



# AENO<sup>™</sup> Toothbrush Operation Manual

ADB0007, ADB0008 Models

Version 1.0.0 | October 2023



# Introduction

This Manual contains a detailed description of the AENO<sup>™</sup> Toothbrush, as well as operating and maintenance instructions.

The AENO<sup>™</sup> Toothbrush is intended for daily oral hygiene.

# Copyright

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# Responsibility and Technical Support

This document was prepared in accordance with all necessary requirements of the law and contains detailed, complete, and comprehensible information on the operation and maintenance of the device. The information is current as of the date indicated in the document. Strict adherence to the instructions contained in this document is a basic requirement for the correct, safe and reliable operation of the device.

This Manual as well as the Quick Start Guide are an integral part of the device and must always be available to the user as reference documentation.

ASBISC reserves the right to modify the device and to make changes to this document without prior notice to users and shall not be liable for any negative consequences resulting from the use of an outdated version of the document, or for any possible technical or typographical errors, omissions, or incidental or consequential damages that may result from the transfer of this document to the third parties or the use of the device.

In the event of discrepancies in the language versions of the document, the Russian version of this Manual shall prevail.

ASBISC makes no guarantee with respect to the material contained herein, including but not limited to the merchantability of the device and fitness for a particular purpose.

If you have any technical questions, please contact your local ASBISC representative or the technical support department at **aeno.com**. The most commonly encountered problems are described in the section 7, "Troubleshooting", of this document.

You can download the latest version of this Manual at **aeno.com/documents**.

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# Compliance with Standards



The device is CE certified and meets the requirements of the following European Union legislative acts:

- Electromagnetic Compatibility Directive 2014/30/EU;
- Low Voltage Directive 2014/35/EU.

UK CA EHE RoHS

The device complies with the UKCA labelling requirements necessary to sell the device in the United Kingdom.

The device has passed all assessment procedures established in the technical regulations of the Customs Union and complies with the norms of the Customs Union countries.

The device meets the requirements of the Restriction of Hazardous Substances Directive (RoHS) in electronic and electrical equipment (Directive 2015/863 amending 2011/65/EU).



National Mark of Conformity of Ukraine, indicating that the device meets all required technical regulations.







These symbols indicate that you must follow the Waste Electrical and Electronic Equipment (WEEE) Regulations \* and the Waste Batteries and Accumulators Regulations when disposing of the device, its batteries and accumulators. According to the regulations, this equipment must be disposed of separately at the end of its service life. Do not dispose of the device, its batteries and accumulators, and its electrical and electronic accessories together with unsorted household waste, as this would be harmful to the environment. To protect the environment and human health, dispose of used electrical and electronic equipment according to the approved safe disposal guidelines.

AE	АМ	BA	BG	CZ	DE	EE	ES	FR	GB
GE	GR	HR	ΗU	IE	IT	ΚZ	LT	LV	NL
PL	PT	RO	RS	SK	SI	UA	UZ		

# Limitations and Warnings

You must carefully read the information contained in this section of the document before using the device.

#### ATTENTION!

Warnings, precautions, and instructions contained in this document do not describe all possible hazardous situations. Use common sense when using the device.

Use this device in a domestic environment only and for the intended purpose, as described in this document.

#### ATTENTION!

Careless handling of the device as well as failure to follow the operating instructions described in this Manual may result in injury or property damage.

\* See the "Glossary" section for an explanation.



#### General Safety Operation Rules

- 1. This device is not intended for use by children under the age of 6 or by persons with reduced physical, mental or intellectual abilities unless they have sufficient experience and knowledge of how to use the device and are supervised by a person responsible for their safety.
- 2. Do not allow children to play with the device and its accessories.
- 3. If you have a pacemaker, oral diseases, or if you have just undergone oral surgery, consult your doctor before using the device.
- 4. If your gums begin to bleed after using the device, and the bleeding continues for several days, contact your dentist.
- 5. Do not turn on or use a damaged device.
- 6. Each family member should use an individual replacement brush head or individual toothbrush with brush head.
- 7. Replace brush heads at least once every three months, depending on the degree of wear.
- 8. Use only original replacement brush heads.
- 9. The device has a non-removable battery. Do not attempt to remove it.
- 10. Do not wash the device or its accessories in a dishwasher.
- 11. Do not immerse the device in water for long periods of time.
- 12. Do not allow the device to come into contact with water if the protective cover (see Figure 2-a) is removed.
- 13. If the device falls into water while charging or when the protective cover is removed, disconnect the device from the power supply, remove the device from the water, dry it thoroughly, and then take it to an authorized service center.
- 14. Do not expose the device and its accessories to direct sunlight, negative and high temperatures.
- 15. Before connecting the device to the power supply, make sure that the rated voltage and frequency specified in the technical documentation correspond to the parameters of the mains.
- 16. Connect the device to the mains directly; do not use extension cords.
- 17. Do not connect the device to the power supply with wet hands.
- 18. Do not charge the device outdoors, near heat sources, or in places where there is a high risk of the device falling into water (such as a sink or a bathtub).
- 19. If you do not use the device for a long time, charge it every 2–3 months to avoid deep discharge of the battery.

