

A E N O

C R E A T I N G T H E F U T U R E



AENO™ Toothbrush Operation Manual

(ADB0005, ADB0006 Models)

Version 1.0.0 | October 2023

Introduction

The present Manual contains a detailed description of the AENO™ Toothbrush, as well as instructions for its use and maintenance.

The AENO™ Toothbrush is designed for daily oral hygiene.

Copyright

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The AENO™ trademark is owned by ASBIS GROUP OF COMPANIES (hereinafter referred to as ASBISC).

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Any references to names of other companies, brands, and equipment in the present document are made solely for the purpose of clarifying and describing the device operation and do not infringe anyone's intellectual property rights.

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Any unauthorized use of materials contained in the present Manual may result in civil liability and criminal prosecution in accordance with applicable laws.

Responsibility and Technical Support

This document was prepared in accordance with all necessary legal requirements and contains detailed, complete and comprehensible information on the use and maintenance of the device. The information is current as of the date indicated in this document. Strict adherence to the instructions contained in this document is a basic requirement for correct, reliable and safe use of the device.

Both this Manual and the Quick Start Guide are an integral part of the device and must always be available to the user for reference.

ASBISC reserves the right to modify the device and make changes to this document without prior notice to users and shall not be responsible for any potential negative consequences that may arise from the use of an outdated version of the document, as well as for any possible technical or typographical errors or omissions, or for any incidental or consequential damages that may result from the document transfer to third parties or from the use of the device.

In case of any discrepancies in language versions of this document, the Russian version of the Manual shall prevail.

ASBISC makes no guarantee with respect to any material contained herein, including but not limited to the device merchantability and suitability for a particular purpose.

If you have any technical questions, please contact your local ASBISC representative or the technical support department via feedback form at **aeno.com/service-and-warranty**. The most common issues are described in Section 7 of this document.

You can download the latest version of this Manual at **aeno.com/documents**.

User information, including personal data, is protected from unauthorized access and disclosure in accordance with the requirements of the General Data Protection Regulation (GDPR) *. You can read the Privacy Policy at **aeno.com/privacy-policy**.

* See the "Glossary" Section for an explanation.

Compliance with Standards

This device complies with applicable safety requirements.



The device is CE certified and complies with requirements of the following Directives of the European Union:

- 2014/30/EU Electromagnetic Compatibility Directive;
- 2014/35/EU Low Voltage Directive.



The device complies with the UKCA marking requirements necessary for selling the device in the UK.



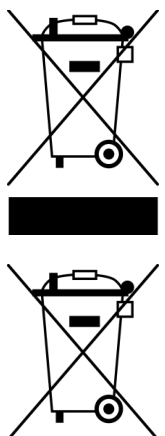
The device has passed all procedures of assessment established in the Technical Regulations of the Customs Union and complies with standards of the Customs Union countries.



The device complies with the requirements of the Restriction of Hazardous Substances Directive (RoHS 2011/65/EU) in Electronic and Electrical Equipment (including the requirements of 2015/863/EU Directive).



The National Conformity Mark of Ukraine, indicating that the device meets all required technical regulations.




These symbols indicate that you must follow the Waste Electrical and Electronic Equipment (WEEE) * and the Waste Batteries and Accumulators Regulations when disposing of the device, its batteries and accumulators, and its electrical and electronic accessories.

According to Regulations, this equipment must be disposed of separately at the end of its service life. Do not dispose of the device, its batteries and accumulators, and its electrical and electronic accessories together with unsorted household waste, as this would be harmful to the environment.

To protect the environment and human health, used electrical and electronic equipment should be disposed of according to approved safe disposal guidelines.

* See the “Glossary” Section for an explanation.

	AE	AM	BA	BG	CZ	DE	EE	ES	FR	GB
	GE	GR	HR	HU	IE	IT	KZ	LT	LV	NL
	PL	PT	RO	RS	SK	SI	UA	UZ		

Limitations and Warnings

Carefully read the information contained in this section of the document before using the device.

ATTENTION!

Warnings, precautions, and instructions contained in this document do not cover every possible hazardous situation. Use common sense when using the device.

The device should only be used indoors and for the intended purpose, as described in the present document.

ATTENTION!

Careless handling of the device as well as failure to observe the operating rules described in the present Manual may be detrimental to your health or property.

Rules of Safe Use of the USB Cable

1. Do not use the USB cable if it has been damaged.
2. Make sure that the USB cable is not twisted, bent, or pressed against anything.
3. Do not allow the USB cable to come into contact with hot objects or heat sources.
4. Do not place the USB cable on sharp objects.

Rules of Safe Operation and Maintenance of the Device and Accessories

1. This device is not intended for use by children under the age of 6 or by persons with physical, mental or intellectual disabilities unless they have sufficient experience and knowledge of how to use the device and are supervised by a person responsible for their safety.
2. Do not allow children to play with the device and its accessories.
3. The device is not intended for use by persons wearing a pacemaker unless authorized by a physician.

4. You should consult your dentist before using the device after oral surgery or if you have oral diseases.
5. If your gums begin to bleed after using the device and bleeding continues for several days, contact your dentist.
6. Do not drop or throw the device.
7. Do not bend the metal rod of the toothbrush handle.
8. Do not turn on or use a damaged device.
9. Charge the toothbrush only on the original charging station placed on a dry, even and stable surface.
10. Before connecting the charging station to the power supply, make sure that the rated voltage and frequency specified in the technical documentation correspond to the mains parameters.
11. Connect the charging station to the power supply only directly, do not use extension cords.
12. Do not connect the charging station to the power supply with wet hands.
13. Do not place metal objects (coins, hairpins, etc.) on the charging station.
14. Each family member should use an individual replacement brush head or an individual toothbrush.
15. Replace the brush head at least every three months, depending on the degree of wear and tear.
16. Use only original replacement brush heads.
17. Do not immerse the toothbrush in water for a period of time beyond the IPX7 waterproof rating.
18. Do not expose the device and accessories to direct sunlight, negative or high temperatures.
19. Do not use chemical and aggressive detergents, abrasive pastes, products containing acids and solvents, or metal sponges to clean the device, accessories, or charging station, as they may damage the device, accessories, and their coating.
20. Do not wash the device, accessories, or charging station in the dishwasher.
21. Do not allow water to enter the USB (A) cable connector.
22. Do not disassemble or attempt to repair the device yourself.

