by third parties.

In case of any textual discrepancies in the language versions of the document, the Russian version of this Manual shall take precedence.

ASBISC makes no warranty of any kind with respect to the material contained herein, including but not limited to merchantability and fitness of the device for a particular use.

If you have any technical questions, please contact your local ASBISC representative or the Technical Support Department via the feedback form at **aeno.com/service-and-warranty**. The most commonly occurring problems are described in Section 7 of this document.

You can download the latest version of this Manual at **aeno.com/documents**.

User information, including personal data, is protected from unauthorized access and disclosure in accordance with the requirements of the General Data Protection Regulation (GDPR) *. To read our privacy policy, please visit **aeno.com/privacy-policy**.

* See the "Glossary" Section for an explanation.

Compliance With Standards



The device is CE certified and meets the requirements of the following legal acts of the European Union:

- Electromagnetic Compatibility Directive 2014/30/EU;
- Radio Equipment Directive 2014/53/EU;
- Low Voltage Directive 2014/35/EU.

REACH

The device complies with the requirements of Regulation (EU) No. 1907/2006 concerning Registration, Evaluation, Authorization and Restriction of Chemicals (REACH).



The device complies with the UKCA labelling requirements necessary to sell the device in the United Kingdom.



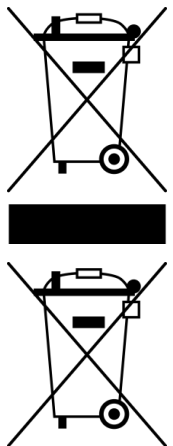
The device has passed all evaluation procedures established in the Technical Regulations of the Customs Union of the Eurasian Economic Union and complies with the standards of the Customs Union's member states.

RoHS

The device complies with the requirements of Directives 2011/65/EU and 2015/863 on the Restriction of Hazardous Substances in Electrical and Electronic Equipment (RoHS).



National conformity mark of Ukraine, indicating that the device meets all required Technical Regulations.



These symbols mean that you must follow the Waste Electrical and Electronic Equipment (WEEE) * and Waste Batteries and Accumulators Regulations when disposing of the device, its batteries and accumulators, and its electrical and electronic accessories. According to the rules, this equipment must be disposed of separately at the end of its service life. Do not dispose of the device, its batteries and accumulators, or its electrical and electronic accessories together with unsorted household waste, as this would be harmful to the environment. To protect the environment and human health, dispose of used electrical and electronic equipment according to approved safe disposal guidelines.

* See the "Glossary" Section for an explanation.

	AE	AM	BA	BG	CZ	DE	EE	ES	FR	GB
	GE	GR	HR	HU	IE	IT	KZ	LT	LV	NL
	PL	PT	RO	RS	SK	SI	UA	UZ		

Simplified Declaration of Conformity

Hereby, ASBISC declares that the device is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at:

aeno.com/userfiles/files/Certificates/CE/DB1S-DB2S.pdf.

Limitations and Warnings

Before using the device, carefully read the information contained in this section of the document.

ATTENTION!

Warnings, precautions, and instructions contained herein do not describe all possible hazardous situations. Use common sense when using the device.

The device should only be used in household settings and for its intended purpose, as described in this document.

ATTENTION!

Careless handling of the device, as well as failure to observe the operating rules described in this Manual, may cause damage to your health or property.

Warnings related to the power source

The AENO™ Toothbrush comes with a USB (A) / USB (C) cable that allows you to connect the charging station to a power source. The following can be used as a power source:

- Power adapters;
- Desktop computers and laptops with a USB (A) port;
- Portable chargers.

Observe the following guidelines when using a power source.

1. Before connecting the charging station to a power source, make sure that its output does not exceed 5.0 V / 1.0 A (DC).
2. Connect the charging station to a power source only directly, do not use extension cords.
3. Connect the charging station to a power source with dry hands only.

Rules for safe use of the USB cable

1. Do not use the USB cable if it has been damaged.
2. Make sure that the USB cable is not twisted, bent, or pressed against anything.
3. Do not allow the USB cable to come into contact with hot objects or heat sources.
4. Do not place the USB cable on sharp objects.
5. Do not allow water to enter the USB (A) and USB (C) ports of the cable.

Rules for safe use and maintenance of the device and accessories

1. This device is not intended for use by children under the age of 6 or by persons with physical, mental, or intellectual disabilities unless they have sufficient experience or knowledge of how to use the device and are supervised by a person responsible for their safety.
2. Do not allow children to play with the device and its accessories.
3. The device is not intended for use by persons wearing a pacemaker unless authorized by a physician.
4. If you have just undergone an oral surgery or if you have oral diseases, consult your dentist before using the device.
5. If your gums begin to bleed after using the device and the bleeding continues for several days, contact your dentist.
6. Do not drop or throw the device.
7. Do not bend the metal rod of the toothbrush handle.
8. Do not turn on or use a damaged device.
9. Charge the toothbrush only on the original charging station placed on a dry, even, and stable surface.
10. Do not place metal objects (coins, hairpins, etc.) on the charging station.
11. Each family member should use an individual brush head or an individual toothbrush.
12. Replace brush heads at least every three months, depending on how worn they are.
13. Use only original replacement brush heads.

14. Do not immerse the toothbrush in water for a period of time that is beyond the IPX7 waterproof rating.
15. It is not recommended to rinse the station under running water, as water may get into the USB port and damage the station.
16. Do not expose the device and its accessories to direct sunlight, negative or high temperatures.
17. Do not use chemical and aggressive detergents, abrasive pastes, products containing acids and solvents, or steel wool scrubbers to clean the device and accessories, as this may damage the device, accessories, and their coating.
18. Do not wash the device and accessories in a dishwasher.
19. Do not disassemble or attempt to repair the device yourself.

Battery-related warnings

1. The device has a non-removable battery. Do not attempt to remove it.
2. To prolong battery life, do not store the device on a charging station connected to a power source.
3. If you do not use the device for a long time, charge it every 2–3 months to prevent deep discharge of the battery.

Warning Symbols



The device is intended for indoor use only.

IPX5

Ingress protection rating of the charging station's enclosure, providing protection against water jets (projected from a nozzle with a diameter not exceeding 6.3 mm at a pressure not exceeding 30 kPa).

IPX7

Ingress protection rating of the toothbrush handle's enclosure that allows the device to remain functional after being immersed in water for a short period of time (less than 30 minutes) to a depth of less than 1 meter.



Labeling indicating that the device packaging is made of recyclable paperboard.



Eco-labeling of the packaging, indicating that it can be recycled.



The packaging of the device can be disposed of with household waste.



The symbol is used in France and indicates that the product and its packaging are recyclable.



The device can be broken or damaged if handled carelessly.

If you have any questions or encounter any difficulties while using your AENO™ device, please e-mail customer support at **support@aeno.com** or contact us via the feedback form or online chat at **aeno.com/service-and-warranty**.

Contents

Introduction.....	3
Copyright.....	3
Responsibility and Technical Support.....	4
Compliance With Standards.....	5
Simplified Declaration of Conformity	6
Limitations and Warnings	6
1 General Description and Technical Characteristics	13
1.1 Description and Purpose of the Device.....	13
1.2 Appearance of ADB0001S and ADB0002S Models.....	14
1.3 Power Button Functions and Indicators.....	16
1.4 Technical Specifications	17
1.5 Package Contents.....	19
1.6 Packaging and Labeling.....	20
2 Preparing for Use, Setup, and Operation	21
2.1 Preparing for Use	21
2.2 Installing the Brush Head.....	21
2.3 Manual Setup.....	22
2.4 Setup in the AENO App	24
2.4.1 Installing the App.....	24
2.4.2 Creating a New Account.....	24
2.4.3 Logging in to an existing account.....	25
2.4.4 Connecting Smart Toothbrush to the App.....	26
2.4.5 Control Panel of the Smart Toothbrush	28
2.4.6 Selecting the Operating Mode	29
2.4.7 Information About the Current Brushing Session	32
2.4.8 Brushing Statistics.....	33
2.4.9 Changing Settings.....	33
2.4.10 Advanced Device Settings.....	34

2.5 Use	35
2.5.1 Using the Device to Brush the Teeth.....	35
2.5.2 Using the Device to Massage the Gums	36
2.6 After Use	36
3 Cleaning and Maintenance.....	37
3.1 Cleaning the Brush Head Bristles.....	37
3.2 Cleaning the Device Handle	38
3.3 Cleaning the Charging Station	39
3.4 Changing Brush Heads.....	40
4 Warranty Obligations.....	41
4.1 ASBISC Authorized Service Centers.....	41
4.2 Warranty Service Procedure	41
4.3 Limitation of Liability.....	42
5 Storage, Transportation, and Disposal	44
6 Other Information.....	46
7 Troubleshooting	47
8 Glossary.....	48