Additional Safety Operation Rules for Accessories Included with ADB0008 Model

- 1. The plaque remover is intended for use by adults only.
- 2. If you have braces or dental prostheses (e.g., crowns, implants, etc.), oral diseases, or if you have just undergone oral surgery, you should consult your dentist before using the device with the plaque remover.
- 3. Do not allow children to play with the plaque remover or the dental mirror.
- 4. The plaque remover and the dental mirror have pointed parts. Handle them carefully to avoid injury.

#### Warning Symbols and Signs



The device is intended for indoor use only.



Ingress protection rating of the device that allows it to maintain its operability in case of a short-term immersion in water (less than 30 minutes) to a depth of less than 1 meter.



Eco-labeling of the packaging that indicates that it can be recycled.



The packaging of the device can be disposed of along with household waste.



The device can be broken or damaged if handled carelessly.

If you have any questions or difficulties in using the AENO<sup>™</sup> device, please e-mail support at **support@aeno.com** or chat with us online at **aeno.com/service-and-warranty** before taking the device to a store.

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# 1 General Description and Technical Specifications

# 1.1 Description and Intended Purpose of the Device

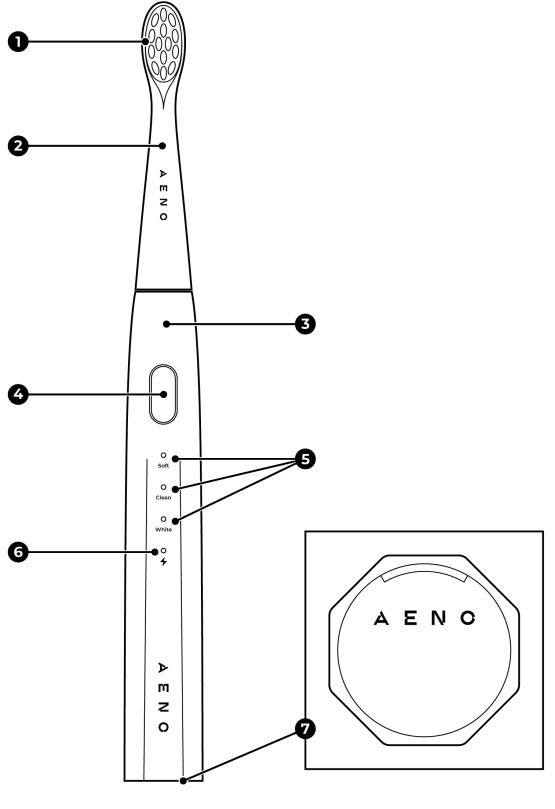
The AENO<sup>™</sup> Toothbrush is a device intended for daily oral hygiene.

Key benefits of the AENO<sup>™</sup> Toothbrush:

- 3 operating modes;
- Battery charge indication;
- Long operating time after a full charge;
- Reminders to change the cleaning area;
- Built-in timer;
- Plaque remover (for ADB0008 model only);
- Dental mirror (for ADB0008 model only);
- 2 sticker sheets for personalization (for ADB0007 model only).









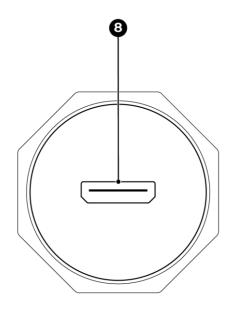




Figure 2 – Device Elements

Device Elements (see Figure above):

- 1 Bristles of the replacement brush head;
- 2 Replacement brush head;
- 3 Handle;
- 4 Power button;
- 5 Operating modes indicators;
- 6 Battery charge indicator;
- 7 Protective cover;
- 8-Micro-USB port.

Table 1 – Power Button Functions

Action	Description
Press once (the device is turned off)	Turn the device on
Press once (the device is turned on, and it has been less than 5 seconds since it was turned on)	Switch operating mode
Press once (the device is turned on, and it has been more than 5 seconds since it was turned on)	Turn the device off

Table 2 – Description of Operating Modes of the Device

Mode	Description
"Soft"	Delicate, gentle brushing of the teeth. Recommended for brushing sensitive teeth, as well as for brushing children's teeth
"Clean"	Daily brushing. Recommended for standard brushing
"White"	Teeth whitening. Recommended for people who smoke and drink tea or coffee often

Table 3 – Statuses of the Battery Charge Indicator

Color	Status	Description		
Green	On	The device is turned on. Battery level is medium/high		
		The device is connected to a power supply. Battery is fully charged		
Yellow	On	The device is connected to a power supply. Charging is in progress		
Red On The device is turned on. Battery level is low		The device is turned on. Battery level is low		
Blinking		The device battery is fully discharged		
_	Off	The device is not connected to a power supply or is turned off		