Battery-Related Warnings

1. The device has a non-removable battery. Do not attempt to remove it.
2. To prolong battery life, do not store the device on a plugged in charging station.
3. If you do not use the device for a long time, charge it every 2–3 months to prevent deep discharge of the battery.

ATTENTION!

Under normal or abnormal operating conditions, as well as in the event of a single malfunction, the charging voltage and current must not exceed their maximum permissible values.

If the battery temperature exceeds the maximum allowable temperature, then, under abnormal conditions, the device will stop charging.

If the battery temperature drops below the minimum allowable temperature during charging, then, under abnormal conditions, the current will be limited.

Warning Symbols



The device is intended for indoor use only.

IPX7

Ingress protection rating of the casing of the toothbrush handle and the charging station that ensures that they remain functional when immersed in water for a short period of time (less than 30 minutes) to a depth of less than 1 meter.



The device packaging can be disposed of with household waste.



The eco-label symbol on the package indicating its recyclability.



The packaging of the device can be disposed of with household waste.



The symbol is used in France and indicates that the product and its packaging are recyclable.



The device can be broken or damaged if handled carelessly.

If you have any questions or if you experience any difficulties while using your AENO™ device, please contact customer support via e-mail at support@aeno.com or via the feedback form or online chat at aeno.com/service-and-warranty before taking the device back to the store.

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1 General Description and Technical Specifications

1.1 Description and Purpose of the Device

The AENO™ Toothbrush is a device designed for daily oral hygiene.

The main advantages of the AENO™ Toothbrush:

- 5 operating modes;
- LED charge indication;
- Wireless charging;
- 2 replacement brush heads with individual markings (see Figure below);
- Reminder system for changing the cleaning / gum massage area;
- Built-in timer.



Figure 1 – Individual Markings on Replacement Brush Heads of ADB0005 and ADB0006 Models