Figures and Tables

Figure 1 – Individual Marking on the Brush Heads of ADB0001S and ADB0002S Models	13
Figure 2 – Appearance of ADB0001S Model.....	14
Figure 3 – Appearance of ADB0002S Model.....	14
Figure 4 – Device Elements	15
Figure 5 – Package Contents	20
Figure 6 – Removing the Protective Cap From the Replacement Brush Head	21
Figure 7 – Installing the Brush Head	22
Figure 8 –Using the Device to Brush the Teeth	35
Figure 9 – Using the Device to Massage the Gums.....	36
Figure 10 – Cleaning the Bristles	37

Figure 11 – Cleaning the Handle of the Device38

Figure 12 – Cleaning the Charging Station 39

Figure 13 – Replacing Brush Heads 40

Table 1 – Power Button Functions.....16

Table 2 – Operating Mode Indicators.....16

Table 3 – Battery Charge Indicator Statuses.....17

Table 4 – Main Technical Specifications.....17

Table 5 – Manually Selected Modes..... 23

Table 6 – Operating Modes That are Configured in the AENO App29

Table 7 – Typical Problems and Solutions47

1 General Description and Technical Characteristics

1.1 Description and Purpose of the Device

The AENO™ Toothbrush is a device intended for daily oral hygiene.

Main advantages of the AENO™ Toothbrush:

- 12 operating modes * for brushing teeth and massaging the gums;
- Battery charge indicator so you can timely charge the battery;
- Long battery life after a full charge;
- Reminders to change the brushing / gum massage zone;
- 3 replacement brush heads with individual markings (see Figure below).

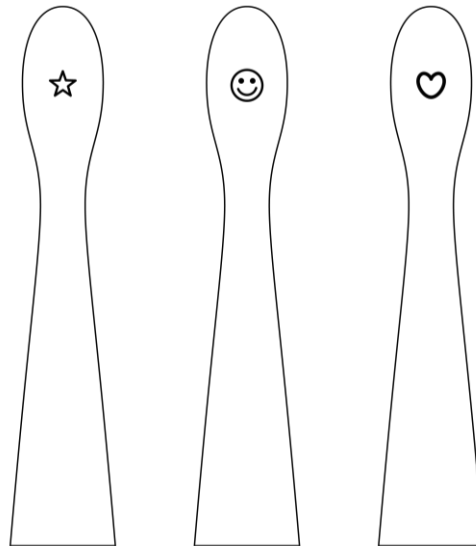


Figure 1 – Individual Marking on the Brush Heads of ADB0001S and ADB0002S Models

* 4 modes are available on the device itself, 8 modes are available in the AENO app (5 preset modes and 3 custom modes).

1.2 Appearance of ADB0001S and ADB0002S Models

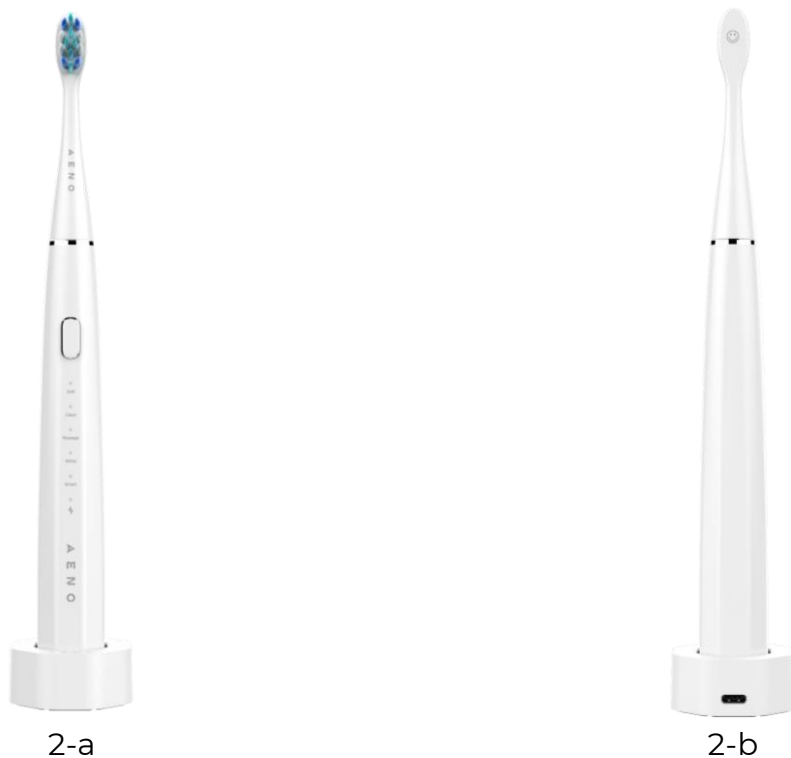


Figure 2 – Appearance of ADB0001S Model



Figure 3 – Appearance of ADB0002S Model

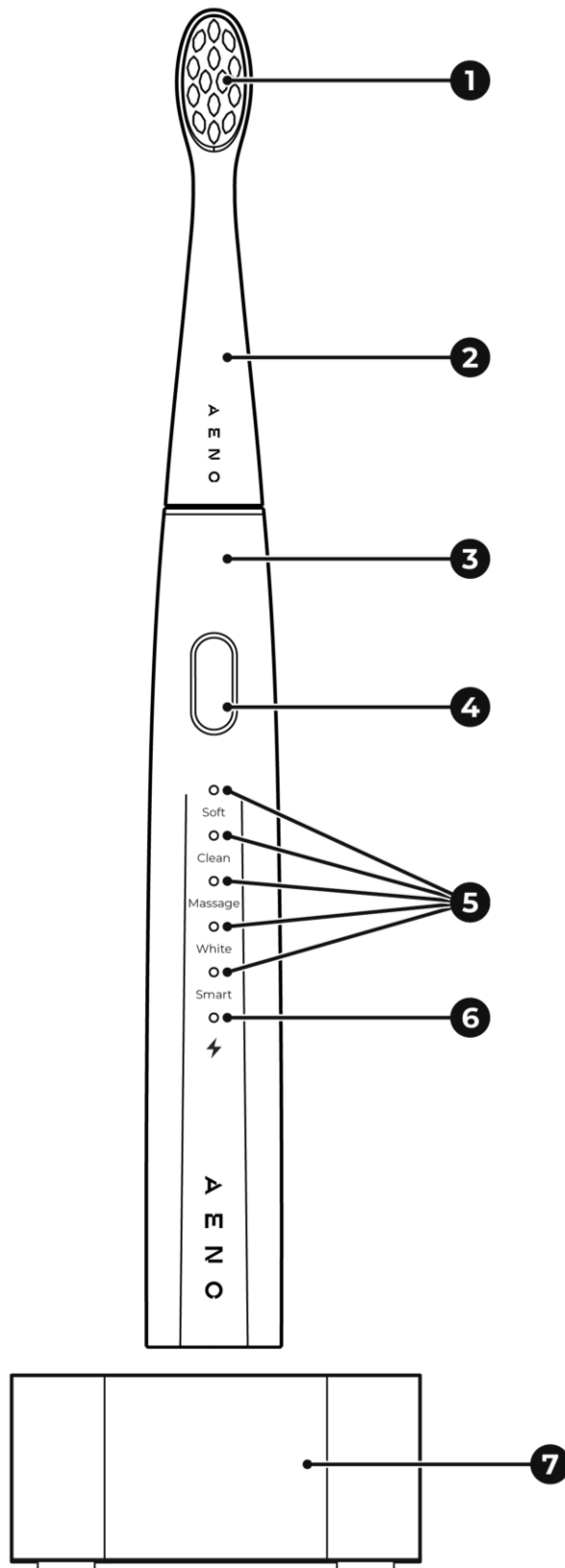


Figure 4 – Device Elements

Device elements (see Figure above):

- 1 – Brush head bristles;
- 2 – Replacement brush head;
- 3 – Handle;
- 4 – Power button;
- 5 – Operating mode indicators;
- 6 – Battery charge indicator;
- 7 – Charging station.