# 1.2 Technical Specifications

#### Table 4 – Main Technical Specifications

Parameter	Meaning
Model	ADB0007 (comes with 2 sticker sheets)
	ADB0008 (comes with plaque remover and dental mirror)
Device color	White
Input parameters	Voltage: 5.0 V (DC)
	Rated current: 0.3 A
	Rated power: 1.5 W
Battery	Type: non-removable, lithium-ion
	Capacity: 800 mAh
	Rated voltage: 3.7 V
Battery full charge time	Up to 4 h
Operating time after a full charge	Up to 100 days (depending on the frequency of use and the operating mode)
Ingress protection rating	IPX7
Noise level (at a distance of 0.3 m)	≤ 60 dB
Bristles stiffness	Soft
Number of bristle tufts	14
Bristle material	Nylon
Operating modes	"Soft", "Clean", "White"
Color of the operating modes indicators	White
Color of the battery charge indicator	Green, yellow, red
Vibration intensity	Up to 30,000 vibrations per minute

A	Έ	Ν	С

Parameter	Meaning
Material	ABS plastic *, TPE *
Dimensions of the toothbrush with the replacement brush head (diameter × height)	20.8×208 mm
Dimensions of the replacement brush head (diameter × height)	15.1×76.8 mm
Dimensions of the plaque remover (diameter × height)	15.1×83.8 mm
Dimensions of the dental mirror (L×W×H)	24×13×163 mm
USB (A) / micro-USB cable length	0.3 m
Operating conditions	Temperature 0+35 °C RH < 60 %
Storage conditions	Temperature 0+45 °C RH < 60 %
Weight	Toothbrush handle: 51 g Replacement brush head: 5 g Plaque remover: 4.5 g Dental mirror: 6 g USB (A) / micro-USB cable: 9 g
Warranty period	2 years
Service life	2 years
Certificates	CE, EAC, RoHS, UA.TR, UKCA

\* See the "Glossary" section for an explanation.



# 1.3 Scope of Supply

#### NOTE

The power adapter is not included in the package.

The AENO<sup>™</sup> ADB0007 Toothbrush comes with the following (see Figure below):

- 1. Toothbrush handle 1 pc.
- 2. Replacement brush head 1 pc.
- 3. USB (A) / micro-USB cable 1 pc.
- 4. Sticker sheets 2 pcs.
- 5. Quick Start Guide.

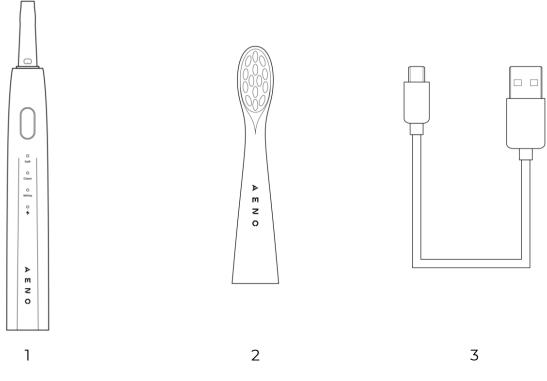
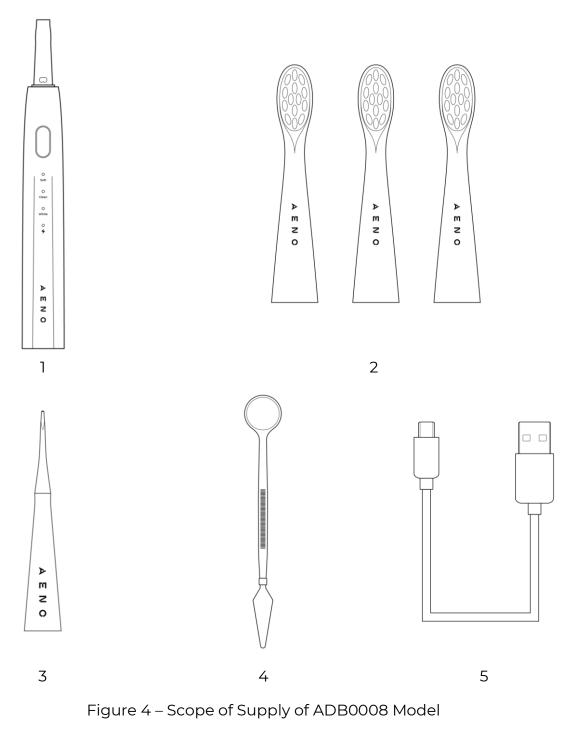


Figure 3 – Scope of Supply of ADB0007 Model

#### NOTE

The sticker sheets included with ADB0007 model are for personalization purposes only. It is recommended to place the stickers on the toothbrush handle so that they do not cover the operating modes and battery charge indicators and allow you to press the power button freely. The AENO<sup>™</sup> ADB0008 Toothbrush comes with the following (see Figure below):

- 1. Toothbrush handle 1 pc.
- 2. Replacement brush heads 3 pcs.
- 3. Plaque remover 1 pc.
- 4. Dental mirror 1 pc.
- 5. USB (A) / micro-USB cable 1 pc.
- 6. Quick Start Guide.