1.2 ADB0005 and ADB0006 Models Appearance



Figure 2 – ADB0005 Model Appearance



3-a



3-b

Figure 3 – ADB0006 Model Appearance

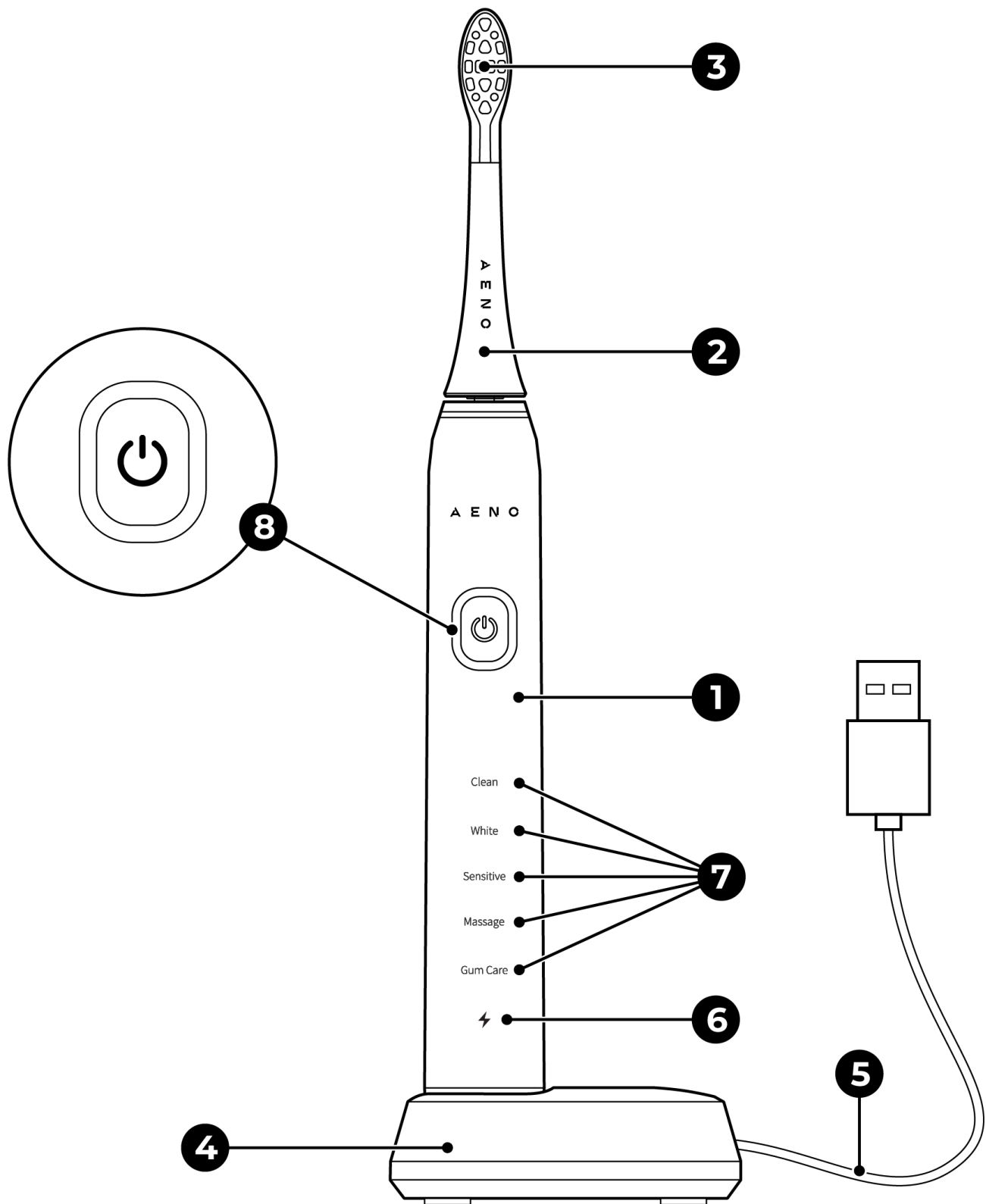


Figure 4 – Device Elements

Elements of the device (see Figure above):

- 1 – Handle;
- 2 – Replacement brush head;
- 3 – Bristles of the replacement brush head;
- 4 – Charging station;
- 5 – USB (A) cable;
- 6 – Charge indicator;
- 7 – Operating mode indicators;
- 8 – Power button.

1.3 Power Button Functions and Indicators

Table 1 – Power Button Functions

Action	Function
Press once (the device is off)	Turn on the device
Press once (the device is on and less than eight (8) seconds have elapsed since the device was turned on)	Switch operating modes
Press once (the device is on and more than eight (8) seconds have elapsed since the device was turned on)	Turn off the device

Table 2 – Operating Modes Backlight Meaning

Mode	Meaning
Clean	The device is working in daily brushing mode
White	The device is working in teeth polishing and whitening mode
Sensitive	The device is working in gentle brushing mode
Massage	The device is working in intensive gum massage mode
Gum Care	The device is working in gentle gum massage mode

Table 3 – Charge Indicator Statuses

Color	Status	Meaning
Green	On	The device is placed on a charging station that is connected to a power supply. The device is fully charged
Red	Flickering *	The device is placed on a charging station that is connected to a power supply. The device is charging
	Blinking fast **	Low battery level
	Off	The device is turned off or placed on a charging station that is not connected to a power supply

1.4 Technical Specifications

Table 4 – Basic Technical Specifications

Parameter	Value
Model	ADB0005 (White) ADB0006 (Black)
Battery	Type: non-removable, lithium-ion Capacity: 750 mAh Rated voltage: 3.7 V
Toothbrush handle power supply (input)	Voltage: 5.0 V (DC) Rated current: 0.4 A Rated power: 2.0 W (max.)
Charging station power supply	Input parameters: Voltage: 5.0 V (DC) Rated current: 1.0 A Rated power: 5.0 W (max.) Output parameters: Voltage: 5.0 V (DC) Rated current: 0.6 A Rated power: 3.0 W (max.)

* The indicator is on for 3 s, then off for 0.5 s.

** The indicator is on for 0.5 s, then off for 0.5 s.

Parameter	Value
Battery full charging time	Up to 4.5 h
Operating time after full charge	At least 130 min
Control	Mechanical
Ingress protection rating of the toothbrush handle and charging station casing	IPX7
Noise level (at a distance of 0.3 m)	≤ 65 dB
Bristle stiffness	Medium
Number of bristle tufts	16
Bristle material	Nylon
Operating mode indicators	Clean, white, sensitive, massage, gum care
Operating mode backlight color	White
Battery status indicator color	Green/red
Vibration intensity	Up to 46,000 vibrations per minute
Dimensions of the toothbrush with the brush head (diameter × height)	∅ 27.6×246 mm
Dimensions of the replacement brush head (diameter × height)	∅ 17.25×84.4 mm
Dimensions of the charging station (L×W×H)	80×48×26 mm
USB (A) cable length	1.2 m
Operating conditions	Temperature 0...+40 °C Relative humidity 45–95 %
Storage conditions	Temperature 0...+40 °C Relative humidity 45–95 %

Parameter	Value
Material	Toothbrush handle: ABS plastic *, stainless steel Charging station: ABS plastic *
Net weight	Toothbrush handle: 104.0 g Replacement brush head: 3.9 g Charging station: 83.4 g
Warranty period	2 years
Service life	2 years
Certificates	CE, EAC, RoHS, UA.TR, UKCA

1.5 Package Contents

NOTE

The power adapter is not included.

The following is included in the package of the AENO™ Toothbrush (see Figure below):

1. Toothbrush handle – 1 pc.
2. Replacement brush heads – 2 pcs.
3. Charging station with a USB (A) power cable – 1 pc.
4. Quick Start Guide – 1 pc.