1.3 Power Button Functions and Indicators

Table 1 – Power Button Functions

Action	Function
Press once (device is turned off)	Turn the device on
Press once (the device is turned on and less than 5 seconds have elapsed since the device was turned on)	Switch operating modes of the device
Press once (the device is turned on and more than 5 seconds have elapsed since the device was turned on)	Turn the device off

Table 2 – Operating Mode Indicators

Mode	Meaning
Soft	The device is operating in a gentle brushing mode
Clean	The device is operating in a standard brushing mode
Massage	The device is operating in a gum massage mode
White	The device is operating in a teeth polishing and whitening mode
Smart	The device is operating in a mode selected in the AENO app

Table 3 – Battery Charge Indicator Statuses

Color	Status	Meaning
Green	On	The device is turned on. Battery level is medium/high
		The device is placed on a charging station connected to a power source. Battery is fully charged
	Flickering	The device is placed on a charging station connected to a power source. The battery is charging
Red	On	The device is turned on. Battery level is low
		The battery is fully discharged
–	Off	The device is turned off or placed on a charging station that is not connected to a power source

1.4 Technical Specifications

Table 4 – Main Technical Specifications

Parameter	Value
Model	ADB0001S (White) ADB0002S (Black)
Communication standard	BT 4.2, +4 dBm / 2.5 mW
Operating frequency	2,402–2,480 MHz
Battery	Type: non-removable, lithium-ion Capacity: 1,400 mAh Rated voltage: 3.7 V
Power input of the toothbrush handle	Voltage: 5.0 V (DC) Rated current: 0.3 A Rated power: 1.5 W
Power parameters of the charging station	Input parameters Voltage: 5.0 V (DC) Rated current: 1.0 A Rated power: 5.0 W Output parameters Voltage: 5.0 V (DC) Rated current: 0.3 A Rated power: 1.5 W

Parameter	Value
Full battery charge time	Up to 5.5 h
Battery life after a full charge	Up to 90 days
Control	Mechanical, remote
Ingress protection rating of the charging station's enclosure	IPX5
Ingress protection rating of the toothbrush handle's enclosure	IPX7
Noise level (at a distance of 0.3 m)	≤ 60 dB
Bristle stiffness	Medium
Number of bristle tufts	14
Bristle material	Nylon
Number of operating modes	12 *
Operating mode indicators	Soft, Clean, Massage, White, Smart
Color of the operating mode indicators	White
Color of the battery charge indicator	Green/red
Vibration intensity	up to 46,000 vibrations per minute
Dimensions of the toothbrush with a brush head (diameter × height)	25.8×240 mm
Dimensions of the brush head (diameter × height)	12×85 mm
Dimensions of the charging station (diameter × height)	45×21 mm
USB (A) / USB (C) cable length	0.8 m

* 4 modes are available on the device itself, 8 modes are available in the AENO app (5 preset modes and 3 custom modes).

Parameter	Value
Operating conditions	Temperature 0...+40 °C Relative humidity 45–95 %
Storage conditions	Temperature 0...+40 °C Relative humidity 45–95 %
Material	ABS plastic *
Net weight	Toothbrush handle: 105 g Replacement brush head: 5 g Charging station: 20 g USB (A) / USB (C) cable: 20 g
Warranty period	2 years
Service life	2 years
Certificates	CE, EAC, RoHS, UA.TR, UKCA, TP.BY

1.5 Package Contents

NOTE!

The power adapter is not included in the package.

The following is included in the package of the AENO™ Toothbrush (see Figure on the next page):

1. Toothbrush handle – 1 pc.
2. Replacement brush heads – 3 pcs.
3. Charging station – 1 pc.
4. USB (A) / USB (C) cable – 1 pc.
5. Quick Start Guide – 1 pc.

* See the “Glossary” Section for an explanation.

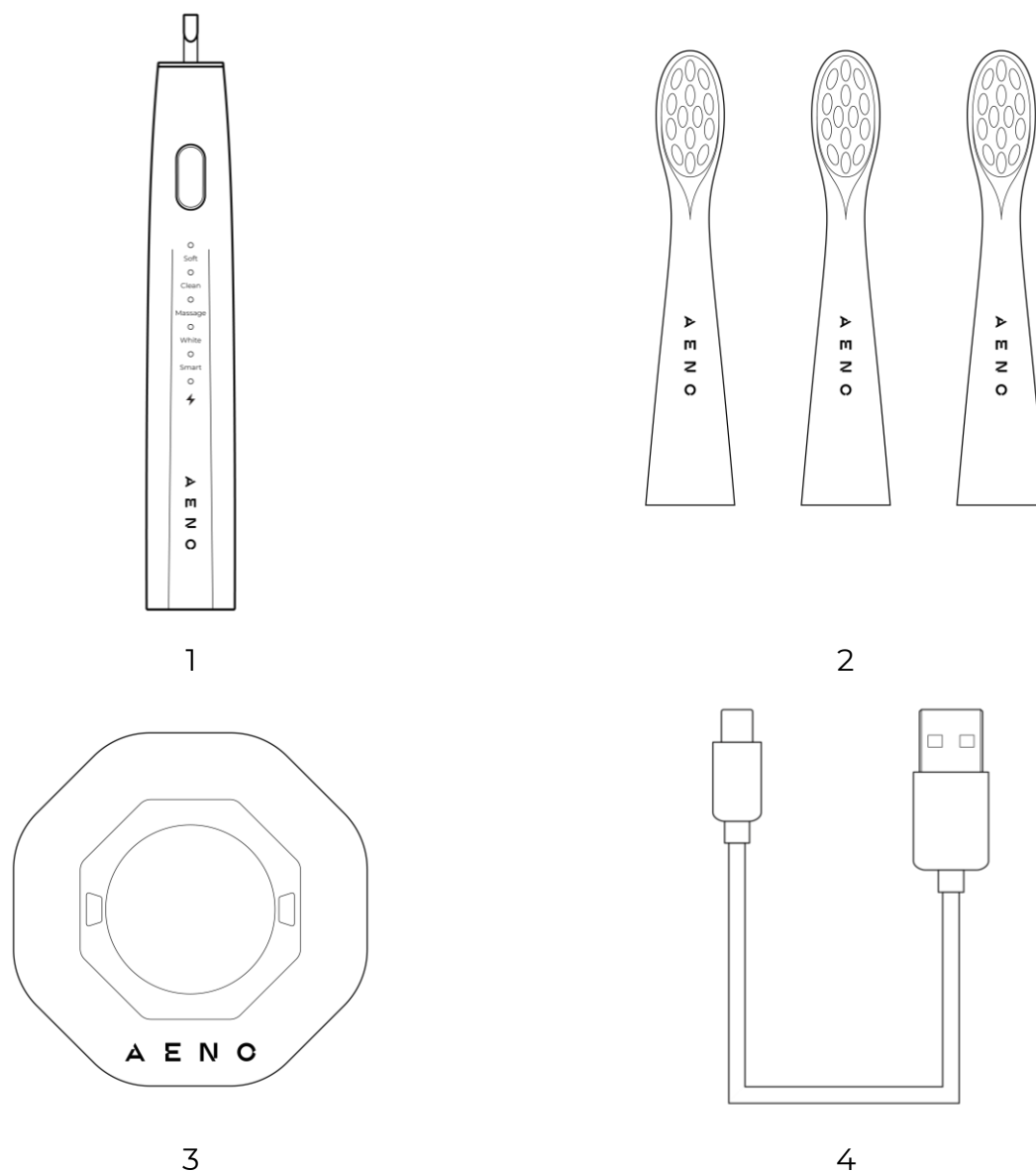


Figure 5 – Package Contents

1.6 Packaging and Labeling

The device comes in an individual cardboard package of 216×161×33 mm (L×W×H) containing the full model name and marking, list of accessories, main technical specifications, date of manufacture and information about the manufacturer.

Device weight:

- Net: 170 g;
- Gross: 380 g.

2 Preparing for Use, Setup, and Operation

Read this User Manual carefully before using the device for the first time.

ATTENTION!

Follow the safe use rules of the device when connecting, using, and storing the AENO™ Toothbrush (see the “Limitations and Warnings” Section).

2.1 Preparing for Use

1. Carefully open the packaging and remove the toothbrush handle and accessories.
2. Place the charging station on a dry, stable, horizontal surface away from direct sunlight and high temperatures.
3. Connect the charging station to a power source using a USB (A) / USB (C) cable.
4. Place the toothbrush handle on the charging station. The charge indicator will start to flicker green.
5. Wait until the battery is fully charged. The battery is fully charged when the indicator is lit green steadily.
6. When charging is complete, disconnect the charging station from the power source.
7. Remove the toothbrush handle from the charging station.

2.2 Installing the Brush Head

1. Remove the protective cap from the replacement brush head (see Figure below).

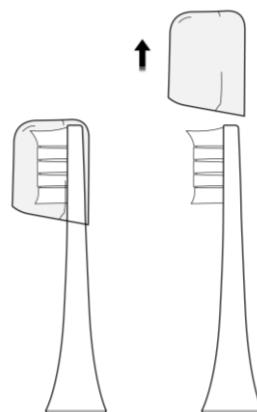


Figure 6 – Removing the Protective Cap From the Replacement Brush Head

2. Without using excessive force, slide down the brush head on the toothbrush handle until you hear a distinctive click. If the brush head is installed correctly,

there should be a small gap between the toothbrush handle and the brush head (see Figure below).