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# 1.4 Package and Labeling

The device comes in an individual cardboard package containing the full name and labelling, list of accessories included, main technical specifications, date of manufacture and information about the manufacturer.

Package size of ADB0007 model (L×W×H): 165×91×25 mm.

Weight (ADB0007 model):

- Net: 60 g;
- Gross: 100 g.

Package size of ADB0008 model (L×W×H): 165×109×26 mm.

Weight (ADB0008 model):

- Net: 90 g;
- Gross: 130 g.

# 2 Assembly and Operation

You should attentively read and understand this User Manual before using the device for the first time.

#### ATTENTION!

When connecting to a power supply, using and storing the AENO<sup>™</sup> Toothbrush, follow the safe use rules of the device (see the "Limitations and Warnings" section).

# 2.1 Unpacking and Preparing for Operation

- 1. Carefully open the packaging and remove the device and accessories. Remove all packing materials from them.
- 2. Remove the protective cover from the toothbrush handle (see Figure below).

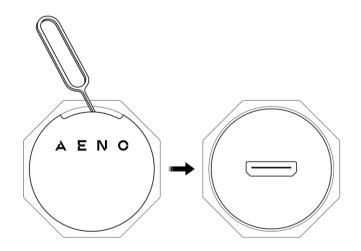


Figure 5 – Removing the Protective Cover

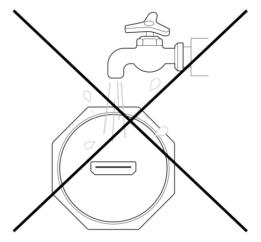
#### NOTE

The protective cover can be removed with a SIM card tray eject tool or an ordinary paper clip (not included). Insert the eject tool / paper clip into the gap as shown in the Figure above and use it to hook the lid.



#### ATTENTION!

The protective cover ensures that the micro-USB port of the device is waterproof. Remove it only for charging. If the protective cover is removed, do not allow water or other liquids to enter the port of the device.



- 3. Connect the device to a power supply using a USB (A) / micro-USB cable.
- 4. The LED battery charge indicator will light up yellow. When the LED indicator turns green, the battery is fully charged.
- 5. When charging is complete, disconnect the device from the power supply, and then disconnect the cable from the micro-USB port.
- 6. Insert the protective cover into the device handle as shown in the Figure below.

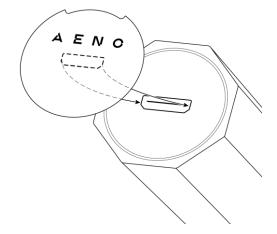


Figure 6 – Installing the Protective Cover

# 2.2 Operation

The device is intended for daily brushing of the teeth. With the ADB0008 model, it is also possible to remove plaque thanks to the plaque remover.

The toothbrush has three operating modes:

- "Soft";
- "Clean";
- "White".

A detailed description of the modes is provided in Table 2.

#### 2.2.1 Selecting the Operating Mode

The first time you turn on the toothbrush, it will operate in the "Soft" mode. The last used mode is saved in the device settings the next time the device is turned on.

To switch the operating mode, follow the steps below:

- 1. Turn on the device by pressing the power button once.
- 2. Set the desired operating mode with the subsequent presses of the power button.

#### NOTE

You can change the operating mode within 5 seconds after the device was turned on.

The toothbrush modes will switch in the following order:

- "Soft";
- "Clean";
- "White".

You cannot switch to the first and second modes after switching to the third mode. Subsequent press of the button (within the current 5 seconds) will turn the device off.

If more than 5 seconds passed since you turned the device on, and you need to change the mode, turn off the device by pressing the power button once, and then repeat steps 1–2 above.

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#### 2.2.2 Using the Replacement Brush Head

#### NOTE

You should rinse the bristles of the brush head under warm running water before the first use in order to remove any residue of production materials.

- 1. Place the brush head on the toothbrush handle so that they fit tightly. The bristles of the brush head should be pointed in the direction shown in Figure 7-a.
- 2. Turn the brush head clockwise (see Figure 7-b). When properly installed, the tab on the toothbrush handle will slide into the groove on the brush head and you will hear a click (see Figure 8).