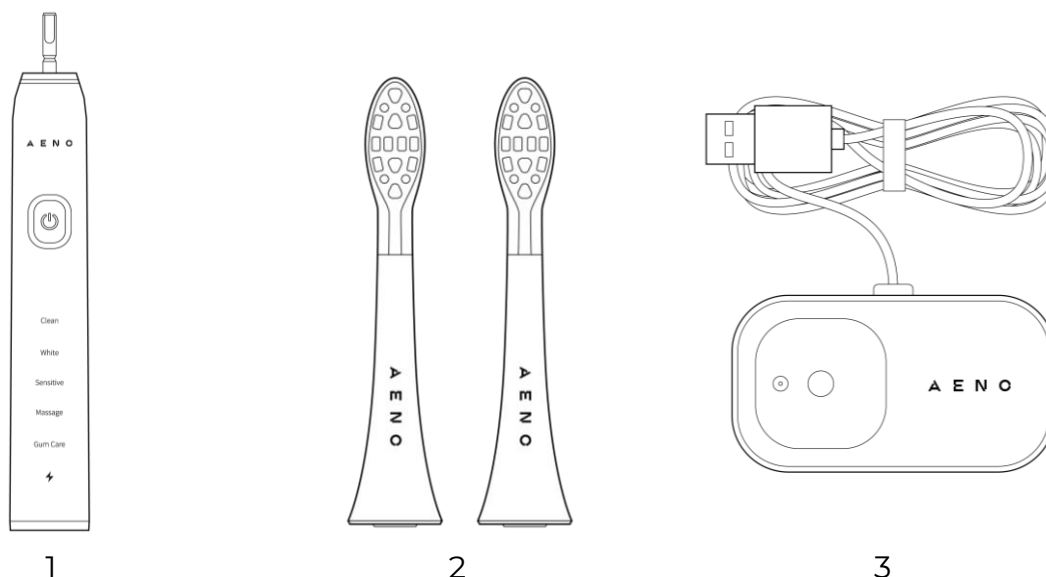


Figure 5 – Package Contents

* See the “Glossary” Section for an explanation.

1.6 Packaging and Labeling

The device is supplied in an individual carton package with the dimensions of 213×159×40 mm (L×W×H) containing the full model name and marking of the device, the list of accessories, basic technical specifications, date of manufacture and information about the manufacturer.

Weight of the package:

- Net weight: 202 g;
- Gross weight: 450 g.

2 Preparing for Setup and Use

Before using the device for the first time, please read the present User Manual carefully.

ATTENTION!

When using and storing the AENO™ Toothbrush, follow rules of safe operation of the device (see the “Limitations and Warnings” Section).

2.1 Preparing for Use

1. Carefully open the packaging and remove the toothbrush and accessories.
2. Place the charging station on a dry, stable, horizontal surface away from direct sunlight and high temperatures.
3. Connect the charging station to a power supply using the USB (A) cable.
4. Pull up the protective cap to remove it from the metal rod of the toothbrush (see Figure below).



Figure 6 – Removing the Protective Cap from the Device Handle

5. Place the toothbrush handle on the charging station. The charge indicator will start to flicker red. When the indicator turns green, the battery is fully charged.
6. When charging is complete, disconnect the charging station from the power supply.
7. Remove the toothbrush from the charging station.

2.2 Installing the Brush Head

1. Remove the protective cap from the replacement brush head (see Figure below).

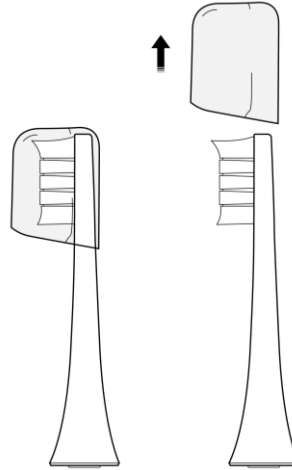


Figure 7 – Removing the Protective Cap from the Replacement Brush Head

2. Without using excessive force, place the brush head on the handle of the toothbrush as far as it will go. If the brush head is properly installed, there will be a small gap (about 0.5 mm) left between the brush head and the handle (see Figure below).

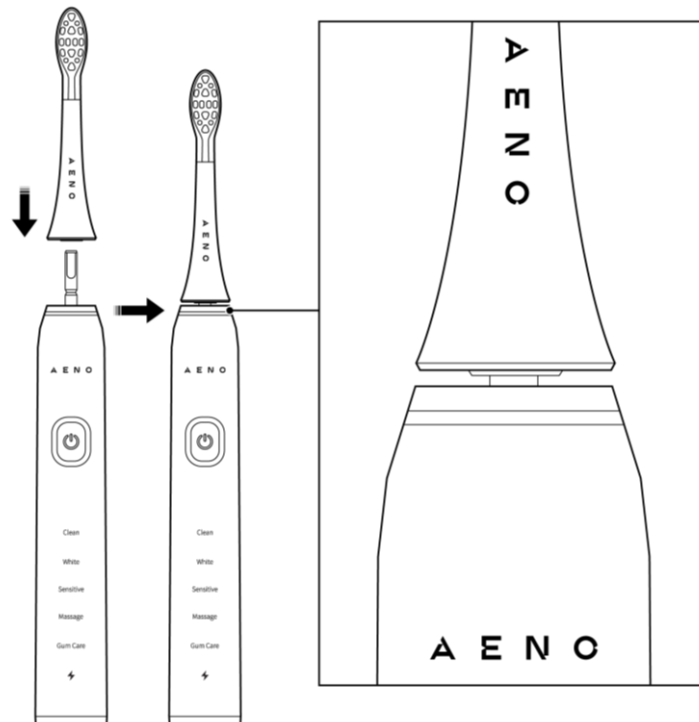


Figure 8 – Installing the Replacement Brush Head

2.3 Selecting the Operating Mode

The AENO™ Toothbrush has 5 operating modes. To select the desired mode, follow the steps below:

1. Turn on the device by pressing the power button once. The first time you turn the toothbrush on, it will be operating in the “Clean” mode.
2. Subsequent presses of the power button will switch the operating modes. The modes will change in the following order:
 - “Clean”;
 - “White”;
 - “Sensitive”;
 - “Massage”;
 - “Gum Care”;
 - “Turn off”.

The current operating mode of the device can be distinguished by the white backlight of the mode name.

NOTE

You can change the operating mode within 8 seconds of turning the device on.

The table below shows the detailed description of the modes.