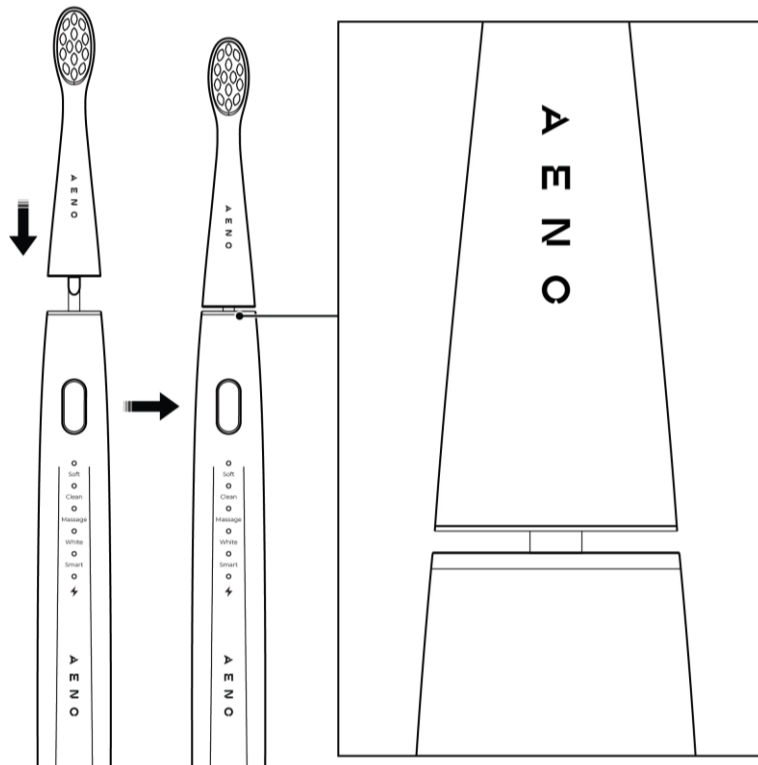


Figure 7 – Installing the Brush Head

2.3 Manual Setup

The AENO™ Toothbrush has 12 operating modes. 4 modes are available directly on the device itself. To set the operating mode manually, do the following:

1. Turn on the device by pressing the power button once. The first time the device is turned on, it will operate in “Soft” mode.
2. Keep pressing the button to switch operating modes.

NOTE

You can change the operating mode within 5 seconds of turning the device on. If you need to change the mode after 5 seconds of turning the device on, turn off the device by pressing the power button once and then repeat steps 1–2 above.

The modes switch in the following order:

- Soft;
- Clean;
- Massage;
- White;
- Smart *;
- Off.

NOTE

If you select the “Smart” mode on the device manually, without having selected any mode in the AENO app, the toothbrush will operate in the “Gum care” mode. For more information about the mode, see Paragraph 2.4.6.

You can tell the current operating mode of the device by the white indicator above the mode name.

Below is a Table detailing the modes that are selected manually.

Table 5 – Manually Selected Modes

Mode	Description	Timer	Reminder to change the brushing / gum massage zone
Soft	Gentle brushing. Recommended for brushing sensitive teeth and when the device is used by children	2 min	Every 30 s
Clean	Daily brushing. Recommended for standard tooth brushing	2 min	Every 30 s
Massage	Gum massage. Recommended for maintaining healthy gums after brushing teeth	2 min	Every 30 s
White	Teeth polishing and whitening. Recommended for people who smoke and/or drink tea or coffee often	2 min	Every 30 s

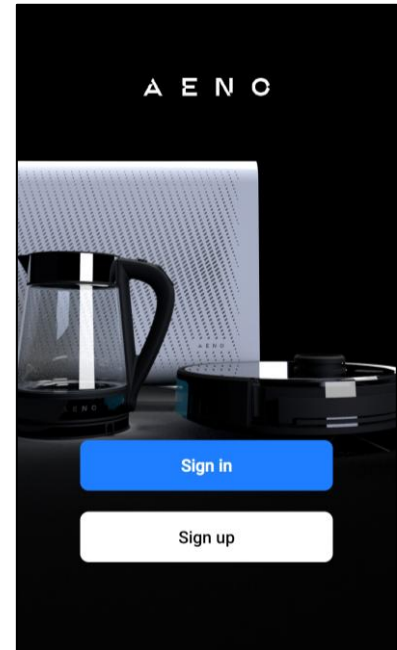
When you use the device again, it will operate in the mode selected last time.

* For details on the “Smart” mode, please refer to Paragraph 2.4.6.

2.4 Setup in the AENO App

2.4.1 Installing the App

- Connect your smartphone to the Internet and download the free AENO mobile app from Google Play or App Store.
- Create a new account or log in to an existing account.



2.4.2 Creating a New Account

- Open the AENO app and tap “Sign up”.
- Fill in the authorization information:
 - Select your country of residence;
 - Enter your e-mail address.
- Accept the terms of the Privacy Policy and User Agreement.
- Tap “Get confirmation code”.

An e-mail with the registration confirmation code will be sent to the specified e-mail address. Enter this code in the registration window in the mobile app.

**Enter the
confirmation code**

1 2 3 4 5 |

<

Sign up

United Kingdom ▾

Email

I accept the terms and conditions of [Privacy Policy](#) and [User Agreement](#)

Get confirmation code

NOTE

If you have not received a confirmation code, it is recommended that you follow the steps below:

- Make sure that you have entered the correct e-mail address;
- Check your spam folder;
- Try creating an account with a different e-mail address if your firewall has blocked the e-mail.

If none of the above methods worked, please contact our support team via the feedback form at aeno.com/service-and-warranty. In your message, include your e-mail address and the exact time when you tried to create an account.

- Set a password after successfully entering the confirmation code (6 to 20 characters, including letters and numbers) and tap “Done”.
- Give your consent to the collection of personal data. If you refuse, the main functions of the app will be available.
- Give your consent to receiving newsletters. If you refuse, you will not receive recommendations from the app.

Personal data

Your consent to the collection of app and device usage data (if declined, basic features will still be available)

Relevant

Consent to receive newsletters (if declined, recommendations will be unavailable)

- Tap “Go to app”.

2.4.3 Logging in to an existing account

- Open the AENO app and tap “Sign in”.
- Fill in the authorization information:
 - Select your country of residence;
 - Enter your e-mail address;
 - Enter your password.
- Accept the terms of the Privacy Policy and User Agreement.
- Tap “Sign in”.

If necessary, you can recover your password by tapping “Forgot your password?”. An e-mail will be sent to the e-mail address associated with the account with instructions on how to reset your password.

2.4.4 Connecting Smart Toothbrush to the App

There are several ways to activate your toothbrush in the AENO mobile app:

- Connection via automatic search;
- Manual connection.

Connection via Automatic Search

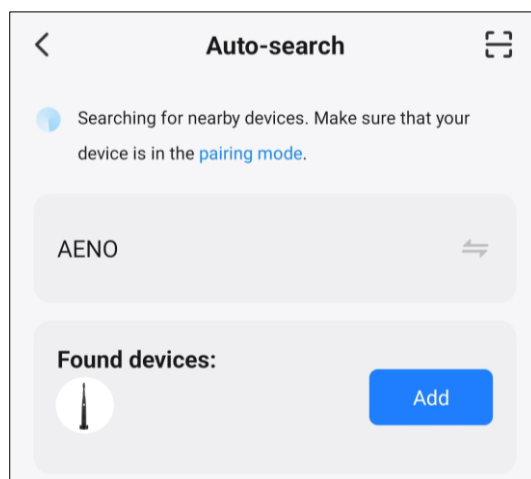
NOTE

You can use this method to activate the device in the app after the device has been turned on for the first time.

1. Make sure that the battery is not discharged. The charge indicator should be green.
2. Log into your account, then tap “+” in the upper right corner in the “Home” tab. Then tap “Add device”.



3. Provide the AENO app all requested accesses.
4. Wait until the device is detected in the “Auto search” section and then tap “Add”.



5. Wait until the device is added to the account and tap “Done”.

Manual Connection

NOTE

This method can be used in cases where the device was not detected automatically.

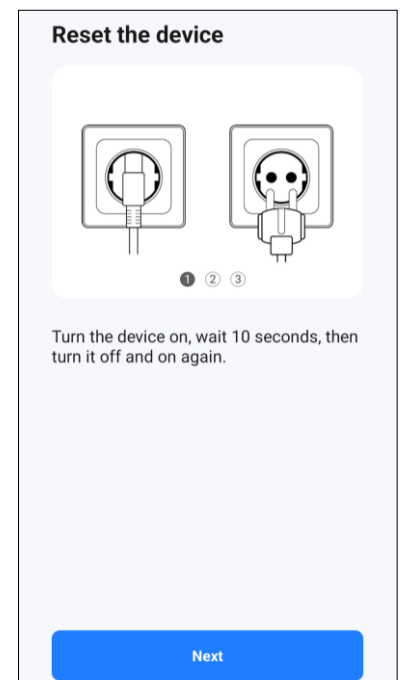
1. Log into your account, then tap “+” in the upper right corner in the “Home” tab. Then tap “Add device”.