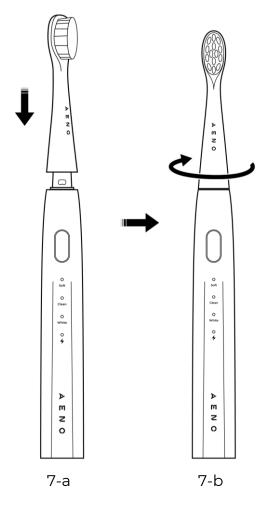


Figure 7 – Installing the Replacement Brush Head (Front View)

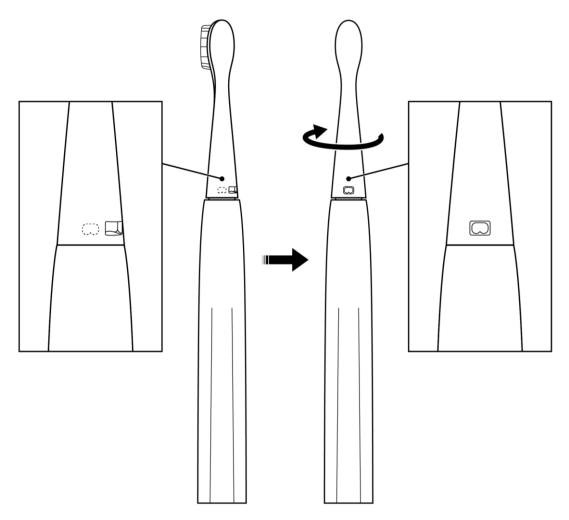


Figure 8 – Installing the Replacement Brush Head (Back View)

- 3. Wet the bristles of the toothbrush head under running water.
- 4. Apply the desired amount of a dental care product to the bristles.
- 5. Point the bristles toward the surface of the teeth at an angle of about 45° (see Figure below).



Figure 9 – Using the Brush Head



- 6. Turn on the device by pressing the power button once. Set the mode, if necessary, according to paragraph 2.2.1.
- 7. Brush your teeth gently, without putting too much pressure on the enamel.

#### NOTE

The front and back surfaces of the teeth should be cleaned using vertical movements, going from the gum to the edge of the tooth. The chewing surface of the teeth should be cleaned using horizontal movements \*.

Every 30 seconds the device will notify you to change the cleaning zone by briefly stopping the vibration. Change the cleaning zone after each notification.

After 2 minutes of operation, the device will turn off automatically. If you want to turn off the device before 2 minutes have passed, press the power button once.

2.2.3 Using the Plaque Remover and Dental Mirror (for ADB0008 Model Only)

#### NOTE

You should rinse the brush head under warm running water before the first use in order to remove any residue of production materials.

#### NOTE

Using a plaque remover cannot substitute professional oral hygiene at the dentist.

- 1. Place the plaque remover on the toothbrush handle so that they fit tightly. The metal end of the remover should be pointed in the direction shown in Figure 10-a.
- 2. Turn the remover clockwise (see Figure 10-b). When properly installed, the tab on the toothbrush handle will slide into the groove on the remover and you will hear a click (see Figure 11).

\* According to information from open sources.

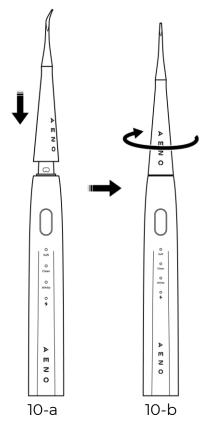


Figure 10 – Installing the Plaque Remover (Front View)

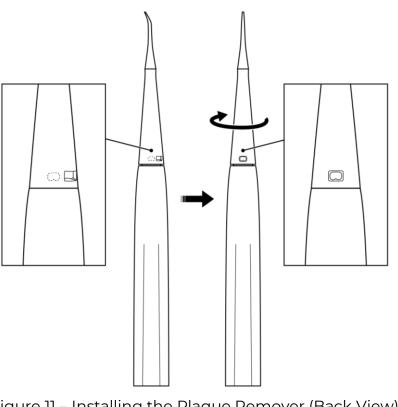


Figure 11 – Installing the Plaque Remover (Back View)

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3. Point the metal end of the remover toward the tooth surface at an angle of about 45° (see Figure below).

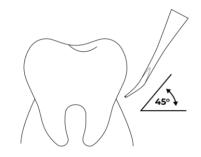


Figure 12 – Using the Plaque Remover

- 4. Turn on the device by pressing the power button once. Set the mode, if necessary, according to paragraph 2.2.1.
- 5. Clean problem areas using gentle vertical strokes.

#### ATTENTION!

Do not apply excessive force when using the plaque remover. Careless use of the remover can cause oral trauma as well as damage tooth enamel.

If necessary, use the dental mirror included in the package for a better view of the cleaning zone.

Every 30 seconds the device will notify you to change the cleaning zone by briefly stopping the vibration. Change the cleaning zone after each notification.

After 2 minutes of operation, the device will turn off automatically. If you want to turn off the device before 2 minutes have passed, press the power button once.

# 2.3 Completion of Operation

After turning the device off, clean the toothbrush handle and accessories as described in subsections 3.1–3.4.