Table 5 – Operating Modes of the Device

Mode	Description
Clean	Daily brushing. Recommended for standard teeth brushing
White	Teeth polishing and whitening. Recommended for people who smoke and/or drink coffee or tea frequently
Sensitive	Delicate, gentle teeth brushing. Recommended for brushing sensitive teeth and when the device is used by children
Massage	Intensive gum massage. Recommended for massaging healthy gums
Gum Care	Gentle gum massage. Recommended for massaging sensitive gums

In the subsequent use of the device, it will operate in the mode selected the last time.

2.4 Use

NOTE

You should rinse the bristles of the brush head under warm water before the first use in order to remove any residue of production materials.

The AENO™ Toothbrush can be used to brush your teeth and massage your gums.

2.4.1 Using the Device to Brush the Teeth

1. Select the required operating mode (see Subsection 2.3).
2. Wet the bristles of the brush head under running water.
3. Apply the desired amount of dental care product to the bristles.
4. Point the bristles of the brush head towards the tooth surface at an angle of about 45° (see Figure below).

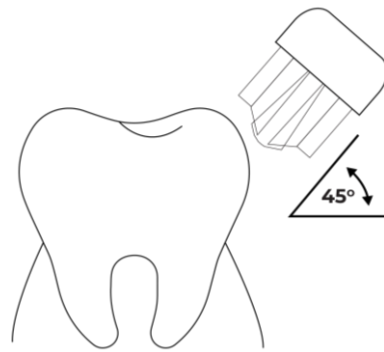


Figure 9 – Using the Device to Brush the Teeth

5. Press the power button to turn on the device.
6. Gently brush your teeth without putting undue pressure on the tooth enamel.

NOTE

The front and back surface of the teeth should be cleaned using vertical sweeping motions going from the gum to the edge of the tooth. The chewing surface of the teeth should be cleaned using horizontal movements*.

Every 30 seconds, the device will alert you to change the cleaning zone by briefly stopping the vibration. Change the cleaning zone after each notification.

After 2 minutes of operation, the device will turn off automatically. If you need to turn off the device before the 2 minutes pass, press the power button.

* According to information from open sources.

2.4.2 Using the Device for Gum Massage

1. Select the required operating mode of the device (see Subsection 2.3).
2. Point the bristles of the brush head towards the gum surface at an angle of about 45° (see Figure below).

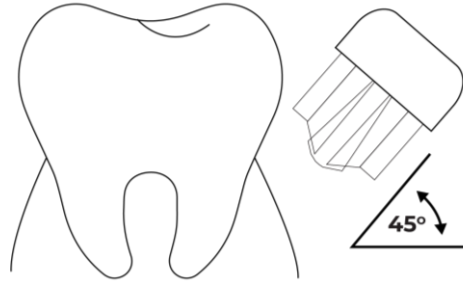


Figure 10 – Using the Device for Gum Massage

3. Press the power button to turn on the device.
4. Gently massage the gums without applying excessive pressure.

NOTE

Massage the gums using circular motions. Massage the gum and the place where it connects with the tooth*.

Every 30 seconds, the device will alert you to change the massage zone by briefly stopping the vibration. Change the massage zone after each notification.

After 2 minutes of operation, the device will turn off automatically. If you need to turn off the device before the 2 minutes pass, press the power button.

2.5 After Use

After turning the device off, clean the bristles of the brush head (see Subsection 3.1) and the device handle (see Subsection 3.2).

If several family members use the same toothbrush, it is recommended to store the replacement brush heads separately from the handle after each use. You can distinguish the brush head of each family member by individual markings located on the back of each brush head (see Figure 1).

* According to information from open sources.

3 Cleaning and Maintenance

To maintain optimal condition and stable operation of the device, it is recommended to perform the following actions:

- Clean the bristles of the replacement brush heads after each use;
- Clean the handle of the device after each use;
- Clean the charging station as it gets dirty;
- Replace brush heads every 3 months or more often depending on how worn they are.

ATTENTION!

Clean the device and its accessories only after turning off the device and disconnecting the charging station from the power supply.

ATTENTION!

Do not use chemical and aggressive detergents, abrasive pastes, products containing acids and solvents, or metal sponges to clean the device, accessories, or charging station, as they may damage the device, accessories, and their coating.

ATTENTION!

Do not wash the device, its accessories, or the charging station in a dishwasher.

3.1 Cleaning the Bristles of the Replacement Brush Head

After turning the device off, rinse the bristles under running water. The water temperature should not be above 40 °C.

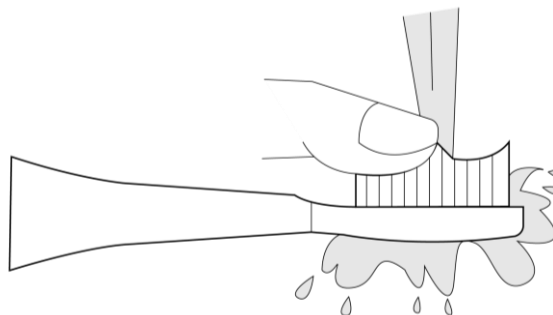


Figure 11 – Cleaning the Bristles

3.2 Cleaning the Toothbrush Handle

NOTE

When cleaning the device handle, it is recommended to take off the brush head in order to remove any possible dirt that might have gotten onto the metal rod through the gap between the brush head and the handle.

After turning the device off, remove the brush head from the handle and rinse the device, including the metal rod, under warm running water. Afterwards, wipe the device with a dry cloth.

ATTENTION!

Do not immerse the device in water for a long period of time (more than 30 minutes).

You can also clean the toothbrush handle with a cotton cloth dampened with clean water. To do this, first remove the brush head from the handle. Wipe the handle, including the metal rod, using a cloth dampened with clean water. Afterwards, wipe the device with a dry cloth.