2. Select the “Toothbrush” category in the “Add manually” section.

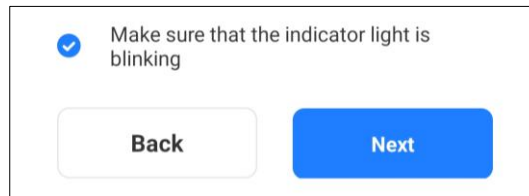


3. On the “Reset device settings” screen (step 1), follow the on-screen instructions. Turn on the device by pressing the power button once. Wait 10 seconds, and then turn off the device by pressing the power button again.



4. On the “Reset device settings” screen (step 2), tap “Next”. You do not need to press any buttons on the device itself.

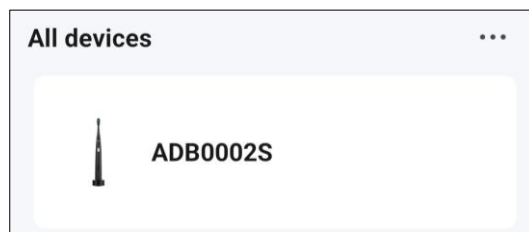
5. On the “Reset device settings” screen (step 3), check the “Make sure the indicator light is blinking” box and tap “Next”.



6. Wait until the device is added to the account and tap “Done”.

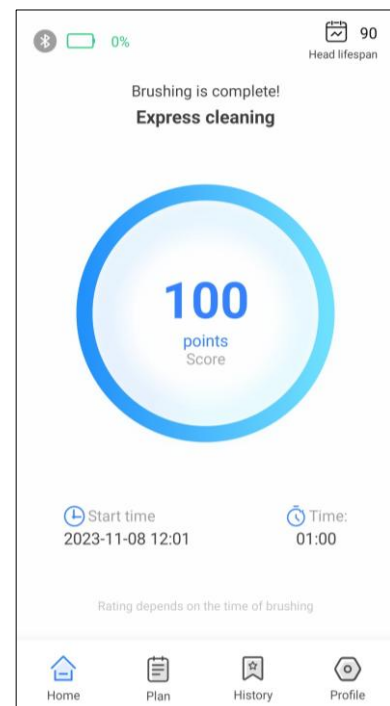
2.4.5 Control Panel of the Smart Toothbrush

You can open the control panel by tapping on the toothbrush image in the list of connected devices in the “Home” tab.



In the control panel, you can:

- View the battery charge level;
- View the remaining useful life of the brush head;
- View the score, start time, and duration of the last tooth brushing session;
- View information about the current tooth brushing session (available only when the device is turned on and operating in the “Smart” mode);
- Select and create operating modes of the device;
- View brushing history;
- Change settings.



2.4.6 Selecting the Operating Mode

In the app, you can select a preset mode, create your own mode, and get a recommendation on the best mode to use based on your dental health.

Below is a Table detailing the modes that can be configured in the AENO app.

Table 6 – Operating Modes That are Configured in the AENO App

Mode	Description	Timer	Reminder to change the brushing / gum massage zone
Gum care	Daily brushing with extended duration. Recommended for standard brushing and intensive gum massage without switching modes	3 min	Every 30 s
Express cleaning	Daily brushing with reduced duration. Recommended for brushing healthy teeth	1 min	Every 15 s
Deep cleaning	Daily brushing with increased vibration intensity. Recommended for advanced users of electric toothbrushes	2 min	Every 30 s
Braces	Gentle brushing. Recommended for those who wear braces	3 min	Every 30 s
Whiten	Teeth whitening. Recommended for people who smoke and/or drink tea or coffee often	2 min 30 s	Every 30 s
Custom mode	Mode with custom settings depending on your needs	30 s – 12 min	Every 30 s

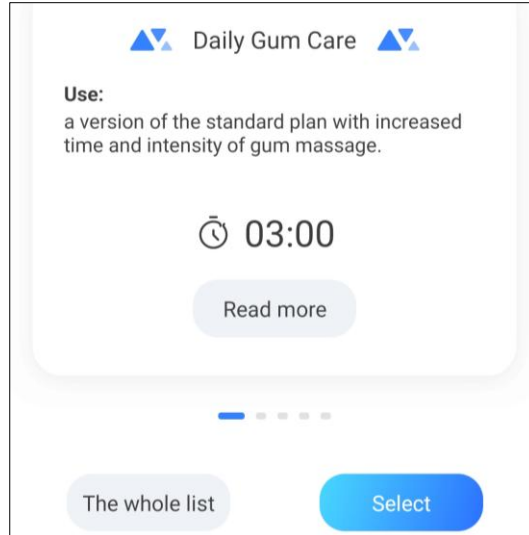
Selecting a Preset Mode

You can choose between 5 preset modes in the toothbrush control panel:

- Gum care;
- Express cleaning;
- Deep cleaning;
- Braces;
- Whiten.

To select one of the preset modes in the app, do the following:

1. Go to the “Plan” tab.
2. Swipe left/right in the carousel with mode names to view all options. You can also view all modes by tapping “View all”.



3. Tap “Select” under the name of the desired mode. All operating mode indicators on the toothbrush will light up and turn off and the device will emit one short beep.
4. The next time you turn on the device, it will operate in “Smart” mode according to the plan selected in the app.

Creating and Selecting a Custom Mode

You can also create and use your own modes. To do this, do as follows:

1. Go to the “Plan” tab and tap “Create plan”.
2. Enter the name of the plan.
3. Tap “Add a step”.
4. Set the step time, operating intensity and frequency of the toothbrush and tap “Yes”.




5. Add additional steps if necessary. The maximum number of steps in one plan is 6.
6. Tap “Done”. The created mode will be added to the list of all modes in the “Plan” tab.
5. Find the created mode in the list and tap “Select”. All operating mode indicators on the toothbrush will light up and turn off and the device will emit one short beep.
6. The next time you turn on the device, it will operate in “Smart” mode according to the plan selected in the app.

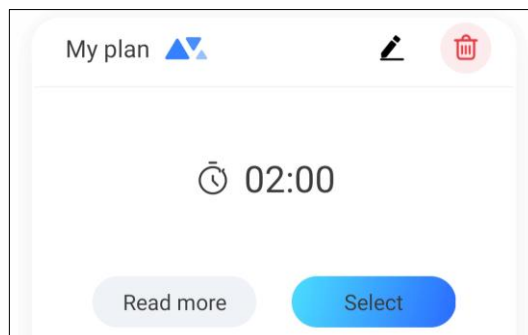
NOTE

The maximum number of custom modes is 3.

Editing and Deleting a Custom Mode


To edit an existing custom mode, follow the steps below:

1. Go to the “Plan” tab and tap “View all”.
2. Find the created mode in the list and tap the pencil icon  that is on the same line as the mode name.



3. Edit the necessary information and tap “Done”.

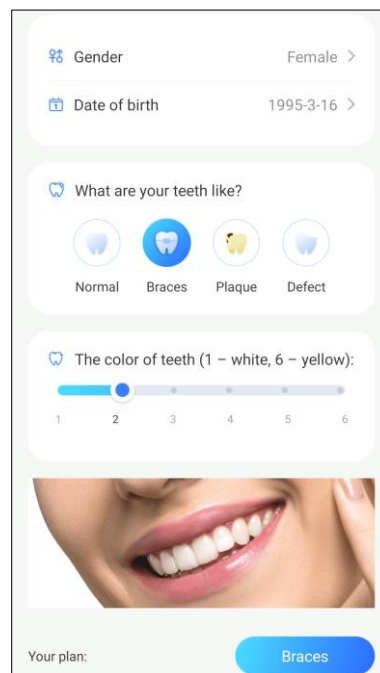
To delete an existing custom mode, follow these steps:

1. Go to the “Plan” tab and tap “View all”.
2. Find the created mode in the list and tap the trash can icon  that is on the same line as the mode name.

Selecting the Recommended Mode

The app can also recommend a mode based on the condition of your teeth. To do this, do as follows:

1. Go to the “Plan” tab and tap “Your Plan”.
2. Set your gender, age, and select the condition and color of your teeth.
3. Tap the name of the recommended mode at the bottom of the screen. All operating mode indicators on the toothbrush will light up and turn off and the device will emit one short beep.
4. The next time you turn on the device, it will operate in “Smart” mode according to the plan selected in the app.