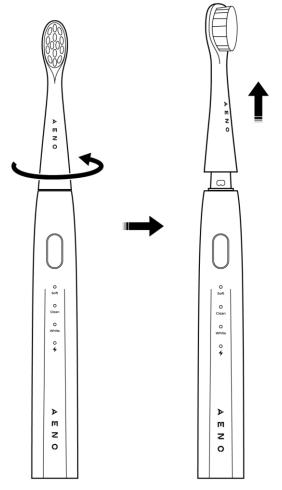
If several family members use the same toothbrush, it is recommended to store the replacement brush head separately from the device handle after each use. The brush heads should be stored away from direct sunlight and places with high temperature.

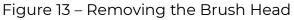
The information on how to remove the brush heads and the plaque remover is provided below.

#### 2.3.1 Removing the Brush Head

To remove the brush head, do the following (see Figure below):

- 1. Turn the brush head counterclockwise without using excessive force.
- 2. Pull the brush head upwards to remove it from the device handle.







2.3.2 Removing the Plaque Remover (for ADB0008 Model Only)

To remove the plaque remover, do the following (see Figure below):

- 1. Turn the remover counterclockwise without using excessive force.
- 2. Pull the remover upwards to remove it from the device handle.

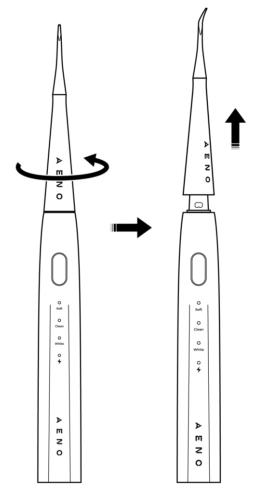


Figure 14 – Removing the Plaque Remover

# 3 Cleaning and Maintenance

To maintain optimal condition and stable operation of the device, it is recommended that you do the following:

- Clean the device handle after each use;
- Clean the bristles after each use;
- Clean the plaque remover (for ADB0008 model only) after each use;
- Clean the dental mirror (for ADB0008 model only) as soon as it becomes dirty;
- Replace brush heads every 2–3 months or depending on the degree of wear and tear.

#### ATTENTION!

Clean the device and its accessories only after the device has been turned off and disconnected from the power supply.

#### **ATTENTION!**

Do not use chemical and aggressive detergents, abrasive pastes, products containing acids and solvents or metal sponges for cleaning the device and its accessories. This can damage the device, accessories, and their coating.

#### **ATTENTION!**

Do not wash the device and its accessories in a dishwasher.

# 3.1 Cleaning the Device Handle

After turning the device off, rinse it under warm running water, then wipe it with a dry cloth.

#### ATTENTION!

Do not rinse the device under running water if the protective cover (see Figure 2-a) is removed.

#### ATTENTION!

Do not immerse the device in water for long periods of time (more than 30 minutes).

You can also clean the device handle with a cotton cloth. Turn off the device and wipe it with a cloth dampened with clean water. Afterwards, wipe it with a dry cloth.

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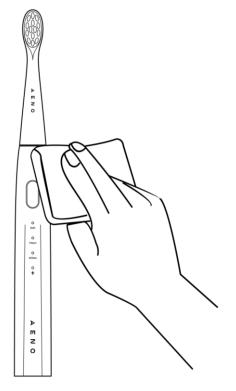


Figure 15 – Cleaning the Device Handle

If the device is very dirty, you can clean the device handle with a cloth dampened with clean water and a dishwashing detergent applied to it. Turn off the device and wipe it with a cloth with a small amount of a dishwashing detergent. Afterward, rinse the device under warm running water or wipe it with a cloth dampened with clean water, and then wipe it dry.

# 3.2 Cleaning the Replacement Brush Head

After turning the device off, rinse the bristles under running water (see Figure below). You can wash the brush head either on the device handle or separately from it (after removing it).

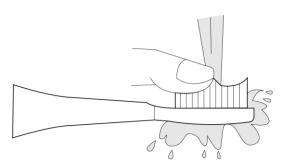


Figure 16 – Cleaning the Replacement Brush Head

# 3.3 Cleaning the Plaque Remover

After turning the device off, rinse the plaque remover under running water (see Figure below). You can wash the remover either on the device handle or separately from it (after removing it).

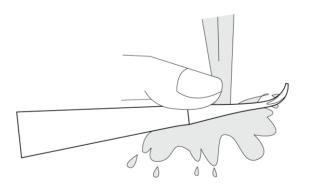


Figure 17 – Cleaning the Plaque Remover

# 3.4 Cleaning the Dental Mirror

Wipe the dental mirror with a cloth dampened with water (see Figure below). Afterward, wipe the mirror with a dry cloth.