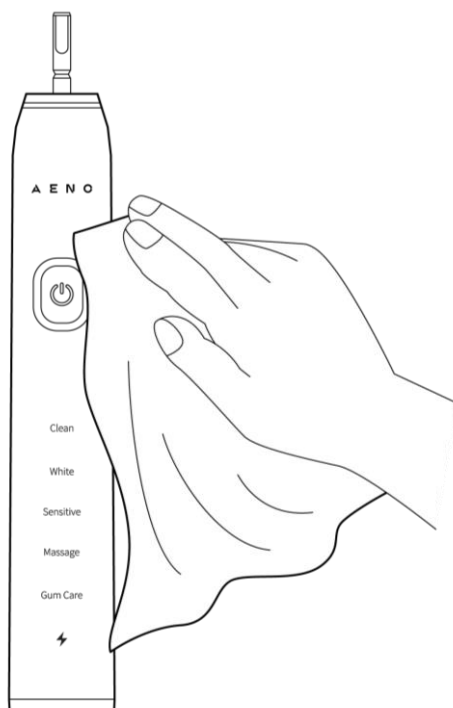


Figure 12 – Cleaning the Device Handle

If the handle is very dirty, you can clean it with a cloth dampened with clean water with some dishwashing liquid on it. To do this, first remove the brush head from the handle

and wipe the handle, including the metal rod, using the cloth. Rinse the device handle under warm running water or wipe with a cloth dampened with clean water and then wipe dry.

3.3 Cleaning the Charging Station

Before cleaning the charging station, remove the toothbrush from the charging station and disconnect the station from the power supply. Rinse it under warm running water. Afterwards, wipe the charging station with a dry cloth.

ATTENTION!

Do not allow water to enter the USB (A) port of the charging station cable, as this may damage the cable.

You can also clean the charging station with a cotton cloth dampened with clean water. Before cleaning the charging station, remove the toothbrush from the charging station and disconnect the station from the power supply. Wipe the station with a cloth dampened with clean water. Afterwards, wipe the station with a dry cloth.

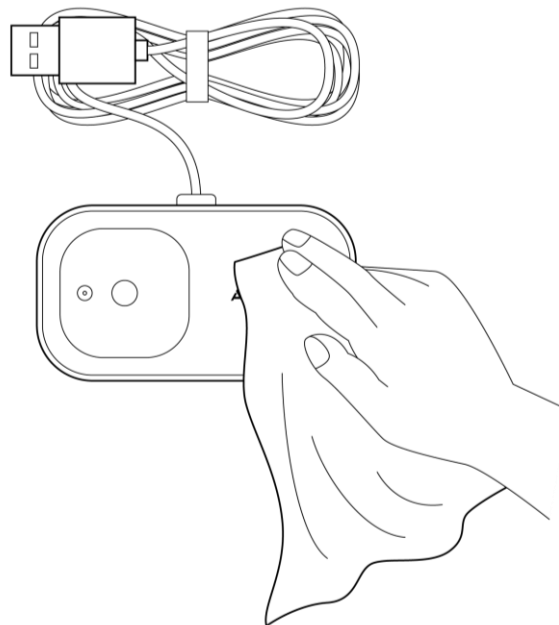


Figure 13 – Cleaning the Charging Station

3.4 Replacing Brush Heads

It is recommended to replace brush heads every three months or more often if the bristles have lost their shape.

ATTENTION!

Use only the original AENO™ brush heads.

The brush heads are replaced in the following order:

1. Pull the worn-out brush head up to remove it (see Figure 14-a). Do not use excessive force.
2. If necessary, clean the device handle, including the metal rod (see Subsection 3.2).
3. Without using excessive force, place the new brush head on the handle of the toothbrush as far as it will go (see Figure 14-b).