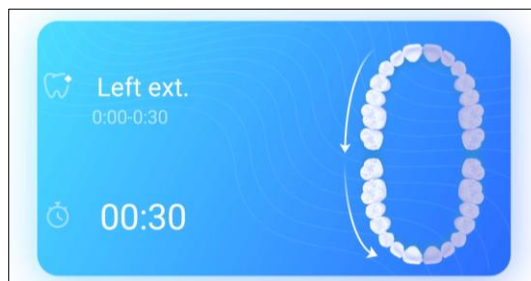


2.4.7 Information About the Current Brushing Session

NOTE

You can view information about the current brushing session only when the device is turned on and operating in “Smart” mode.

While the device is operating in “Smart” mode, brushing instructions will be displayed on the main screen of the control panel. On the screen, you can see the current brushing zone and the remaining brushing time for the current zone.

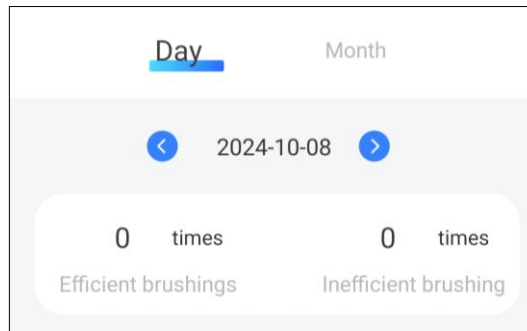


The name of the current operating mode will also be displayed on the screen.

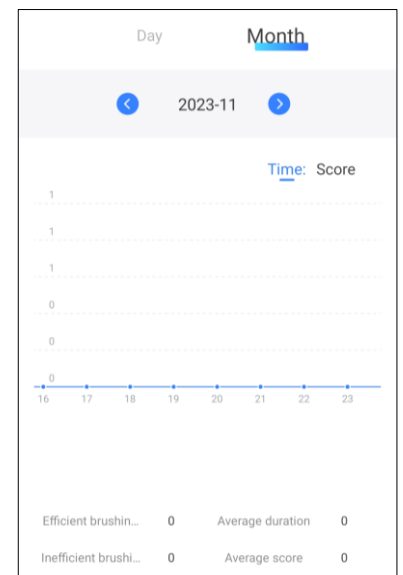
2.4.8 Brushing Statistics

In the “History” tab, you can view statistics on effective and ineffective brushing sessions. Daily and monthly statistics are available.

Daily statistics show the number of effective and ineffective brushing sessions, the name of the selected mode, start time, duration, and brushing score.



Monthly statistics show the number of effective and ineffective brushing sessions, average duration, and average brushing score for the selected month.




2.4.9 Changing Settings


In the “Profile” tab on the control panel, you can do the following:

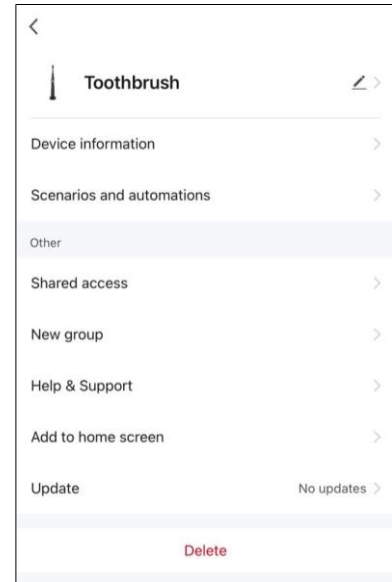
- Set your gender and age, select the condition and color of your teeth (this information is used to recommend the most suitable operating mode for you);
- Remove ineffective brushing sessions (this information is removed from the statistics in the “History” tab);
- Reset brush head lifespan (allows you to update the brush head lifespan on the main page of the control panel after you replace the brush head).

2.4.10 Advanced Device Settings

To open advanced settings, tap the pencil icon  in the upper right corner of the device control panel.

In the advanced settings, you can:

- Change the icon, name, and room where the device is placed (by using the pencil icon  on the line with the toothbrush name);
- “Device information”: view reference information about the device;
- “Help & Support”: view information about the most common problems and how to solve them;
- “Add to home screen”: add the device shortcut to the home screen of your smartphone for quick access to the device control panel;
- “Device update”: check and install recent updates for the device;
- “Delete”: delete the device from your account.



NOTE

The “Scenarios and automations”, “Share” and “Create group” tabs are used for other AENO™ devices. These tabs do not work with the toothbrush.

2.5 Use

NOTE

Before first use, rinse the bristles of the brush head under warm running water to remove any production material residue.

The AENO™ Toothbrush can be used to brush your teeth and massage your gums.

2.5.1 Using the Device to Brush the Teeth

1. Select the required operating mode (see Subsection 2.3 and Paragraph 2.4.6).
2. Wet the brush head bristles under warm running water.
3. Apply the desired amount of a dental care product to the bristles.
4. Point the bristles towards the tooth surface at an angle of approximately 45° (see Figure below).

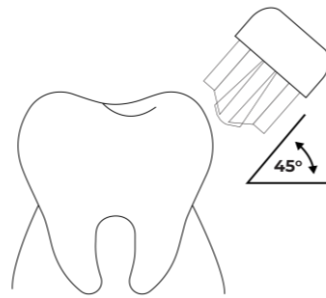


Figure 8 –Using the Device to Brush the Teeth

5. Turn on the device by pressing the power button once.
6. Gently brush your teeth without applying excessive pressure on the enamel.

NOTE

Brush the front and back surfaces of the teeth using vertical movements, in the direction from the gum to the edge of the tooth. Use horizontal movements to brush the chewing surface of the teeth*.

Every 15/30 seconds (depending on the selected mode), the device will remind you to change the brushing zone by briefly stopping the vibration. Change the brushing zone after each reminder.

The device will turn off automatically when the operating time of the selected mode has elapsed. If you want to turn off the device before that, press the power button once.

* According to information from open sources.

2.5.2 Using the Device to Massage the Gums

1. Select the required operating mode (see Subsection 2.3 and Paragraph 2.4.6).
2. Point the bristles towards the gums at an angle of approximately 45° (see Figure below).

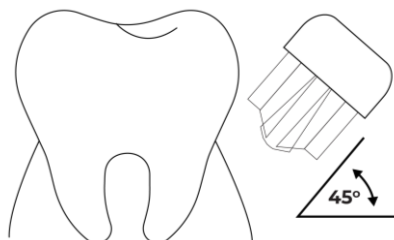


Figure 9 – Using the Device to Massage the Gums

3. Turn on the device by pressing the power button once.
4. Gently massage the gums without applying excessive pressure on them.

NOTE

Massage the gums using circular motions. Massage the gum and the place where it connects with the tooth *.

Every 15/30 seconds (depending on the selected mode), the device will remind you to change the massage zone by briefly stopping the vibration. Change the massage zone after each reminder.

The device will turn off automatically when the operating time of the selected mode has elapsed. If you want to turn off the device before that, press the power button once.

2.6 After Use

After turning the device off, clean the brush head bristles (see Subsection 3.1) and the device handle (see Subsection 3.2).

If several family members are using the same toothbrush, it is recommended to store the replacement brush head separately from the handle after each use. You can distinguish the brush head of each family member by individual markings located on the back of each brush head (see Figure 1).

* According to information from open sources.

3 Cleaning and Maintenance

To maintain optimum condition and stable operation of the device, it is recommended to:

- Clean the bristles of the brush head after each use;
- Clean the handle of the device after each use;
- Clean the charging station when it gets dirty;
- Replace brush heads every 3 months or more often depending on how worn they are.

ATTENTION!

Clean the device and its accessories only after the device has been turned off and the charging station has been disconnected from the power source.

ATTENTION!

Do not use chemical and aggressive detergents, abrasive pastes, products containing acids and solvents, or steel wool scrubbers to clean the device and accessories, as this may damage the device, accessories, and their coating.

ATTENTION!

Do not wash the device and its accessories in a dishwasher.

3.1 Cleaning the Brush Head Bristles

Turn off the device and rinse the bristles under warm running water. You can wash the brush head either on the handle of the device or separately from it (after removing the head from the handle).

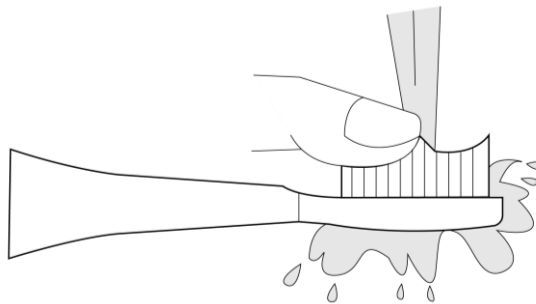


Figure 10 – Cleaning the Bristles

3.2 Cleaning the Device Handle

NOTE

When cleaning the device handle, it is recommended to take off the brush head in order to remove any possible dirt that might have gotten onto the metal rod through the gap between the brush head and the handle.