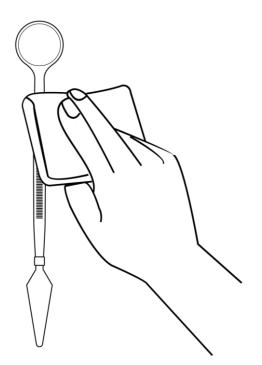


Figure 18 – Cleaning the Dental Mirror



# 3.5 Changing Brush Heads

It is recommended to replace brush heads every three months or often if the bristles have lost their shape.

#### ATTENTION!

Use only the original AENO<sup>™</sup> brush heads.

To replace the brush heads, perform the following actions:

- 1. Remove the worn out brush head from the device handle (see paragraph 2.3.1).
- 2. Clean the device handle if necessary (see subsection 3.1).
- 3. Place a new replacement brush head on the toothbrush handle (see paragraph 2.2.2).

# 4 Warranty Obligations

The service life of the device is 2 (two) years. The manufacturer's warranty for the device and accessories is 2 (two) years. The warranty period starts from the date of the retail sale of the device to the end customer.

Your country's laws regarding the sale of consumer goods may give you other rights. This limited warranty does not apply to such rights.

The manufacturer guarantees proper functioning of all materials, accessories, and assembly of AENO<sup>™</sup> products provided that the operating rules set forth in the User Manual of the device are followed during the warranty period.

For warranty replacement, the device must be returned to the retailer, along with the receipt verifying the purchase.

The following is not considered a defect:

- new plastic odor emitted by the device during the first few days of use;
- change of color shade, gloss of equipment parts during operation;
- the need to replace consumables and wear parts that have become unusable as a result of their natural wear and tear.

# 4.1 ASBISC Authorized Service Centers

You can find the full list of cities where the manufacturer's service is available at **aeno.com**.

#### 4.2 Warranty Service Procedure

If you discover a suspected fault or defect in the device, you should contact an authorized service center before the expiration of the warranty period and provide the following:

- 1. The device with a suspected fault or defect.
- 2. Original document confirming the purchase.

If there is no authorized service center, the customer should contact the store where the device was purchased.

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Warranty service does not cover:

- Adjustments, setting, cleaning and other types of product maintenance as specified in this document;
- Replacement of consumables (batteries, indicators bulbs, replacement brush heads, etc.) as specified in this document.

### 4.3 Limitation of Liability

Products with manufacturing defects are subject to warranty service during the warranty period. In this case, the warranty period is extended for a period equal to the duration of the repair.

AENO<sup>™</sup> products are not eligible for free warranty service if any of the following is found:

- Damage caused by force majeure, accidents, negligence, intentional or careless actions (omissions) of the customer or third parties;
- Damage caused by the effects of other objects, or by exposure to moisture, dampness, extreme temperatures or environmental conditions (or their abrupt changes), corrosion, oxidation, exposure to chemicals, as well as animals, insects and their products of vital activity;
- If the device (or accessories) has been opened (the seals are broken), modified or repaired by anyone other than an authorized service center or using unauthorized spare parts;
- Defects or damage caused by improper use of the device, misuse, including use contrary to the operation manuals;
- The device has been used with accessories or consumables (e.g., replacement brush heads) of another manufacturer;
- Defects caused by the natural wear and tear of the goods, including casing, batteries or operation manuals;
- The serial number (factory stickers), manufacturing date or model name on the device casing have been removed, erased, damaged, altered in any way or are illegible;
- Violation of the operating rules and conditions, as well as installation of the device, set forth in the operation manual;
- Cracks and scratches, as well as other defects resulting from transportation, operation by the customer or negligent handling on their part;
- Mechanical damage occurring after the device has been handed over to the user, including damage caused by sharp objects, bending, compression, as well as damage resulting from the fall of the device, etc.;
- Damage caused by nonconformity with the standards of power supply, telecommunication, and cable networks or external factors.

This limited warranty is the exclusive and only warranty provided and is in lieu of all other express or implied warranties. The manufacturer makes no warranties, either express or implied, beyond the description contained herein, including the implied warranty of merchantability and fitness for a particular purpose. It remains at the discretion of the purchaser to use a faulty, defective and unacceptable device. The manufacturer shall not be liable for damages to other property due to any defects in the device, loss of use of the device, loss of time, or for any special, incidental, indirect or consequential damages, punitive damages and losses, including but not limited to commercial damages, loss of profits, loss of confidential or other information, losses due to the interruption of business or operations due to the device being found to be malfunctioning, defective or inappropriate for use.

#### NOTE

ASBISC does not manufacture products related to critical equipment! Critical equipment includes life-support systems, implant-related medical equipment and devices, commercial transportation equipment, equipment for nuclear facilities or systems, and equipment for other applications where device failure could result in personal injury, death, or damage to property.



# 5 Storage, Transportation, and Disposal

Clean the device and its accessories before storing them. Allow them to dry completely. The device can be stored in either a horizontal or vertical position.