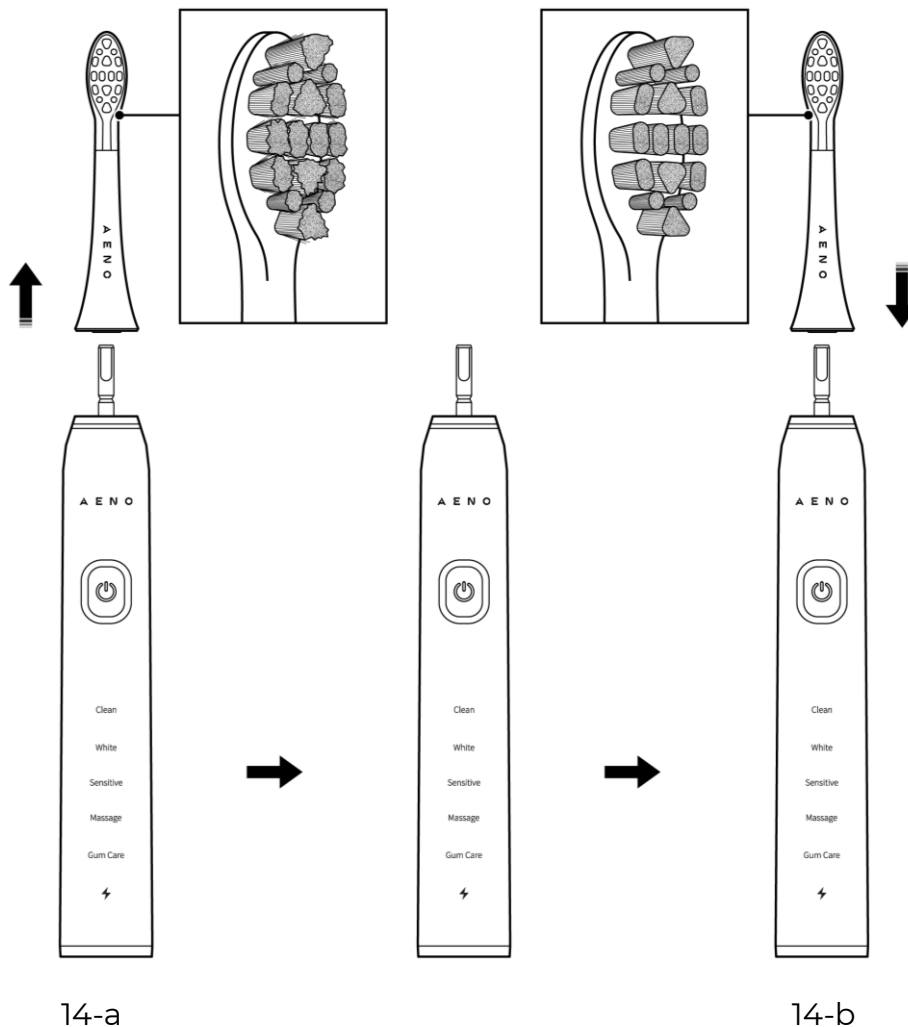


Figure 14 – Replacing Brush Heads

4 Warranty Obligations

The service life of the device is 2 (two) years. The manufacturer's warranty on the device and accessories is 2 (two) years. The warranty period starts from the date of retail sale to the end buyer.

You may have other rights under the laws of your country regarding the sale of consumer goods. This limited warranty does not apply to such rights.

The manufacturer guarantees proper functioning of all materials, components and assembly of AENO™ products provided that the rules of operation set forth in the User Manual of the device are followed during the warranty period.

For warranty replacement, the device must be returned to the retailer, along with the receipt verifying the purchase.

The following are not considered defects:

- The smell of new plastic emitted by the device during the first days of use;
- The change of color, gloss of equipment parts during use;
- The need to replace consumables and wear parts that have become unusable as a result of their natural wear and tear.

4.1 ASBISC Authorized Service Centers

For a list of cities where the manufacturer's service is available, visit **aeno.com**.

4.2 Warranty Service Procedure

If a suspected fault or defect of the device is detected, the customer shall contact an authorized service center before the warranty period expires and provide the following information.

1. The device with a suspected fault or defect.
2. Original document confirming the purchase.

In the absence of an authorized service centre, the customer shall contact the store where the device was purchased.

Warranty service does not cover:

- Adjustments, setup, cleaning, and device maintenance as specified in this User Manual;
- Replacement of consumables (batteries, indicator lights, brush heads, etc.) as specified in this document.

4.3 Limitation of Liability

Products with manufacturing defects are subject to warranty service during the warranty period. In this case, the warranty period is extended for a period equal to the duration of the repair.

AENO™ products are not eligible for free warranty service if the following damages or defects are found:

- damage caused by force majeure, accidents, negligence, intentional or careless actions (omissions) of the customer or third parties;
- damage caused by exposure to other objects, including but not limited to exposure to moisture, dampness, extreme temperatures or environmental conditions (or if they change drastically), corrosion, oxidation, exposure to chemicals, animals, insects and their products of vital activity;
- the device (or accessories) has been opened (the seals are broken), modified or repaired by a person other than an authorized service center, or with the use of spare parts not recommended by the manufacturer;
- defects or damage caused by improper use of the device, misuse, including use contrary to the operation manuals;
- the device has been used with accessories or consumables (e.g. charging station or brush heads) from another manufacturer;
- defects caused by natural wear and tear of the goods included in the package, such as the casing, batteries, or Operation Manuals;
- the serial number (factory stickers), date of manufacture, or model name on the device have been removed, erased, damaged, modified, or become illegible in any way;
- violation of the rules and conditions of operation, as well as installation of the device, set forth in the Operation Manual;
- cracks and scratches, as well as other defects of the device and accessories, resulting from transportation, operation by the customer or negligent handling on their part;

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- mechanical damage that occurred after the device and accessories were transferred to the user, including damage caused by sharp objects, bending, compressing, dropping, etc.;
 - damage caused by non-compliance with standards of parameters of power, telecommunication and cable networks

This limited warranty is the exclusive and sole warranty provided and is in lieu of any other express or implied warranties. The manufacturer makes no warranties, express or implied, beyond the description contained herein, including an implied warranty of merchantability and fitness for a particular purpose. It remains at the discretion of the buyer to use a faulty, defective and unacceptable device. The manufacturer shall not be liable for damage to other property due to any defect in the device, loss of use of the device, loss of time, or for any special, incidental, indirect or consequential damages, punitive damages and losses, including but not limited to commercial damages, loss of profits, lost profits, loss of confidential or other information, damages caused by interruption of business or operations because the device is found to be defective, faulty, or unacceptable for use.

NOTE

AENO™ does not produce products related to critical equipment! Critical equipment includes life-support systems, medical and implant-related devices, commercial transportation equipment, equipment for nuclear facilities or systems, and equipment for other applications where failure of the device could result in personal injury or death, or property damage.

5 Storage, Transportation, and Disposal

Before storing, clean the device and its accessories. Let them dry completely. The device can be stored in either a horizontal or vertical position.

If the device is not used for a long period of time, it is recommended to store it and its accessories in their original packaging in a clean, well-ventilated and closed room, out of the reach of children, away from acids and alkalis, heating appliances, direct sunlight and moisture in order to avoid accumulation of dust and dirt on the device and charging station, as well as exposure the device to humidity. Protect the device from large temperature fluctuations.

ATTENTION!

If you do not use the device for a long time, charge it every 2–3 months to prevent deep discharge of the battery.