Turn off the device, remove the brush head and rinse the toothbrush handle, including the metal rod, under warm running water. Afterward, wipe the device with a dry cloth.

ATTENTION!

Do not immerse the device in water for a long period of time (more than 30 minutes).

You can also clean the handle of the device with a cotton cloth dampened with water. To do this, first remove the brush head and wipe the handle, including the metal rod, with a cloth dampened with water. Afterward, wipe the device with a dry cloth.

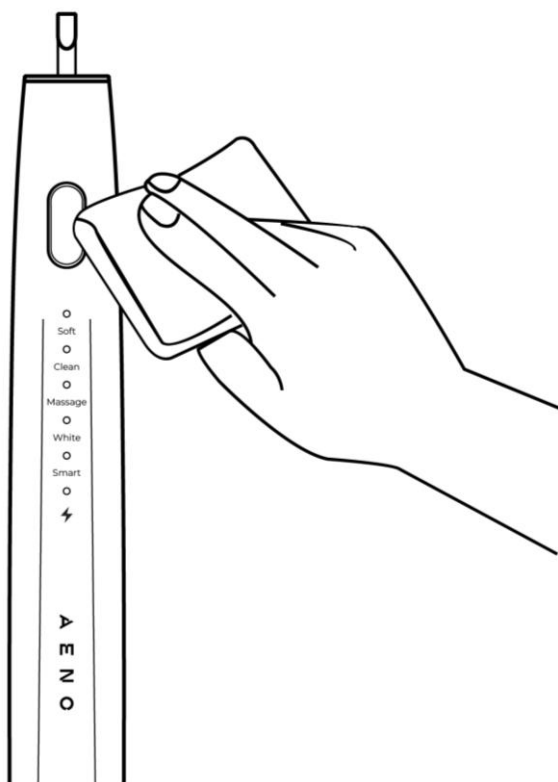


Figure 11 – Cleaning the Handle of the Device

If the handle is very dirty, you can clean it with a cloth dampened with clean water and with some dishwashing liquid on it. To do this, first remove the brush head and wipe the handle, including the metal rod, with a cloth. Afterward, rinse the handle under warm running water or wipe it with a cloth dampened with clean water and then wipe the handle dry.

3.3 Cleaning the Charging Station

NOTE

It is not recommended to rinse the station under running water, as water may get into the USB port and damage the station.

It is recommended to clean the charging station with a cloth dampened with water. Before cleaning the charging station, take the toothbrush off the charging station and disconnect the station from the power source. Wipe the station with a cloth dampened with clean water. Afterward, wipe the station with a dry cloth.

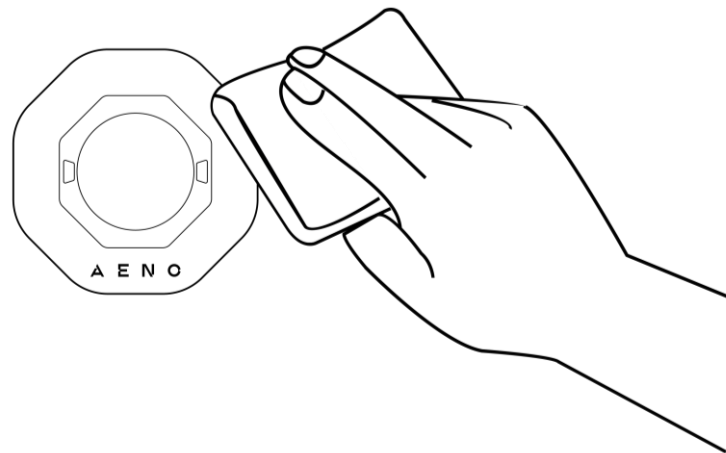


Figure 12 – Cleaning the Charging Station

3.4 Changing Brush Heads

It is recommended to replace brush heads every three months or more often if the bristles have lost their shape.

ATTENTION!

Use only original AENO™ brush heads.

Replace brush heads as follows:

1. Remove the used brush head by pulling it upward (see Figure 13-a). Do not use excessive force.
2. If necessary, clean the handle of the device, including the metal rod (see Subsection 3.2).
3. Place the new brush head on the handle of the toothbrush without using excessive force (see Figure 13-b).

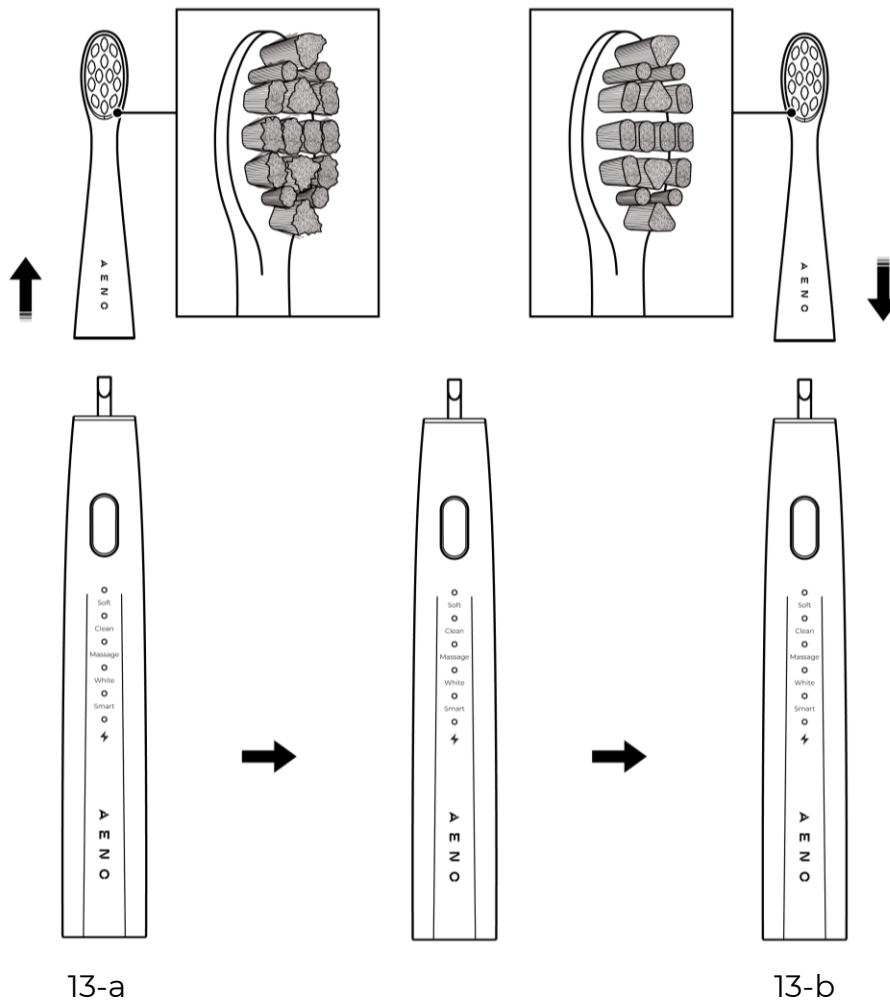


Figure 13 – Replacing Brush Heads

4 Warranty Obligations

The service life of the device is 2 (two) years. The manufacturer's warranty on the device and accessories is 2 (two) years. The warranty period starts from the date of retail sale of the device to the end customer.

Your country's laws regarding the sale of consumer goods may give you other rights. This limited warranty does not apply to such rights.

The manufacturer guarantees proper functioning of all materials, accessories, and assembly of AENO™ products provided that the instructions for use set forth in this User Manual are followed during the warranty period.

For warranty replacement, the device must be returned to the retailer, along with the receipt verifying the purchase.

The following are not considered defects:

- New plastic odor emitted by the device during the first few days of use;
- Change of shade, gloss of equipment parts during use;
- Replacement of consumables and wear parts that have become unusable as a result of their natural wear and tear.

4.1 ASBISC Authorized Service Centers

You can find the list of cities where the manufacturer's service is available at **aeno.com**.

4.2 Warranty Service Procedure

If you suspect that your device is faulty or defective, contact an authorized service center before the expiration of the warranty period and provide the following:

1. The device with a suspected fault or defect.
2. Original document confirming the purchase.

If there is no authorized service center, the consumer shall contact the store where the device was purchased.

Warranty service does not cover:

- Adjusting, setup, cleaning, and other device maintenance procedures as described in this User Manual;
- Replacement of consumables (batteries, indicator lights, brush heads, etc.) as described in this document.