If the device will not be used for an extended period of time, in order to avoid accumulation of dust and dirt on the device casing and to avoid exposure to humidity, it is recommended to store the device and accessories in their original packaging in a clean, well-ventilated and closed room, out of the reach of children, away from acids and alkalis, heating devices and avoiding exposure to direct sunlight and moisture. Protect the device from significant changes in temperature.

#### **ATTENTION!**

If you do not use the device for a long time, charge it every 2–3 months to avoid deep discharge of the battery.

#### NOTE

If these requirements are not met, ASBISC does not guarantee that the device will retain its stated parameters due to possible loss of use of its components, accumulation of dust, moisture or the negative impact of other factors.

The device can be transported in any type of covered transport (railroad cars, closed cars, sealed heated compartments of airplanes, etc.) in accordance with the requirements of current regulations applicable to fragile goods. The toothbrush and its accessories must be stored in the original packaging during transportation.

Similar requirements of the applicable regulatory documents apply to the storage conditions of the device in the supplier's warehouse.

#### NOTE

The user must observe the storage conditions (temperature and relative humidity) specified in the table of technical specifications.





In accordance with the Waste Electrical and Electronic Equipment (WEEE) regulations, all electrical and electronic equipment must be collected separately at the end of their service life and cannot be disposed of together with unsorted household waste.

Do not dispose of the device, its batteries, and its electrical and electronic accessories together with unsorted household waste, as this would be harmful to the environment. Parts of unusable devices must be separated and sorted by material type. Therefore, each user can contribute to the reuse, recycling and other forms of recovery of electrical and electronic equipment waste. Proper collection, recycling, and disposal will help avoid potential impacts of harmful substances present in the devices on the environment and human health.

To dispose of the device and its electrical and electronic accessories, return them to the point of sale or take them to your local collection/recycling center recommended by the state or local authorities. Disposal is carried out in accordance with the applicable laws and regulations of the relevant country.

For more information on how to properly dispose of used equipment, contact its supplier, your waste disposal service, or local authorities responsible for disposal.

# 6 Other Information

#### Manufacturer Details

Name	ASBISC Enterprises PLC
Address	lapetou, 1, Agios Athanasios, 4101, Limassol, Cyprus
Contact info	Tel. +357-25-85-70-00 E-mail: info@asbis.com www.asbis.com

#### Importing Company Details

United Kingdom and Ireland:

Name	ASBISC Enterprises PLC
Address	lapetou, 1, Agios Athanasios, 4101, Limassol, Cyprus
Contact info	Tel. +357-25-85-70-00
	E-mail: info@asbis.com
	www.asbis.com

#### Quality Claims Acceptance and Warranty Service Company

The list of these organizations is updated regularly, so up-to-date information is available at **aeno.com** in the "Service and Warranty" section.

#### Information on Obtained Certificates and Declarations of Conformity

Certificates	Certificate of Conformity No. EAEU RU C-CY.HE23.B.00400/22 dated April 5, 2022
Declarations	EAC Declaration of Conformity dated June 17, 2022
	EU Declaration of Conformity dated November 11, 2022 RoHS Declaration of Conformity dated November 11, 2022
	Declaration of Conformity of Ukraine dated November 14, 2022

# 7 Troubleshooting

The table below shows typical errors and problems that occur when connecting, configuring, and operating the device.

No.	Problem	Possible causes	Solution
1	The toothbrush does not turn on	The device battery is discharged	Charge the device (charging time – at least 4 hours)
2	The device is connected to a power supply but is not charging (the battery charge indicator is not lit)	There is no power in the socket that the device is connected to	Check that the socket is working correctly by plugging in another device. Connect the device to a working socket
	The device has not been used for a long time	Connect the device to a power supply and wait about 15 minutes. If the battery charge indicator does not light up, contact an authorized service center	
3	Short operating time of the device after a full charge	The device has not been used for more than 6 months and therefore does not hold its charge	Contact an authorized service center

#### ATTENTION!

If none of the suggested solutions resolved the problem, contact the supplier or an authorized service center. Do not disassemble or attempt to repair the device yourself.

# 8 Glossary

ABS plastic Impact-resistant technical plastic, widely used in the production of household products.

- TPE Flexible plastic (thermoplastic elastomer) widely used in the manufacture of household products.
- IPX7 Protection degree that allows the device to maintain its operability in case of short-term immersion in water (less than 30 minutes) to a depth of less than 1 meter. This allows the products to be used mainly in rooms where there is a risk of water getting onto the device. IPX7 devices are not intended for outdoor use as they are not protected from rain, snow or large amount of dust.
- WEEE Waste Electrical and Electronic Equipment. This means used electrical or electronic equipment, including all components, assemblies, consumables that are part of the equipment at the time of its removal from service (including batteries or rechargeable batteries (if any), components containing mercury, etc.).

# A E NO CREATING THE FUTURE