NOTE

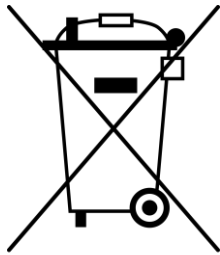
If these requirements are not met, ASBISC does not guarantee that the device will maintain its stated parameters due to possible loss of use of its components, accumulation of dust, moisture, or other factors.

The device may be shipped by any type of covered vehicles (railroad cars, closed cars, sealed heated compartments of airplanes, etc.) in accordance with the requirements of current regulatory documents applicable to fragile goods. The toothbrush and its accessories, including replacement brush heads and charging station, should be kept in their original packaging during transportation.

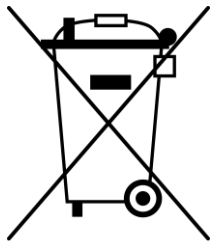
Similar requirements of the applicable regulations apply to the storage conditions of the device in the supplier's warehouse.

NOTE

The user must comply with the temperature and humidity conditions for storage and transportation specified in the Table with technical specifications.



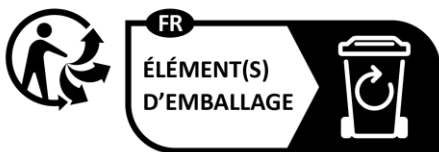
In accordance with the Waste Electrical and Electronic Equipment (WEEE) regulations, all electrical and electronic equipment must be collected separately at the end of their life and cannot be disposed of with unsorted household waste.



Do not dispose of the device, its batteries and accumulators, and its electrical and electronic accessories together with unsorted household waste, as this is harmful to the environment. Parts of worn out devices must be separated and sorted by the material type. In this way, each user can contribute to the reuse, recycling and other forms of recovery of waste electrical and electronic equipment. Proper collection, recycling and disposal of such devices will help avoid potential negative impact of harmful substances, contained in the devices, on environment and human health.



This symbol is used in France and indicates that the product and its packaging are recyclable. This waste must be sorted before disposal. Paper packaging is made exclusively of environmentally friendly materials and can be disposed of in accordance with current recycling regulations. Small household appliances must be taken to the point of sale or to a local recycling facility. The addresses of recycling facilities in France are available at **quefairedemesdechets.fr**.



To dispose of the device and its electrical and electronic accessories, return it to the point of sale or to a local household waste collection and recycling facility recommended by the state or local authorities. If the user is unable to take the device to a specialized collection and recycling facility for disposal, they can also take the device to a hardware store, local fire department or a similar institution. Disposal is carried out in accordance with the applicable laws and regulations of the respective country.

For more details on how to properly dispose of a used device, please contact the supplier, your household waste disposal center, or your local authorities responsible for waste disposal.

6 Other Information

Information about the manufacturer

Name	ASBISC Enterprises PLC
Address	Iapetou, 1, Agios Athanasios, 4101 Limassol, Cyprus
Contact information	Tel: +357-25-85-70-00 Fax: +357-85-72-88 E-mail: info@asbis.com asbis.com

Information about the importing company

United Kingdom and Ireland:

Name	ASBISC Enterprises PLC
Address	Iapetou, 1, Agios Athanasios, 4101 Limassol, Cyprus
Contact information	Tel: +357-25-85-70-00 Fax: +357-85-72-88 E-mail: info@asbis.com asbis.com

Information about the organization that provides warranty service and accepts quality claims

The list of organizations is updated regularly, so the relevant data is available at **aeno.com** in the "Service and Warranty" section.

Information about obtained certificates and declarations of conformity

Certificates	Certificate of Conformity No. EAEU RU C-CY.HE23.B.00400/22 dated April 05, 2022.
Declarations	EAC Declaration of Conformity dated June 17, 2022 EU Declaration of Conformity dated April 08, 2022 RoHS Declaration of Conformity dated April 08, 2022 Declaration of Conformity of Ukraine dated April 20, 2022

7 Troubleshooting

The Table below shows typical errors and problems that occur when connecting, setting up, and using the device.

Table 6 – Typical Problems and Solutions

Nº	Problem	Possible reasons	Solution
1	The toothbrush does not turn on	The device battery is discharged	Charge the device (charging time is at least 4.5 hours)
2	The device is placed on the charging station but is not charging	There is no power in the socket that the device is connected to	Check if the socket is working properly by plugging in another appliance. Connect the device to a working socket
		The USB (A) cable of the charging base is damaged	Contact the service center
		The output parameters of the power adapter do not match those of the charging station	Use a power adapter with an output of 5.0 V (DC), 1.0 A
3	The replacement brush head vibrates poorly	The brush head fits too tightly on the device handle	Make sure that there is a gap (about 0.5 mm) between the device handle and the brush head
4	Short operating time after a full charge	The device has not been used for more than 6 months	Contact a service center to replace the battery

ATTENTION!

If none of the suggested methods solve the problem, contact the supplier or service center. Please do not disassemble or attempt to repair the device on your own.

8 Glossary

ABS plastic	Impact-resistant technical plastic, widely used in the manufacture of household products
GDPR (General Data Protection Regulation)	EU Regulation governing the processing of personal data on the Internet. The purpose of this regulation is to harmonize processing standards and strengthen the protection of personal data of EU residents
IPX7	Ingress protection degree that allows the device to maintain its operability in case of short-term immersion in water (less than 30 minutes) to a depth of less than 1 meter. It allows the devices to be used mainly in areas where there is a risk of water entering the device. IPX7 devices are not designed for outdoor use, as they are not protected from rain, snow or large amounts of dust
WEEE	Waste Electrical and Electronic Equipment means used electrical or electronic equipment, including all components, subassemblies, consumables that are part of the equipment at the time it is taken out of service (including supplied batteries or rechargeable batteries (if any), components containing mercury, etc.)

A E N O

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