4.3 Limitation of Liability

Products with manufacturing defects are subject to warranty service during the warranty period. In this case, the warranty period is extended for a period equal to the duration of the repair.

AENO™ products are not eligible for free warranty service if any of the following is detected:

- Damage caused by force majeure, accidents, negligence, intentional or careless action (inaction) of the consumer or third parties;
- Damage caused by exposure to other objects, including but not limited to exposure to moisture, humidity, extreme temperatures or environmental conditions (or in the event of their abrupt change), corrosion, oxidation, chemicals, animals, insects, and their byproducts;
- Device (or accessories) has been unsealed (the seals are broken), modified or repaired by any party other than an authorized service center, or using the spare parts not recommended by the manufacturer;
- Defects or damage caused by improper use of the device, misuse, including use contrary to instruction manuals;
- Device has been used with accessories or consumables (e.g., charging station or replacement brush heads) made by another manufacturer;
- Defects caused by normal wear and tear of the product, including casing, batteries, or instruction manuals;
- Serial number (factory stickers), date of manufacture, or model name on the device have been removed, erased, damaged, altered, or have become illegible in any way;
- Violation of the operating rules and conditions, as well as installation of the device, set forth in the User Manual;
- Cracks and scratches, as well as other defects of the device and its accessories, resulting from transportation, use by the consumer or negligent treatment on their part;

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-
- Mechanical damage that occurred after the device and the accessories were handed over to the user, including damage caused by sharp objects, bending, compression, dropping, etc.;
 - Damage caused by non-compliance with standards for parameters of power, telecommunications, cable networks and external factors.

This limited warranty is the exclusive and only warranty provided, in lieu of all other warranties, express or implied. The manufacturer provides no warranties, express or implied, beyond the description contained herein, including an implied warranty of merchantability and fitness for a particular purpose. It remains at the discretion of the consumer to use a faulty, defective and unusable device. The manufacturer shall not be liable for damage to other property caused by any defect in the device, nor for loss of use, loss of time, nor for any special, incidental, indirect or consequential damages, punitive damages and losses, including, but not limited to, commercial damages, loss of profits, loss of confidential or other information, damages caused by interruption of business or production because the device was found to be defective, faulty, or unusable.

NOTE

ASBISC does not manufacture products related to critical equipment! Critical equipment includes life support systems, medical devices and devices used in implantation, commercial transportation equipment, equipment for nuclear facilities or systems, and equipment for other applications where device failure could result in personal injury or death, or property damage.

5 Storage, Transportation, and Disposal

Clean the device and its accessories before storing them away. Let them dry completely. The device can be stored in either a horizontal or vertical position.

If you are not using the device for a long period of time, it is recommended to store the device and its accessories in their original packaging in a clean, well-ventilated and closed space to avoid accumulation of dust and dirt on the device and charging station, as well as to limit the exposure to humidity. Store the packaging out of the reach of children, away from acids, alkalis and heating appliances. Avoid exposure to direct sunlight and moisture. Protect the device from significant temperature fluctuations.

ATTENTION!

If you do not use the device for a long time, charge it once every 2–3 months to avoid deep discharge of the battery.

NOTE

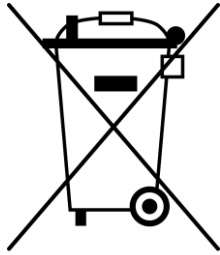
If these requirements are not met, ASBISC does not guarantee that the device will maintain its stated parameters due to possible loss of use of its components, accumulation of dust, moisture, or negative impact of other factors.

The device can be transported by any type of covered transport (in railroad cars, closed carriers, sealed and heated airplane compartments, etc.) in accordance with the regulatory requirements for fragile goods. The toothbrush and its accessories shall be in their original packaging during transportation.

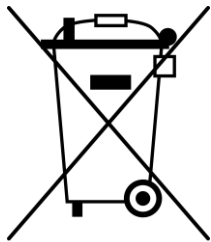
Similar requirements of the applicable regulations apply to the device's storage conditions in the supplier's warehouse.

NOTE

The user shall observe the storage conditions (temperature and relative humidity) specified in the Table of technical specifications.



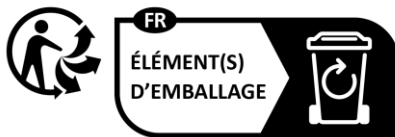
In accordance with the Waste Electrical and Electronic Equipment (WEEE) regulations, all electrical and electronic equipment must be collected separately at the end of its life and cannot be disposed of with unsorted household waste.



Do not dispose of the device, its batteries and accumulators, or its electrical and electronic accessories together with unsorted household waste, as this would be harmful to the environment. Parts of unusable devices must be separated and sorted by material type. This way, each user can contribute to the reuse, recycling and other forms of recovery of waste electrical and electronic equipment. Proper collection, recycling, and disposal will help avoid potential negative impact on health and environment from harmful substances contained in the devices.



This symbol is used in France and indicates that the product and its packaging are recyclable. This waste must be sorted before disposal. Paper packaging is made out of environmentally friendly raw materials and can be disposed of in accordance with current recycling regulations. Small household appliances must be taken to the point of sale or to a local recycling facility. The addresses of recycling facilities in France are available via the link below the symbol.



To dispose of the device and its electrical and electronic accessories, they must be returned to the point of sale or brought to a local waste collection and recycling facility recommended by the state or local authorities. The disposal is carried out in accordance with the applicable laws and regulations of the relevant country.

For more information on how to properly dispose of used equipment, please contact the supplier, your local waste disposal facility, or your local authorities responsible for waste disposal.

6 Other Information

Manufacturer information

Name	ASBISC Enterprises PLC
Address	Iapetou, 1, Agios Athanasios, 4101, Limassol, Cyprus
Contact information	Tel. +48732080077 E-mail: info@asbis.com asbis.com

Importer/Distributor information

United Kingdom and Ireland:

Name	ASBISC Enterprises PLC
Address	Iapetou, 1, Agios Athanasios, 4101, Limassol, Cyprus
Contact information	Tel. +357-25-85-70-00 E-mail: info@asbis.com asbis.com

Information on the organization that provides warranty service and deals with quality complaints

The list of these organizations is updated regularly, so current information is available at **aeno.com** in the “Service and warranty” section.

Information about obtained certificates and declarations of conformity

Certificates	Certificate of Conformity, No. EAEU RU C-CY.HE23.B.00400/22 dated April 5, 2022
Declarations	EAC Declaration of Conformity, dated June 17, 2022. EU Declaration of Conformity, dated April 8, 2022. RoHS Declaration of Conformity, dated April 8, 2022. Declaration of Conformity of Ukraine, dated August 1, 2022.

7 Troubleshooting

The table below summarizes typical errors and problems that occur when connecting, setting up, and using the device.

Table 7 – Typical Problems and Solutions

No.	Problem	Possible causes	Solution
1	The toothbrush does not turn on	The device battery is discharged	Charge the device (charging time is at least 5.5 hours)
2	The device is placed on the charging station, but it is not charging	There is no power in the socket to which the device is connected	Check if the socket is working properly by plugging in another device. Connect the device to a working socket
		The USB (A) / USB (C) cable of the charging station is damaged	Replace the cable
		The output parameters of the power supply do not match the parameters of the charging station	Use a power supply with output parameters of 5.0 V (DC), 1.0 A
3	The AENO app can not find the toothbrush	Low battery level	Charge the device (charging time is at least 5.5 hours)
4	Short operating time after full charge	The device has not been used for more than 6 months	Contact a service center for battery replacement

ATTENTION!

If none of the suggested methods have solved the problem, contact your supplier or a service center. Do not disassemble the device or attempt to repair it yourself.

8 Glossary

ABS plastic	Impact-resistant technical plastic, widely used in the manufacture of household products
GDPR (General Data Protection Regulation)	EU Regulation governing the processing of personal data on the Internet. The purpose of this Regulation is to unify processing standards and strengthen the protection of personal data of EU residents
IPX5	Ingress protection rating that allows the device to remain functional in case of contact with a jet of water (from a nozzle with diameter no more than 6.3 mm under pressure no more than 30 kPa)
IPX7	Ingress protection rating that allows the device to remain functional after being immersed in water for a short period of time (less than 30 minutes) to a depth of less than 1 meter. It allows you to use the device mainly in areas where there is a risk of the device coming into contact with water. IPX7 devices are not designed to be used outdoors, as they are not protected from rain, snow or large amounts of dust
WEEE (Waste Electrical and Electronic Equipment)	Waste electrical and electronic equipment means used electrical or electronic equipment, including all components, assemblies, consumables that are part of the equipment at the end of its use (including batteries or rechargeable batteries (if any), components containing mercury, etc.).

A E N O

C R E A T I N G T H E F U T U R E